

Energy Company Obligation (ECO3) Summary of amendments in the ECO3 Guidance: Delivery v1.3

Introduction

This document outlines the amendments we have made to our ECO3 Guidance: Delivery that was initially published on published on 29 March 2019. All amendments are included in version 1.3 of the document.

Overview of amendments to ECO3 Guidance: Delivery

Throughout document

- Added references to The Electricity and Gas (Energy Company Obligation) (Amendment) Order 2019 (the 'ECO3.1 Order'), the ECO3: Improving consumer protection consultation and the Publicly Available Specification (PAS).
- Increased line spacing and updated colours used in charts and diagrams to meet the Government's updated Web Content Accessibility Guidelines.¹

Cover page

- Added text outlining the purpose of the document.

About this Guidance

- Added text on the Government's ECO3 Improving consumer protection consultation.
- Added a sentence clarifying that for measures completed from 1 October 2018 to 31 December 2019 the ECO3 Guidance: Delivery (version 1.2) and ECO3 Guidance: Supplier Administration (version 1.1) should be used.
- Footnote 4: Added to clarify that further references to the ECO3 Order are references to the ECO3 Order as amended by the Electricity and Gas (Energy Company Obligation) (Amendment) Order 2019.
- Footnote 5: Added to hyperlink the Government response to the ECO3 Improving consumer protection consultation.
- Included links to the following in the 'Useful Links' section:
 - The Draft Electricity and Gas (Energy Company Obligation) (Amendment) Order 2019
 - Government response to the ECO3 improving consumer protection consultation
 - BEIS ECO3 improving consumer protection consultation: impact assessment

¹ <https://www.gov.uk/service-manual/helping-people-to-use-your-service/understanding-wcag>.

- TrustMark Framework.

About this draft guidance for comment

- Added text outlining the purpose of the document, draft for comment feedback and the date of effect for version 1.3 of the guidance.

Chapter 1

- Paragraph 1.3: Included text on the ECO3.1 Order.
- Paragraph 1.10: Added text on the hierarchy of documents used to support our administrative approach
- Paragraph 1.17: Added contact details for TrustMark.

Chapter 2

- Paragraph 2.8: Removed 'domestic' and added 'solid wall' and 'eligible' to clarify that both solid wall insulation (SWI) and solid wall alternative measures (SWAM) have to be installed to uninsulated solid wall premises to count towards the solid wall minimum requirement (SWMR).
- Paragraphs 2.41-2.51: Added guidance on how the eligibility, notification and scoring methodology of Houses in Multiple Occupation (HMOs). Added footnote 17.
- Paragraphs 2.41-2.43 in version 1.2: Removed lines on 'Calculating savings of measures installed under ECO'.
- Paragraph 2.65: Added 'landline'.
- Paragraph 2.67 in version 1.2: Removed paragraph on the draft PAS 2030:2017.
- Paragraph 2.73-2.74: Added guidance on TrustMark.
- Paragraph 2.76: Updated to include PAS 2030:2019.
- Paragraphs 2.78-2.85: Added guidance on PAS 2030:2019 and 2035:2019 standards.
- Paragraph 2.87: Updated text to accommodate for the inclusion of TrustMark requirements.
- Paragraph 2.88: Added text on demonstrating compliance with building regulations and other regulations.
- Paragraph 2.93 d) and e): Included examples of what constitutes 100% of a measure for solid underfloor insulation (UFI) and suspended UFI.
- Paragraph 2.94: Reordered paragraph to increase clarity.
- Paragraph 2.95-2.96: Added further guidance on gaining access to install 100% of a measure.
- Paragraph 2.99: Added text 'customer refusal or' to clarify that customer refusal is not a valid reason for installing less than 100% of a measure.

Chapter 3

- Paragraph 3.24: Replaced 'private domestic premises' with 'owner-occupied premises' to clarify that croft properties should be treated as an owner-occupied premises under ECO3.
- Paragraph 3.27: Added text to the second bullet point 'or a first time central heating (FTCH) measure where it meets the relevant pre-conditions outlined in paragraphs 4.80-4.109'.
- Paragraph 3.31: Updated to clarify that EPCs must be valid on date of install.
- Paragraph 3.56 b) and c): Amended text to align with the Energy Savings Trust categories.
- Paragraph 3.57: Reworded first sentence to increase clarity.
- Paragraph 2.97: Added last sentence on LA declarations.
- Paragraph 3.103: Added text on LA declarations.
- Paragraph 3.112: Added paragraph to confirm that AW in-fill cannot be combined with LA flexible eligibility to meet the eligibility ratio.
- Paragraph 3.118: Removed sentence on FTCH eligibility in PRS properties to reflect new eligibility requirements.
- Paragraph 3.125: Updated to clarify that EPCs must be valid on date of install.
- Paragraph 3.133: Added guidance on inaccurate EPCs.
- Paragraph 3.164: Added paragraph to specify what documents can be used to evidence proof of occupancy for Disability Living Allowance.

Chapter 4

- Table 14: Removed text 'in all A-E premises' in Solid Wall Insulation PRS section.
- Table 14: Added footnote 85 on oil boilers.
- Table 14: Removed text from FTCH PRS section to confirm that FTCH is eligible in all PRS properties.
- Table 14: Reworded district heating system row.
- Paragraph 4.12: Added paragraph to avoid confusion about wall type for system build properties.
- Paragraph 4.17: Reworded paragraph to clarify position on cavity wall insulation removal.
- Paragraph 4.19: Reordered wording to increase clarity.
- Paragraph 4.20: Removed text 'CERT, CESP' and added 'or ECO3'.
- Paragraph 4.22: Amended to clarify that under exceptional circumstances the $\leq 100\text{mm}$ loft insulation score can be claimed when insulation has been removed within the last six months.

- Paragraph 4.31: Replaced 'PAS 2030: 2017 Edition 1' with 'the latest relevant PAS standards'.
- Paragraph 4.33: Removed 'source or'.
- Paragraph 4.35-4.36: Added paragraphs on separate scores for suspended and solid UFI.
- Paragraphs 4.37-4.39: Added guidance on window glazing deemed scores.
- Paragraph 4.65 iii): Added text to reference the FTCH pre-conditions.
- Paragraph 4.66: Moved lines from paragraph 4.68 in version 1.2 to this paragraph to increase clarity.
- Paragraph 4.76-4.77: Reworded text to avoid confusion about what pre-main heating sources qualify for FTCH.
- Paragraph 4.76 e): Added 'direct' and 'connected to'.
- Paragraph 4.78 c): Added footnote 106 to clarify that bottled LPG is not an eligible post-main heating source.
- Paragraph 4.79: Added guidance on heating control requirements alongside FTCH measures.
- Paragraphs 4.80-4.106: Moved text from DHS relevant pre-conditions section and amended to align with FTCH pre-conditions.
- Paragraph 4.118: Removed text 'has been published' and added 'can be found in paragraphs 6.122-6.129' to reference Solar PV guidance.
- Paragraph 4.126: Added guidance on heating controls for district heating systems (DHS).
- Paragraph 4.127: Added 'see paragraph 2.41' to reference new guidance on HMOs.
- Paragraph 4.130: Added reference to DHS factsheet and summary of proposal.
- Paragraphs 4.98-4.122 in Version 1.2: Removed guidance on 'relevant district heating connections'.
- Paragraph 4.138: Added 'an independent audit report must be completed by a qualified Auditor'.
- Paragraphs 4.154-4.155: Added text to address situation where multiple SWMR solid wall measures are installed on the same day.
- Paragraph 4.156 d): Added text 'renewable'.
- Paragraph 4.156: Added 'renewable'.
- Paragraph 4.161: Changed heading to 'Notifying SWMR measures' from 'Notifying solid wall measures' as SWMR RN relates to solid wall and SWAM measures.
- Paragraph 4.162: Added to clarify that where the premise has multiple solid wall types that are being treated, the u-value which corresponds to the wall with the largest area should be used in the SWMR RN.
- Paragraph 4.164-4.165: Added 'For SWAM measures'.

- Paragraph 4.176: Added guidance on the interactions with the renewable heat incentive (RHI)

Chapter 5

- Paragraph 5.9: Added 'where there is no deemed score for a non-DHS measure, and sufficient evidence exists to allow a deemed score to be developed'.
- Paragraph 5.16: Amended text to align with the inclusion of Table 15.
- Table 15: Added table for DHS uplifts and eligibility.
- Paragraph 5.16 in version 1.2: Removed paragraph.
- Paragraphs 5.26-5.27: Included text on measure lifetimes.
- Paragraph 5.28 in version 1.2: Removed paragraph.
- Paragraph 5.28: Added the text in brackets.
- Paragraph 5.35: Removed 'and the innovation and monitored measures routes are not suitable for the measure in question'.
- Paragraphs 5.37-5.47: Reordered and reworded section on non-DHS alternative methodologies.
- Paragraphs 5.46-5.50 in version 1.2: Removed section under 'Measure Lifetimes'.
- Paragraph 5.50: Added text on park home insulation measures.
- Paragraph 5.53: Added wording in brackets to clarify what is included in 'solid wall insulation' definition.
- Paragraph 5.54: Added text in brackets.
- Paragraph 5.56: Clarified position on zero-year lifetimes.

Chapter 6

- Table 16: Added footnote on proxies for air source heat pumps (ASHPs) and ground source heat pumps (GHSP).
- Paragraph 6.34: Added sentence at the end of the paragraph to clarify the use of the 'Gas boiler*' proxy.
- Paragraphs 6.37-6.40: Added guidance on identification of the post-main heating source for a property.
- Paragraphs 6.41-6.45: Added guidance on 'Tier 1' and 'Tier 2' uplifts.
- Table 17: Amended table to be split into 'Tier 1 Uplifts' and 'Tier 2 Uplifts'. Also split 'Broken central heating & broken ESH uplifts' into 3 separate rows.
- Paragraph 6.64-6.65: Added clarification on POPT determinations for properties with separated and non-separated conservatories.
- Figure 8: Updated diagram to illustrate POPT determination for properties with conservatories.

- Paragraph 6.66–6.67: Added clarifications on insulating conservatories.
- Paragraph 6.78: Added 'common/'.
- Paragraph 6.87: Added guidance on percentage of property treated for heating control measures.
- Paragraph 6.90: Added paragraph to clarify definition of solid wall insulation. Section has been renamed to 'Solid wall insulation (SWI) and external/internal wall insulation of cavities' to reflect this.
- Paragraph 6.98: Added guidance on how to select the correct u-value in Table 19.
- Table 22: Updated to make it clearer which heating control score to use.
- Paragraph 6.133: Reworded to increase clarity on Solar PV eligibility.
- Paragraph 6.138: Added guidance on how to round OI factors in Table 23.
- Table 24: Corrected '185°' to '180°'.

Chapter 7

- Paragraph 7.4: Added 'excluding demonstration actions' and footnote 168.
- Paragraph 7.5 in version 1.2: Removed paragraph.
- Paragraph 7.5: Amended text in line with PAS 2030:2019 and 2035:2019.
- Paragraph 7.15-7.17: Added new guidance on PAS 2030:2019 and PAS 2035:2019 and Certificates of Lodgement.

Chapter 8

- Paragraph 8.1: Added lines on changes to technical monitoring following the ECO3 Improving consumer protection consultation.

Appendix 1

- Table 24, row 12 in version 1.2: Removed row on 'relevant district heating connections'.
- Table 24, row 20: Added guidance on EPCs for Social D, E, F or G properties.
- Table 24, rows 22-24: Added rows for FTCH pre-conditions.

Appendix 2

- Paragraph 10.38: Updated link for VOA Private Rental Market Statistics.
- Paragraph 10.53 a) and c): Reworded to avoid repetition.
- Paragraph 10.53 b): Added 'landline'.

Appendix 7

- 'Date of handover': Added second sentence.
- 'Relevant district heating connection' in version 1.2: Removed definition.

- 'Solid wall insulations (SWI)' Added text 'applied to a wall [of] either [solid] or cavity [wall] construction'.
- 'TrustMark': Added new definition.