

Internal Only

Dear Marcus,

In response to your consultation letter dated 6th May 2016:

Question 1: *Do you agree with our proposed approach to monitor, through our Social Obligations Reporting, the availability of cash as a top-up method?*

Yes we fully agree with your approach however please can you confirm if the proposal is just for Smart meters or is this also for non-Smart prepayment meters?

Question 2: *Do you agree with our proposed data points for inclusion in the SOR (on the number of times a supplier's customer base tops up per top-up channel and the number of smart meter consumers on prepayment), the frequency with which we propose to collect them, and the starting point for collecting them?*

Yes we fully agree with your approach

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