

# Domestic Renewable Heat Incentive (RHI)

[www.ofgem.gov.uk/drhi](http://www.ofgem.gov.uk/drhi)

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Domestic



## Factsheet: A Metering and Monitoring Service Package (MMSP) for the Domestic RHI

**For those interested in checking how their heating system is performing**

This factsheet is only an overview. For more detailed information read our [Essential Guide to Metering and Monitoring Service Packages](#).

The Government published its [response to the consultation](#) on Renewable Heat Incentive (RHI) reform in December 2016. The first stage of changes came into effect on 20 September 2017. The second stage of regulations were laid on 7 February 2018. These new regulations will come into effect subject to parliamentary approval. The parliamentary process usually takes 6 to 8 weeks; not including any recess time. For information on what the Government changes mean for you, please see our [changes to the scheme](#) webpage.

### What is it?

This factsheet is about an optional type of metering that you can register for that works similarly to a service contract. The package is only for those joining the Domestic RHI scheme with heat pumps, or biomass boilers that burn wood pellets only.

It's called a Metering and Monitoring Service Package (MMSP) and those who apply for it can get paid small amounts extra to help cover some of the cost of installing and operating the package. It's a useful way of checking how well your system is performing.

### Important changes to the scheme

New MMSP registrations on or after the date the second stage of new regulations come into effect will be able to get a lump sum payment alongside their first Domestic RHI payment, and a maximum of up to seven years of annual MMSP payments. For an overview of the changes to the scheme, please read our [Factsheet: Important changes to the Domestic RHI Scheme](#).

Installing an MMSP is also one way of meeting your metering for [payment](#) and/or [metering for performance](#) requirements for heat pumps (if these apply to you). Metering

## Who's it for?

If you have a heat pump, it's an eligibility requirement that you fulfil metering for performance requirements. This means you must have electricity meters to measure the electrical input to your heating system as well as the heat output. MMSP is one way in which you can meet this obligation. If you need to move from deemed to metered payments then MMSP is one of the ways to meet this requirement. It doesn't affect your membership of the scheme, or the criteria we use for making RHI payments.

If your renewable heating system needs to be metered for payment, MMSP is again one of the ways you can meet this obligation.

If for some reason you need to move from deemed to metered payments then MMSP is one of the ways to meet this requirement.

You can still apply for MMSP whether or not your renewable heating system needs metering for payment and/or performance.

## Who will get the most out of it?

It's of most interest to people wanting to analyse their heating data and see how their system is performing. You can log on to a website and view the data captured to see how efficient it is. You may also be able to download reports and set up alerts. Your installer will also be able to see the data so they can help identify problems, or let you know if your system is underperforming.

Landlords of multiple or remote properties may also find it useful for monitoring energy use. It might also help them detect if equipment is broken so they can send an engineer.

Keep in mind that the package only lets you monitor the heating system remotely, not control it.

for performance requirements are subject to parliamentary approval.

## How much extra would I get?

### **1) If you successfully registered for MMSP before the second stage of new regulations come into effect (subject to parliamentary approval)**

- £230.00 per year (£57.50 every three months) for heat pumps
- £200.00 per year (£50.00 every three months) for a biomass pellet boiler

Your payments will be made until the end of your RHI lifetime or until the MMSP agreement ends.

If you applied for the MMSP alongside your Domestic RHI application, you would get the maximum of seven years of payments. If you applied for the MMSP afterwards, you'd only get payments for the remainder of the seven years, or until the MMSP agreement ends.

### **2) If you successfully registered for MMSP on or after the second stage of new regulations come into effect (subject to parliamentary approval)**

Successful applicants will be able to get a lump sum payment alongside the first Domestic RHI payment, and the remaining amount over the course of the rest of your Domestic RHI membership (or until the MMSP agreement ends).

If you applied for the MMSP alongside your Domestic RHI application, you will get the maximum of seven years of payments. If you applied for the MMSP at a later date, you'd still receive the lump sum payment and the same amount (per payment), only for the remainder of your RHI lifetime or until the MMSP agreement ends. You will receive:

- a single lump sum payment of £805.00, and MMSP payments of £115.00 per year (£28.75 every three months) for heat pumps, depending on when in your Domestic RHI lifetime you sign up
- a single lump sum payment of £700.00, and MMSP payments of £100.00 per year (£25.00 every three months) for biomass pellet boilers, depending on when in your Domestic RHI lifetime you sign up

There's a limit to the number of MMSP registrations allowed. There are 11,255 in total, available on a first-come, first-served basis. See our [Public Reports and Data webpage](#) for details.

## What happens if I want to get an MMSP?

You should speak with your installer to discuss your options and if MMSP is suitable for your renewable heating system.

There are currently only a few companies offering an MMSP package, however several are in the process of developing one and we expect this number to increase over time. You can either apply for MMSP as part of your Domestic RHI application or later, through your [MyRHI](#) account. To be successful, there must be a valid, signed, and ongoing 'agreement' in place between you and your installer. It has to include technical checklists to prove the MMSP meets the high specification and accuracy requirements. It must also state that they'll provide a continuing advice service throughout the whole period of your participation in the Domestic RHI scheme.

If your application meets the requirements, we'll pay you the extra amount along with your RHI payments every three months to contribute to some of the costs of installing and operating the package. We have worked with the [Renewable Energy Consumer Code \(RECC\)](#) to provide a model agreement which includes certain clauses that must be included in any MMSP agreement to be eligible for Registration.

To have an MMSP installed, your MCS installer will need to fit a set of meters and sensors to your heating system and connect an electronic device that records the data over time (a data logger). You can log on to a dedicated website (a data viewing platform) to see the analysis and figures.

Before installing a package, you should be aware that your MCS installer will also be able to see your data online in order to be able to provide advice to you if requested.

### **What happens with my MMSP performance data?**

Ofgem may request Metering and Monitoring Service Package (MMSP) data on a regular basis, which will generally twice a year (though it could be more, or less, regularly than this). We won't assess your data at Ofgem, but we'll pass on the information about the renewable heating system's performance on to the BEIS. BEIS use this data to inform future research and policy development.

We'll contact you to ask you to send us this data. You'll have 28 days to comply with the request.

See our [Essential Guide to Metering and Monitoring Service Packages](#) for more details.

## Guidance

We regularly update our guidance. Check the website for the latest versions, to be sure you're reading the most up-to-date information.

See our website:

[Domestic RHI](#)

[Non-Domestic RHI](#)

### Domestic RHI Factsheets

[Factsheet: The Renewable Heat Incentive – Domestic or Non-Domestic?](#)

[Factsheet: A Metering and Monitoring Service Package for the Domestic RHI](#)

[Factsheet: Tariffs and Payments](#)

[Factsheet: Do I Need Metering?](#)

### Domestic RHI Essential Guides

[Essential Guide for Applicants](#)

[Essential Guide for Installers](#)

[Essential Guide to Metering](#)

[Essential Guide to Metering and Monitoring Service Packages \(MMSP\)](#)

### Domestic RHI Reference Document

[Domestic RHI Reference Document](#)

## Find out more

### Next steps

See the Department for Business, Energy & Industrial Strategy (BEIS)

[Domestic RHI Payment Calculator](#)

Ask your installer to fill out and leave for you:

[Installer Checklist](#)

## For Help

For questions about the Domestic RHI scheme requirements and eligibility and for free impartial information on how to save energy in the home:

### Energy Saving Advice Service

(England or Wales) **0300 123 1234**

Calls are charged at the standard national rate

**Email** [energy-advice@est.org.uk](mailto:energy-advice@est.org.uk)

### Home Energy Scotland

(Scotland) **0808 808 2282**

Calls are free from landlines and most mobile networks

[Online email form](#)

## For consumer protection information

### Renewable Energy Consumer Code (RECC)

[www.recc.org.uk](http://www.recc.org.uk)

### The Home Insulation and Energy Systems Contractors Scheme (HIES)

[www.hiesscheme.org.uk](http://www.hiesscheme.org.uk)

### The Glass and Glazing Federation (GGF)

[www.ggf.org.uk](http://www.ggf.org.uk)

## If you need help with a Domestic RHI application:

### Domestic RHI Applicant Support Centre

Telephone: **0300 003 0744**

Email: [DomesticRHI@ofgem.gov.uk](mailto:DomesticRHI@ofgem.gov.uk)

For opening hours, please see [our website](#).