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From: [REDACTED]
Sent: 12 October 2020 20:03
To: Half-Hourly Settlement
Subject: RE: Consultation entry [OFFICIAL]

Categories: [REDACTED]

The roll out of smart meters have proved a great help in generating sales of meters. Some small help in employing semi skilled staff for just a few years.

A great help in generating marketing which appears to just give the public the worry of how much their meter is adding up the costs of boiling water for a cup of tea.

While at the same time adding an extra cost to the long suffering public who are mainly concerned about the COST of electricity.

Whilst this new opportunity to bill customers on a half hour basis gives a great opportunity to the electricity industry to confuse the public even more than it does now I feel it will add to the unit prices of electricity for the public who will probably feel that when their Bill's do rise it will be their own fault.

This 30 minute billing is fantastic news for commercial consumers BUT NOT for the general public.

The literacy and mathematical skill of the general public are at an all time low and unless these systems can be easily to the public such complicated systems amount to misselling

The public want low Bill's.

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