

Question		Response																																				
About you and your work																																						
1. What is the name of your company?		Roadnight Taylor Ltd																																				
2. Which DNO’s ICE submission is your response related to (see Annex 2 for DNO map)? Please indicate clearly in your response to the questions below whether your comments refer to the DNO’s plans as a whole, or to one of the DNO’s licence areas. If you wish to provide a response to the ICE submission of more than one DNO, please use a separate template for each DNO.		Western Power Distribution (all licence areas)																																				
3. What type of connection do you generally require? And for each type of connection, how many connection applications, including total MVA (Mega Volt Ampere) of connections have you made in the past year? Please note that we will assess storage within the relevant metered generation market segment. Note: These figures are estimated, are aggregated across all DNOs and may include multiple, linked applications per site		<table><tr><th colspan="2">Type of connection</th><th>Total number of connections</th><th>Total MVA of connections</th></tr><tr><td rowspan="4">Metered Demand Connections</td><td>Low Voltage (LV) Work</td><td></td><td></td></tr><tr><td>High Voltage (HV) Work</td><td></td><td></td></tr><tr><td>HV and Extra High Voltage (EHV) Work</td><td></td><td></td></tr><tr><td>EHV work and above</td><td></td><td></td></tr><tr><td rowspan="2">Metered Distributed Generation (DG)</td><td>LV work</td><td>5</td><td>0.5</td></tr><tr><td>HV and EHV work</td><td>80</td><td>1,500</td></tr><tr><td rowspan="3">Unmetered Connections</td><td>Local Authority (LA) work</td><td></td><td></td></tr><tr><td>Private finance initiatives (PFI) Work</td><td></td><td></td></tr><tr><td>Other work</td><td></td><td></td></tr></table>			Type of connection		Total number of connections	Total MVA of connections	Metered Demand Connections	Low Voltage (LV) Work			High Voltage (HV) Work			HV and Extra High Voltage (EHV) Work			EHV work and above			Metered Distributed Generation (DG)	LV work	5	0.5	HV and EHV work	80	1,500	Unmetered Connections	Local Authority (LA) work			Private finance initiatives (PFI) Work			Other work		
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Consultation questions

Section 1: Looking Back report 2016-17

We want your views on how well the DNOs have performed over the last year

1. Are you satisfied that the DNO had a comprehensive and robust strategy for engaging with connections stakeholders? Do you consider that the DNO implemented its strategy? If not, are you satisfied that the DNO has provided a reasonable and well-justified explanation?	Yes. Very much so. On every level. We have been exposed to a full range of connections engagement work by WPD for some years (including its customer connections steering group on which I have sat for some time) and it is extraordinary in its reach, ambition and delivery. WPD is the exemplar in this field. Engagement (customer-facing communication generally) is absolutely in the DNA of the organisation. Ad hoc or formally it is very rare indeed to find any individual that is not more than willing to help you understand their particular part of the network, for example. I doubt there would be many organisations outside of DNOs that would engage so readily, thoroughly, intelligently and effectively. In our experience, feedback is taken very seriously, and where appropriate it is responded to swiftly and comprehensively.
2. Are you satisfied that the DNO had a comprehensive work plan of activities (with associated delivery dates) to meet the requirements of its connections stakeholders? Do you consider that the DNO delivered its work plan? If not, are you satisfied that the DNO has provided a reasonable and well-justified explanation?	Very much so, and very much so.
3. Do you consider that the DNO's work plan provided relevant outputs (eg key performance indicators, targets etc.)? Are you satisfied that the DNO has delivered these outputs? If not, do you view the reasons provided to be reasonable and well justified?	Yes. Yes.
4. Do you agree that the DNO's strategy, activities and outputs have taken into account ongoing feedback from a broad and	Incredibly so (we are still often surprised by the breadth of stakeholder 'type' that we come across at various WPD events).

inclusive range of connections stakeholders? If not, has the DNO provided reasonable justification?	
The following two questions refer to the specific areas we discuss in our letter – meeting the needs of all types of connections customers, and connecting when the networks are constrained.	
5. Do you consider that the DNO's activities and outputs over the past year were adequate in meeting the needs of all types of connection customers, including the particular needs of newer types of connection customers?	More than adequate.
6. Do you consider that the DNO's activities and outputs over the past year were adequate in meeting the needs of customers looking to connect when the networks are constrained?	More than adequate.
Section 2: Looking Forward plans 2017-18	
We want your views on what the DNOs aim to achieve in the coming year	
7. Are you satisfied that the DNO has a comprehensive and robust strategy for engaging with connection stakeholders and facilitating joint discussions where appropriate?	Very much so.
8. Do you agree that the DNO has a comprehensive work plan of activities (with associated delivery dates) that will meet the requirements of its connection stakeholders? If not, has the DNO provided reasonable and well-justified reasons? What other activities should the DNOs do?	Very much so.

9. Do you consider that the DNO has set relevant outputs that it will deliver during the regulatory year (eg key performance indicators, targets, etc.)?	Very much so, and more relevant than ever given the advent of A&D fees and the transition to DNO (with many outputs very pertinent to each).
10. Would you agree that the DNO's proposed strategy, activities and outputs have been informed and endorsed by a broad and inclusive range of connection stakeholders? If they have not been endorsed, has the DNO provided robust evidence that it has pursued this?	Hugely.
The following two questions refer to the specific areas we discuss in our letter – meeting the needs of all types of connections customers, and connecting when the networks are constrained.	
11. Do you consider that the DNO's planned activities and outputs will be sufficient to meet the needs of all types of connection customers, including the particular needs of newer types of connection customers? What other activities should the DNO undertake in this area?	Very much so.
12. Do you consider that the DNO's planned activities and outputs will be sufficient to meet the needs of customers looking to connect when the networks are constrained? What other activities should the DNO undertake in this area?	In terms of innovation and flexible connections WPD has a fantastic team and is unarguably a leader in this area.

Annex 2 - Map showing DNO licensee areas¹

Electricity Distribution



¹ Image from Electricity Networks Association (ENA) – note the ICE only applies to distribution networks operating in GB