
Energy Company Obligation (ECO3) Summary of amendments in the ECO3 Guidance: Supplier Administration v1.2

Introduction

This document outlines the amendments we have made to our ECO3 Guidance: Supplier Administration that was initially published on published on 29 March 2019. All amendments are included in version 1.2 of the document.

Overview of amendments to ECO3 Guidance: Supplier Administration

Throughout document

- Added references to The Electricity and Gas (Energy Company Obligation) (Amendment) Order 2019 (the 'ECO3.1 Order'), the ECO3: Improving consumer protection consultation and the Publicly Available Specification (PAS).
- General changes, including increased line spacing, to meet the Government's updated Web Content Accessibility Guidelines.¹

Cover page

- Added text to outline the purpose of the document.

About this Guidance

- Added text on the Government's ECO3 Improving consumer protection consultation.
- Added a sentence clarifying that for measures installed from 1 October 2018 to 31 December 2019 the ECO3 Guidance: Delivery (version 1.2) and ECO3 Guidance: Administration (version 1.1) should be used.
- Footnote 3: Added to hyperlink the Government response to the ECO3 Improving consumer protection consultation.
- Included links to the following in the 'Useful Links':

¹ <https://www.gov.uk/service-manual/helping-people-to-use-your-service/understanding-wcag>.

- The Draft Electricity and Gas (Energy Company Obligation) (Amendment) Order 2019
- Government response to the ECO3 improving consumer protection consultation
- BEIS ECO3 improving consumer protection consultation: impact assessment
- TrustMark framework

About this draft for guidance document

- Added text outlining the purpose of the document, draft for comment feedback and the date of effect for version 1.2 of the guidance.
- Footnote 6: Added hyperlink to our BEIS' ECO3 improving consumer protection consultation.
- Footnote 7: Added hyperlink to our ECO3 improving consumer protection consultation.

Chapter 1

- Paragraph 1.4: Included text on the ECO3.1 Order.
- Table 1: Added new bullet 'Lodge measures in the TrustMark Data Warehouse before notifying to Ofgem' to Supplier role and responsibilities during obligation period section.
- Paragraph 1.19: Added contact details for TrustMark.

Chapter 2

- Paragraph 2.21-2.22: Amended text now that supplier allowance approach has commenced.

Chapter 3

- Paragraph 3.13: Added ii. to include customers on Profile Class 0.
- Paragraph 3.15: Added text 'For customers in Profile Classes 1 and 2' and replaced 'Non Half Hourly' with 'Aggregated'.
- Paragraph 3.16-3.17: Added paragraphs to provide information on Profile Class 00.
- Paragraph 3.18: Reworded text and replaced 'set annually' with 'calculated each AQ calculation month'.
- Paragraph 3.20: New paragraph added.

Chapter 4

- Paragraph 4.7: Added 'to eligible solid wall premises'.

Chapter 5

- Paragraph 5.11: Removed 'and ECO3' and added the last sentence to clarify rules for carry-over.

- Paragraph 5.12 a) and b): Removed 'and ECO3'
- Paragraph 5.12 c): Removed 'so long as the primary measure subsequently meets all of the ECO3 rules then this scenario is valid'.
- Paragraph 5.14: Added 'and ECO3' and added last sentence.
- Paragraph 5.15: Added paragraph on solid wall alternative measures (SWAM) carry-over.

Chapter 7

- Paragraph 7.5: Amended text on the handover of measures.
- Paragraph 7.6: Removed '2030'.
- Paragraph 7.10: Added 'completed'.
- Paragraph 7.17: New text on circumstances where measures are part of a larger project under PAS 2030:2019.
- Paragraph 7.21 g): New bullet.
- Paragraph 7.27-7.29: New guidance on PAS 2030:2019, PAS 2035:2019 and Certificates of Lodgement.

Chapter 8

- Paragraph 8.7: Added sentence to confirm that for SWAM measures to be confirmed, all measures must be notified under a unique SWMR reference number and must be transferred together.
- Paragraph 8.8: Replaced 'verified' with 'approved'.

Appendix 2

- Date of handover: Added text to clarify definition.