



Octopus Energy
UK House,
164-182 Oxford Street,
London W1D 1NN
w: octopus.energy
e: hello@octopus.energy
p: 0808 164 1088

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Consultation response re the proposal to defer the introduction of new questions for Social Obligations Reporting

Thank you for the opportunity to discuss the concept of deferring the SOR updates, planned to go live in January 2021. We are happy to work with the industry to find the best solution going forward, a solution that will enable Ofgem enough regulatory insight whilst minimising the costs and burden on suppliers.

We note that there is a suggestion within this consultation (relating to obtaining self disconnection data) that the Covid RFI will continue beyond its expected review date of Spring 2021. If the Covid RFI is already expected to continue through to 2022 (to ensure continuity of self disconnection data) we would prefer for this to be made clear now so we can constructively work together to minimise the time and cost burden that this RFI is placing on all suppliers.

Further, in the consultation to update the SOR it included reference to allowing submissions through Huddle. The current submission process is lengthy and open to human error (involving totally manual data entry on a cell by cell basis). We see the value in allowing Huddle as significantly advantageous to the value in delaying the expected changes.

We would be grateful if you would consider Huddle submissions to remain on course for January 2021 roll out irrespective of any decision to delay changes to the data content requirements.

Regards

Kat Renton