

AGENDA

Meeting of the Gas and Electricity Markets Authority on 16 March 2017 9 Millbank, Ofgem, London SW1P 3GE

1. Chairman's opening remarks.
2. Draft minutes of the Authority meeting on 16 February.
3. Matters arising from the minutes of the last meeting.
4. Chief Operating Officer's report.
5. Chief Executive Officer's report.
6. Communication of network companies' complaints handling procedures – change to Statutory Instrument.
7. E-Serve Management Committee Terms of Reference.
8. Forward Work Programme 2017-18.
9. Smarter Consultations.
10. Offshore transmission income adjusting events.
11. Ofgem's Approach to policy evaluation.
12. Heat Networks.
13. Annual Report and Accounts 2016-17.
14. European matters.
15. E-serve Divisional Report.
16. Communications Divisional Report.
17. Prepayment Meters Installed under Warrant Final Proposals Update.
18. Report of the February Audit and Risk Assurance Committee.
19. Rough 2017/18 capacity update.
20. Decision Log update.
21. Other business and date of next meeting.