The Pathway of an ECO measure

1 INSTALLATION of an ECO measure

Monitoring Agents will select a random sample of measures on behalf of suppliers for TECHNICAL MONITORING and SCORE MONITORING so the quality of measures and accuracy of scores can be assessed.

If the supplier has a 'reasonable excuse' for why a measure can't be notified within its notification period an application for an EXTENSION can be made.

2 NOTIFICATION of the measure to Ofgem (end of month following month of installation)

If necessary the suppliers may be asked to carry out FURTHER CHECKS in order to verify eligibility e.g. score verification, de-duplication.

A measure notified with error(s) or missing data is sent back to the SUPPLIER.

Once the issue has been rectified the measure can return to PROCESSING.

3 PROCESSING of measure by Ofgem (month following notification)

If these checks show the measure is eligible the measure can return to PROCESSING.

If these checks show that the measure is not eligible under ECO it will be REFUSED.

If evidence provided at a later date proves the measure is not eligible, the approval will be REVOKED.

4 If the measure contains no errors and meets ECO requirements it will be APPROVED.

FINAL DETERMINATION
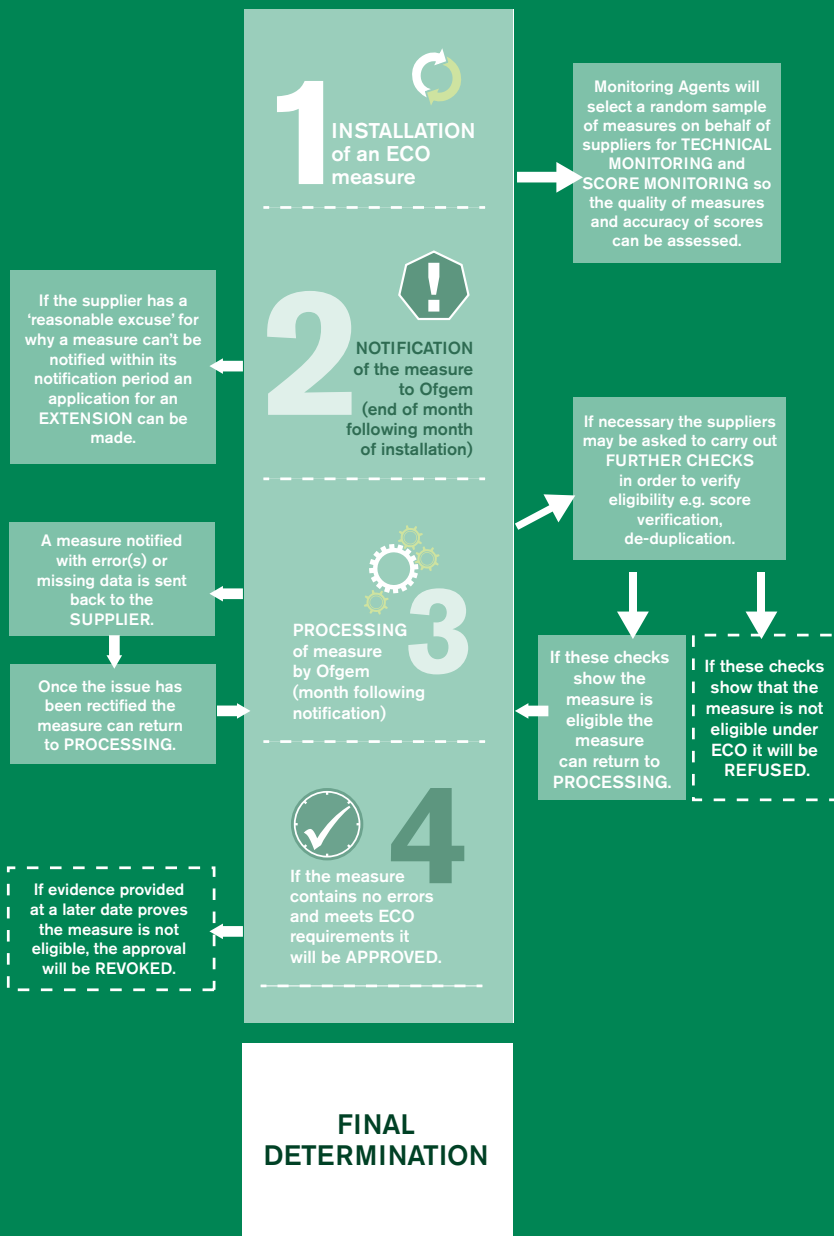
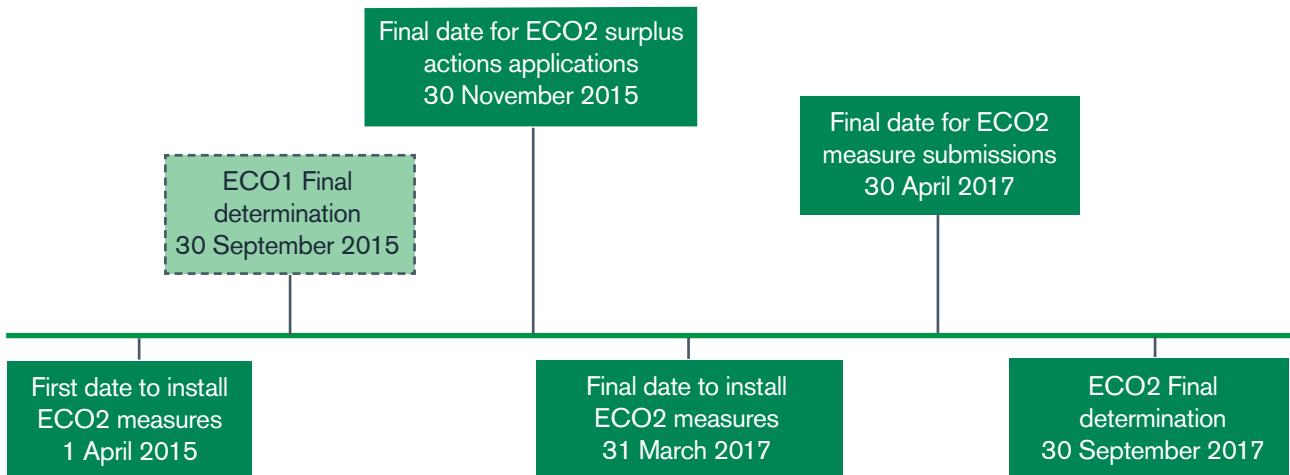Audits can occur at any point up until final determination

ECO Public reports

The ECO Toolkit provides quick links to some key resources and information you might find useful.

Process Guides	ECO Tools	General Info
Our ECO Guidance	A tool to identify eligible CSCO areas	Supplier contact details
The requirements for Affordable Warmth Group (AWG) eligibility	List of appropriate guarantees	FAQs for installers
Our example of a notice of receipt of an application for extension	The Boiler Assessment Checklist for qualifying boilers	Matrix of energy company requirements
The process to decide to refuse or revoke approval of a measure.	The Electric Storage Heater assessment check list	Standardised reporting templates and other supplier requirements
Technical and score monitoring	The Virgin Loft Insulation Declaration template	ECO progress webcharts
The Private Domestic Premises Guidance note	The Chartered Surveyor Recommended Measure Report	Our measures table

Key Milestones

ECO2

Final date for ECO2 surplus actions applications
30 November 2015

Final date for ECO2 measure submissions
30 April 2017

ECO1 Final determination
30 September 2015

First date to install ECO2 measures
1 April 2015

Final date to install ECO2 measures
31 March 2017

ECO2 Final determination
30 September 2017

Guidance

As administrators of the Energy Company Obligation (ECO), we publish guidance for suppliers and the supply chain on our website.

Key Contacts

e: **ECO@ofgem.gov.uk**

w: **www.ofgem.gov.uk/eco**

w: **www.ofgem.gov.uk/ecotoolkit**