

For attention of Laura Nell, Code Governance Remedies

19 December 2016

Response to Industry Code Governance: Initial consultation on implementing the Competition and Markets Authority's recommendations

With the current unprecedented level of industry change, we welcome enhancements, simplification and increased transparency to Code Governance arrangements.

Such change should support efficient implementation of code changes, with benefits to consumers and the industry as a whole.

In particular, improved arrangements for large-scale, cross-code change is needed for programmes such as faster switching. In our experience, there is currently insufficient cross-code coordination where programmes impact multiple codes. For large-scale programmes, it would be helpful and more transparent if all associated change proposals/modifications across codes are listed in one place.

If you have any questions please don't hesitate to contact me.

Many thanks and Kind regards

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