

St Lawrence House Station Approach Horley Surrey RH6 9HJ

Jacqui Russell Head of Metering & Market Operations Ofgem

By email to: smartmetering@ofgem.gov.uk

5 December 2019

Dear Jacqui,

Proposed modifications to the Special Conditions and Standard Special Conditions of the Gas Transporter licence held by National Grid Gas Plc and the Gas Distribution Network Operators

Thank you for the opportunity to respond to your consultation in relation to the above.

We have reviewed the proposed modifications to the Special Conditions and Standard Special Conditions to the Gas Transporter Licence, permitting Gas Distribution Networks (GDNs) to continue installing traditional meters to the end of 2024 under our Meter Provider of Last Resort (MPOLR) obligations.

Maintaining a live gas supply in all scenarios, including an emergency, is of the utmost importance to SGN and our customers. While we note that the New and Replacement Obligation (NRO) applied to Suppliers, rather than GDNs, we welcome the clarity provided by the continued application of MPOLR, as it will enable us to continue supply wherever possible and as such will maintain a positive customer experience.

We would however take this opportunity to highlight that our successful provision of MPOLR is dependent upon our continued ability to source traditional meters at a competitive market rate. As the roll out progresses, the demand for traditional meters will diminish, which will impact the availability of meters within the market. We will work closely with our meter suppliers as well as Ofgem and BEIS to mitigate this risk.

https://www.ofgem.gov.uk/publications-and-updates/statutory-consultation-proposed-modifications-special-conditions-and-standard-special-conditions-gas-transporter-licence-held-national-grid-gas-plc-and-gas-distribution-network-operators?utm\_medium=email&utm\_source=dotMailer&utm\_campaign=Daily-Alert\_07-11-2019&utm\_content=Statutory+Consultation+on+proposed+modifications+to+the+Special+Conditions+and+Standard+Special+Conditions+of+the+Gas+Transporter+Licence+held+by+National+Grid+Gas+Plc+and+the+Gas+Distribution+Network+Operators&dm\_i=1QCB,6KRJJ,RUIP6Y,Q5PIS,1

Should you require any further information or wish to discuss the above then please do not hesitate to contact me at Hilary.Chapman@SGN.co.uk.

Yours sincerely,

Hilary Chapman

Regulation and Codes Manager

SGN