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Dear Anna

Statutory Consultation: Extending protections for non-E7 restricted meter customers (SLC 22G)

EDF is the UK's largest producer of low carbon electricity. We operate low carbon nuclear power stations and are building the first of a new generation of nuclear plants. We also have a large and growing portfolio of renewable generation, including onshore and offshore wind and solar generation, as well as coal and gas stations and energy storage. We have around five million electricity and gas customer accounts, including residential and business users.

EDF aims to help Britain achieve net zero by building a smarter energy future that will support delivery of net zero carbon emissions, including through digital innovations and new customer offerings that encourage the transition to low carbon electric transport and heating.

EDF supports Ofgem's statutory consultation proposal for an extension of the existing protections for non-E7 restricted meters customers under Supply Licence Condition 22G (SLC 22G) from 31 December 2020 to 30 June 2025. This aligns it with the new smart meter rollout framework. This is appropriate in order to provide these customers continued important protections. EDF supports the additional proposal that will allow Ofgem to extend the protections further if necessary at a later date by publishing a statement in writing and that it may be exercised on more than one occasion.

I confirm that this letter may be published on Ofgem's website.

Yours sincerely



John Mason
Senior Manager of Customers Policy and Regulation