

Warm Home Discount

Key Dates Scheme Years (SY) 6&7

SY6 23.07.2016 – 31.05.2017
SY7 01.06.2017 – 31.03.2018

Preceding the Scheme Year		SY6	SY7
All suppliers	Provide customer data notification to Ofgem E-Serve	06/08/2016	14/02/2017
Voluntary suppliers	Notify Ofgem of their decision to participate in the Core Group	06/08/2016	14/02/2017
BEIS	Notify Ofgem of the total non-core spending obligation	30/07/2016	14/02/2017
Ofgem E-serve and suppliers	Audit of customer data notification	February / March 2016	February / March 2017
Ofgem E-Serve	Notify suppliers of their market share and initial spending obligations	20/08/2016	14/03/2017

Following the Scheme Year		SY6	SY7
All suppliers	Submit end of year reports	26/07/2017	26/05/2018
Ofgem E-Serve and suppliers	End of year audit	August 2017	June 2018
All suppliers	Provide final report on rebates that are undelivered	01/07/2017 - 30/09/2017	01/04/2018 - 31/08/2018
Ofgem E-Serve and suppliers	Rebate redemption audit	October 2017	September 2018
Ofgem E-Serve	Final compliance determination and adjust spending obligations for following scheme year	31/10/2017	30/09/2018
Ofgem E-Serve	Provide SoS with the WHD annual report	30/11/2017	31/10/2018

During the Scheme Year		SY6	SY7
Compulsory suppliers	Submit Broader Group and Industry Initiative notifications	Throughout the year	Throughout the year
Ofgem E-Serve	Approve or request additional information on notifications	Within 28 days of receiving the notification	Within 28 days of receiving the notification
Compulsory suppliers	Undertake Broader Group and Industry Initiative activity	From 01/04/2016, subject to later approval	From 01/06/2017, only after approval of the notification
Ofgem E-Serve	Confirm adjusted spending obligations	30/09/2016	31/10/2017
BEIS/ DWP/ All suppliers	Core Group data matching and sweep up	Throughout the year	Throughout the year, up to 01/03/2018
Reconciliation Operator	Core Group reconciliation	3 times throughout the year	3 times throughout the year
All suppliers	Provide Core Group rebates	Throughout the year, up to 31/03/2017, or within 30 days if notice received after 01/03/2017	Throughout the year, up to 31/03/2018
Ofgem E-Serve and suppliers	Mid year audit	December 2016/ January 2017	October / November 2017
Compulsory suppliers	If necessary, submit request to transfer spend on non-core obligation	15/12/2016	15/12/2017
Ofgem E-Serve	Determine whether a supplier's non-core obligation can be amended	Within 28 days of receiving the notification	Within 28 days of receiving the notification