

Energy Company Obligation (ECO)

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ECO2t: April 2017 –
September 2018

**December
2017**

Summary of updates to the ECO2t guidance in version 1.1 for ECO2t (April 2017 – September 2018)

Introduction

This document outlines the updates we have made to the ECO2t Guidance documents (version 1) that were published on 12 April 2017.

We have made amendments to further clarify existing requirements and to improve the document's usability. Where the publishing of this guidance document aligns with and/or incorporates documents that have already been published, the original date of effect of those documents is unaffected.

Overview of amendments to ECO2t Guidance: Administration (V1)

Throughout document

- Paragraph numbers, table and figure references have been updated.
- Links to published Ofgem documents have been updated or corrected.

Chapter 1: Introduction

- Introductory text in section 1.2 amended to reflect change to ECO2t.

Chapter 6: Home Heating Minimum Requirement (HMMR)

- New section added (6.7) explaining what happens if a supplier doesn't meet its HMMR.

Chapter 8: Notification of completed measures

- Fair processing section (8.50-8.56) updated to better reflect current data sharing agreements and to be in line with the publication of a new version of the Privacy Notice on our website. These change are reflected in the updated delivery guidance.

Chapter 9: Re-elections and transfers

- Text added to section on applying for approval to re-elect to clarify that qualifying actions do not need to be approved to be considere for re-election.

Overview of amendments to ECO2t Guidance: Delivery (V1)

Throughout document

- Paragraph numbers, table and figure references have been updated.
- Links to published Ofgem documents have been updated or corrected.

Chapter 1: Introduction

- Introductory text in section 1.2 amended to reflect change to ECO2t.
- Table 1 updated to correct the order of measure names for notification.

Chapter 2: Achieving Obligations

- Added clarification that mobile homes are also known as park homes in section 2.54e.

Chapter 5: Home Heating Cost Reduction Obligation

- Added sections 5.39e and 5.43 including detail on crofts as a property type for which a relevant interest is not registered but can be considered domestic premises
- New section added (5.40-5.42) including detail of EST Online Verification service for Private Domestic Premises (PDP). This reflects the current PDP Guidance and complements text in 1.6 of Appendix 2 in Delivery guidance.
- Section 5.47 added outlining how the occupant requirement can be met under Local Authority Flexible Eligibility.

Chapter 6: Information on determining ECO savings

- New text added to 6.21 outlining how a supplier can apply for an alternative methodology.

Chapter 7 - Deemed scores

- Updated section 7.10 with clarification on terrace properties, wall insulation for flats with unheated corridors and further clarification on park homes.
- Added clarification to section 7.12 on identifying the number of bedrooms.
- Further clarification added to section 7.17 on identifying pre-main heating source of property added, specifically in relation to instances where the heating source is not functioning effectively or has broken down. Text added to section 7.37 detailing rounding update figure for POPT from 10% to 20% from 1 February 2018.
- Text added to section 7.40 with detail on external heat loss walls for the purposes of POPT.
- Table 5 Updated to reflect a number of deemed score proxy heating sources that have been introduced since last guidance publication.
- Examples following section 7.56 updated with new figures for POPT.
- Additional clarification in section 7.64 for calculating POPT for heating measures added to cover instances where a boiler installed only provides space heating.
- Clarification added to section 7.65 for instances where a boiler is installed but multiple heating systems will provide a combination of space and water heating.
- Additional lines added to sections 7.72 and 7.73 on calculation of deemed scores for SWI.
- Clarification added to 7.81-7.83 on calculation of POPT for Room In Roof Insulation (RIRI) measures on whether an area is a separate storey or a RIRI, instances where a flat is entirely contained in a Room In Roof (RIR) and what constitutes 100% of a RIR measure.
- New text added to section 7.89 on heated towel rails.
- Section 7.98 updated with text on high heat retention Electric Storage Heaters.

Chapter 9: Notification of completed measures

- Fair processing section (9.42-9.48) updated to better reflect current data sharing agreements and to be in line with the publication of a new version of the Privacy Notice on our website. These change are reflected in the updated administration guidance.

Chapter 10: Technical monitoring, score monitoring, audit and fraud prevention

- Actual dates inserted in section 10.28-10.29 rather than hypothetical timeframes.
- Clarification added to section 10.43 on failed inspections that have been overturned.

Appendix 8: New methodology process

- Diagram explaining process for alternative scoring methodologies replaced.

Glossary

- Crofts added to glossary.