To: Smart DCC limited

Gas Act 1986 - Section 23(1)(a) Electricity Act 1989 - Section 11A(1)(a)

Modification pursuant to section 11A of the Electricity Act 1989 and section 23 of the Gas Act 1986 of the Conditions of the Smart Meter Communication Licence granted or treated as granted under sections 7AB(2) and (4) of the Electricity Act 1989 and sections 6(1A) and (1C) of the Gas Act 1986.

Notice of reasons for the decision to modify the Conditions of the Smert Meter Communication Licence under section 49A of the Electricity Act 1989 and section 38A of the Gas Act 1986.

WHEREAS

- 1. The licensee to whom this document is addressed is the holder of a Smart Meter Communication Licence granted or treated as granted under section 7AB(2) and (4) of the Gas Act 1986 ('the Gas Act') and section 6(1A) and (1C) of the Electricity Act 1989 ('the Electricity Act') ('the DCC Licence').
- 2. In accordance with section 23(2) of the Gas Act and section 11A(2) of the Electricity Act the Gas and Electricity Markets Authority ('the Authority')¹ gave notice on 6 April 2016 ('the Notice') that we propose to modify the Conditions of the Smart Meter Communication Licence². The Notice required any representations with respect to the propsed modifications to be made on or before 5 May 2016.
- 3. A copy of the Notice was sent to the Sectretary of State in accordance with section 23(4)(b) of the Gas Act and section 11A(4)(b) of the Electricity Act, and we have not received a direction that the change should not be made.
- 4. We received four responses to the Notice, which we carefully considered. We have placed all non-confidential responses on our website. A copy of the non-confidential representations received by us are available free of charge from the Ofgem Knowledge Management Team, 9 Millbank, London, SW1P 3GE. We have discussed these responses in further detail in the accompanying letter to this Notice..
- 5. The Authority has carefully considered the representations made and has decided to proceed with all the modifications proposed in the Notice.
- 6. The reasons we are making these licence modifications is to implement the policy stated in the following documents:
 - a) The accompanying letter titled Modification of the Smart Meter Communication Licence - 25 May 2016
 - b) Final proposals for DCC's penalty interest rate 6 April 2016
 - c) Proposals for DCC's role in developing a Central Registration Service (CRS) and penalty interest proposals - 17 December 2015.
 - d) DCC's role in developing a Central Registration Service (CRS) and penalty interest proposals - 28 July 2015.

¹ The terms "the Authority", "we" and "us" are used interchangeably in this document.

² https://www.ofgem.gov.uk/publications-and-updates/statutory-consultation-final-proposals-dcc-penalty-interestrate-0

- 7. The effect of the modification have not changed in light of reponses and are set out in the following documents:
 - a) The accompanying letter titled Modiciation of the Smart Meter Communication Licence 25 May 2016
 - b) Final proposals for DCC's penalty interest rate 6 April 2016
 - c) Proposals for DCC's role in developing a Central Registration Service (CRS) and penalty interest proposals 17 December 2015.
 - d) DCC's role in developing a Central Registration Service (CRS) and penalty interest proposals 28 July 2015.
- 8. Where an application for permission to appeal the Authority's decision is made to the Competition and Markets Authority (CMA) under section 23B of the Gas Act and/or section 11C of the Electricity Act, Rule 5.7 of the CMA's Energy Licence Modification Appeals Rules³ requires that the appellant must send to any relevant licence holders who are not parties to the appeal, setting out the matters required in Rule 5.2. The meaning of 'relevant licence holder' is set out in section 23(10) of the Gas Act and section 11A(10) of the Electricity Act. The relevant licence holder in relation to this modification is Smart DCC Limtied.

NOW THEREFORE

In accordance with the powers contained in section 23(1)(a) of the Gas Act and section 11A(1)(a) of the Electricity Act, the Authority hereby modifies the Conditions of the Smart Meter Communication Licence in the manner specified in attached Schedule 1. These modifications will take effect on and from 21 July 2016, a date which is at least 56 days from the publication of this Notice.

The Official Seal of the Gas and Electricity Markets Authority here affixed is authenticated by the signature of

Rob Salter-Church

Partner, Consumers and Competition

Duly authorised on behalf of the Gas and Electricity Markets Authority

25/05/16

³ This guidance was published by the Competition Commission in September 2012. On 1 April 2014, the Competition Commission was abolished and its functions transferred to the Competition and Markets Authority (CMA).

SCHEDULE 1

Condition 35. Definitions for the Price Control Conditions

Introduction

- 35.1 This condition has effect on and after 23 September 2013 as one of the Price Control Conditions of this Licence.
- 35.2 In this Licence, a Price Control Condition is any condition the purpose of which, whether on its own or in combination with any other Price Control Condition, is to limit or control the charges of, or the revenue of, the Licensee.

Part A: Defined terms used in the Price Control Conditions

- Part B below sets out most of the defined words and expressions (all of which begin with capital letters) that are used in the Price Control Conditions of this Licence, and gives their definitions next to them ("the Chapter 9 Particular Definitions").
- 35.4 But words and expressions used in the Price Control Conditions that are defined for any of the purposes of this Licence in Condition 1 (Definitions for the Conditions of this Licence) have in this Chapter 9 the meaning given to them in that condition.

Part B: The Chapter 9 Particular Definitions

35.5 In the Price Control Conditions, unless the context otherwise requires:

Allowed Revenue	means the total amount of revenue determined on an
	accruals basis in relation to each Regulatory Year in
	accordance with the Principal Formula set out at Part C
	of Condition 36 (Determination of the Licensee's
	Allowed Revenue) after the deduction of value added
	tax (if any) and any other taxes based directly on the
	1

amount concerned.

Average Specified means the rate that is equivalent to the average value of the Official Bank Rate of the Bank of England

of the Official Bank Rate of the Bank of England during the period in respect of which the calculation

falls to be made.

Baseline Margin means in relation to each Regulatory Year an amount

of additional revenue, over and above the sum of the Licensee's Internal Costs and External Costs, that the Secretary of State has agreed shall be included (subject to the operation of the Baseline Margin Performance Adjustment) in the Licensee's Allowed Revenue, and is determined in accordance with

the provisions of Part C of Condition 36.

Baseline Margin Implementation means the amount (if any) of reduction in the Baseline Margin determined in accordance with the provisions

Performance Adjustment

of Part B of Condition 38 so as to secure, with respect to the applicable period, the effect set out in Part A of that condition.

Baseline Margin Implementation Total

means the Licensee's Baseline Margin, in total, for the period running from 23 September 2013 until the end of the Regulatory Year 2015/2016 (and, arising from the Licence Application Process, is calculated for the purposes of Schedule 3 to this Licence to have the value of £7.687 million, subject to adjustments for inflation as set out in paragraph 35.6.

Baseline Margin Performance (BMP) Adjustment

means the component of the Licensee's Allowed Revenue that is determined in accordance with Part E of Condition 36 and subject to the operation of the provisions of Condition 38 (Determination of the BMP Adjustment).

Baseline Margin Operational Performance Adjustment

means the amount (if any) of reduction in the Baseline Margin determined in accordance with the provisions of Part C of Condition 38 so as to secure, with respect to the applicable period, the effect set out in Part A of that condition.

External Contract Gain Share

means the component of the Allowed Revenue of the Licensee that is determined in accordance with the provisions of Condition 39 (Determination of External Contract Gain Share) so as to secure the effect set out in Part A of that condition.

External Costs

means in relation to each Regulatory Year the actual amount of the costs that were economically and efficiently incurred by the Licensee in procuring Fundamental Service Capability during that period.

Internal Costs

means in relation to each Regulatory Year the sum of the costs (excluding External Costs and Pass-Through Costs) that were economically and efficiently incurred by the Licensee for the purposes of the provision of Mandatory Business Services under or pursuant to the SEC (and may include costs incurred in respect of the governance and administration of the SEC that are not included in Pass-Through Costs).

Pass-Through Costs

means in relation to each Regulatory Year the sum of the amounts that are specified as Pass-Through Costs in paragraph 8 of Condition 36.

Regulatory Year t

means the particular Regulatory Year for the purposes of which any calculation is required to be made under the Price Control Conditions.

Regulatory Year t-1

means the Regulatory Year immediately preceding the Regulatory Year t (and any similar expressions are to

be read accordingly).

Regulated Revenue

means in relation to each Regulatory Year the actual revenue, measured on an accruals basis:

- (a) received by the Licensee through Service
 Charges that are levied in accordance with the
 provisions of Condition 18 (Charging
 Methodology for Services) and Condition 19
 (Charging Statement for Services) including any
 interest earned on Service Charges; or
- (b) otherwise received by the Licensee in relation to the carrying on of the Mandatory Business,

after the deduction of value added tax (if any) and any other taxes based directly on the amount concerned. Paragraph (a) above shall be deemed to include any and all amounts paid by SEC Parties under the SEC to persons (other than the External Service Provider) engaged (indirectly pursuant to an External Service Provider Contract) in the business of financing Communications Hubs.

Value Added Service (VAS) Contribution

means the component of the Allowed Revenue of the Licensee that is determined in accordance with the provisions of Condition 40 (Determination of the VAS Contribution) so as to secure the effect set out in Part A of that condition.

- 35.6 The value of the Baseline Margin Implementation Total shall be the sum of:
 - (a) £1.769 million;
 - (b) £3.194 million multiplied by the value of PIBM in Regulatory Year 2014/15; and
 - (c) £2.724 million multiplied by the value of PIBM in Regulatory Year 2015/16,

where PIBM is the price index adjuster applied to the Baseline Margin in each Regulatory Year and calculated in accordance with Part C of Condition 36 (Determination of the Licensee's Allowed Revenue).

Part C: Matters agreed by the Secretary of State

A reference in this condition or in any of the other Price Control Conditions to a value or amount agreed by the Secretary of State is a reference to that value or amount as agreed by the Secretary of State during or as a consequence of the Licence Application Process.

Part D: Guide to abbreviated price control terms

35.8 Most of the defined terms in the Chapter 9 Particular Definitions set out above appear in formulas embedded in the Price Control Conditions in the following abbreviated forms:

Allowed Revenue AR Average Specified Rate **ASR** Baseline Margin BMBaseline Margin Implementation Performance Adjustment **BMIPA Baseline Margin Implementation Total BMIT** Baseline Margin Operational Performance Adjustment **BMOPA BMPA** Baseline Margin Performance Adjustment **ECGS External Contract Gain Share External Costs** EC **Internal Costs** IC **PTC** Pass-Through Costs Regulated Revenue RR Value Added Service Contribution **VASC**

Condition 36. Determination of the Licensee's Allowed Revenue

Introduction

- This condition has effect on and after 23 September 2013 as one of the Price Control Conditions of this Licence.
- The purpose of this condition is to establish the mechanism for determining the amount of Allowed Revenue that may be recovered by the Licensee through Service Charges levied in respect of its provision of Mandatory Business Services.

Part A: Conditions supplementary to this condition

- 36.3 This condition is supplemented by:
 - (a) Condition 37 (Assessment of Mandatory Business costs), which provides for the Authority to determine the treatment of any costs associated with the provision of Mandatory Business Services that the Authority considers were not economically and efficiently incurred;
 - (b) Condition 38 (Determination of the BMP Adjustment), which provides for the Allowed Revenue to be adjusted upwards or downwards to reflect the Licensee's performance against certain specified incentives; and
 - (c) Condition 39 (Determination of External Gain Share) and Condition 40 (Determination of the VAS Contribution), which provide for the Allowed Revenue to be varied to reflect benefits arising from, respectively, the

Licensee's management of External Service Provider Contracts and its provision of Value Added Services.

Part B: Duty of the Licensee with respect to Regulated Revenue

- The Licensee, in setting Service Charges for its Mandatory Business Services, must take all reasonable steps to secure that, in Regulatory Year t, its Regulated Revenue does not exceed a prudent estimate of its Allowed Revenue for that Regulatory Year.
- For the purposes of paragraph 36.4, and subject to paragraph 36.6, a prudent estimate of Allowed Revenue is the Licensee's best estimate of Allowed Revenue as adjusted to ensure that (disregarding any within-year adjustments that may be permitted in circumstances prescribed by the Charging Methodology of the Licensee) the Service Charges as they apply for Regulatory Year t will not need to be amended in the course of that year except in response to a reasonably unlikely contingency.
- 36.6 The adjustment to which paragraph 36.5 refers must not be such as to result in an expectation that Regulated Revenue will significantly diverge from the Allowed Revenue in Regulatory Year t.

Part C: Determination of the Allowed Revenue (AR) term

36.7 The amount of the Licensee's Allowed Revenue in relation to Regulatory Year t is to be determined in accordance with the following formula (in this condition, the Principal Formula):

$$AR_t = EC_t + IC_t + PTC_t + BM_t + BMPA_t + ECGS_t - VASC_t + K_t$$

- 36.8 In the Principal Formula above:
 - AR_t means the amount of the Allowed Revenue in Regulatory Year t.
 - EC_t means the actual amount of the Licensee's External Costs, as calculated for Regulatory Year t by the Licensee, except to such extent (if any) as may be otherwise directed by the Authority acting under Part B of Condition 37.
 - IC_t means the actual amount of the Licensee's Internal Costs, as calculated for Regulatory Year t by the Licensee, except to such extent (if any) as may be otherwise directed by the Authority acting under Part B of Condition 37.
 - PTC_t means the total amount of Pass-Through Costs incurred by the Licensee in Regulatory Year t, and is the sum of:
 - (i) the amount that is equal to the total annual fee paid by the Licensee to the Authority during Regulatory Year t as determined in accordance with Part A of Condition 4 (Licensee's payments to the Authority); and
 - (ii) the amount that is equal to the payments made by the Licensee during Regulatory Year t to SECCo Ltd for purposes associated with the governance and administration of the SEC.
 - BM_t means the amount of the Licensee's Baseline Margin that is specified for the Regulatory Year; t in Appendix 1 (which has effect as part of this condition) (or such other amount as may have been determined for that Regulatory

Year pursuant to the provisions of Part D below), as multiplied by the price index adjuster (PIBM) for that year, which in the Regulatory Year 2013/14 shall have the value of 1 and in each subsequent Regulatory Year is derived from the following formula:

$$PIBM_{t} = \left[1 + \frac{RPI_{t}}{100}\right] \times PIBM_{t-1}$$

where RPIt means the percentage change (whether it is positive or negative) between (i) the arithmetic average of the Retail Prices Index numbers published or determined with respect to each of the six months from July to December (inclusive) in Regulatory Year t–2, and (ii) the arithmetic average of the Retail Prices Index numbers published or determined with respect to the same months in Regulatory Year t–1 (and "Retail Prices Index" has the meaning given to that term in Part G below).

- BMPA_t means the Baseline Margin Performance Adjustment, as calculated for the Regulatory Year t in accordance with Part E below.
- ECGS_t means the amount of revenue adjustment in respect of External Contract Gain Share, as calculated for Regulatory Year t in accordance with Condition 39 (Determination of External Contract Gain Share).
- VASC_t means the amount of the Value Added Services Contribution, as calculated for Regulatory Year t in accordance with Condition 40 (Determination of the VAS Contribution).
- K_t means the correction factor, whether positive or negative, as calculated for Regulatory Year t in accordance with the formula set out in Part F below.

Part D: Adjustment mechanism for the Baseline Margin term

36.9 The amount of the Baseline Margin term as specified in Appendix 1 for any one or more of the Regulatory Years to which that Appendix applies may be varied in such manner and to such extent as may be directed by the Authority in accordance with and subject to the provisions of Appendix 2 (Adjustment mechanism for the BM term), which has effect as part of this condition.

Part E: Calculation of the BMP Adjustment (BMPA) term

36.10 For the purposes of the Principal Formula, the total amount of the Baseline Margin Performance Adjustment term (BMPA) will be calculated for Regulatory Year t in accordance with the following formula:

$$BMPA_t = BMIPA_t + BMOPA_t$$

- 36.11 For the purposes of paragraph 36.10, the value of the term BMIPA_t:
 - (a) shall be determined in accordance with the provisions of Part B of Condition 38 (Determination of the BMP Adjustment) until the end of the Regulatory Year in which Completion of Implementation (within the meaning given to that term in Condition 5 (General Objectives of the Licensee)) is achieved (or such earlier date as the Authority may specify in a direction given to the Licensee under paragraph 36.13); and

- (b) thereafter shall be zero.
- 36.12 For the purposes of paragraph 36.10, the value of the term BMOPA_t:
 - (a) shall be zero until the end of the Regulatory Year 2015/16 (or such later date as the Authority may specify in a direction given to the Licensee under paragraph 36.13); and
 - (b) thereafter shall be determined in accordance with the provisions of Part C of Condition 38 (Determination of the BMP Adjustment).
- A direction that is given for the purposes of paragraph 36.11 or 36.12 will be of no effect unless, before issuing it, the Authority has first:
 - (a) by Notice given to the Licensee and published on the Authority's website, set out the revised date that it proposes to specify in the direction;
 - (b) set out in that Notice a statement of the reasons why the Authority proposes to specify that date;
 - (c) specified in the Notice the period (which may not be less than 28 days from the date of the Notice) within which representations may be made to the Authority about its proposals; and
 - (d) considered any representations duly received in response to the Notice.
- 36.14 The Authority must have regard to any representations duly received in response to its Notice under paragraph 36.13 and must give reasons for its decisions in relation to them when giving the relevant direction.

Part F: Calculation of the correction factor (K)

36.15 For the purposes of the Principal Formula, the correction factor (K) shall in the Regulatory Year 2013/2014 have the value of 0, and in each subsequent Regulatory Year shall be calculated in accordance with the following formula:

$$\frac{K_{t} = \left[(AR_{t-1} - RR_{t-1} - BDC_{t-1}) \times \left(1 + \left(\frac{ASR_{t}}{100} \right) \right) \right]}{+ \left[\left((AR_{t-1} - RR_{t-1} - BDC_{t-1}) \times F_{t} \right) \times \left(\frac{INT_{t}}{100} \right) \right]}$$

- 36.16 In the formula for the K term above:
 - AR_{t-1} means the amount of Allowed Revenue in Regulatory Year t-1.
 - BDC_{t-1} means the contribution to bad debt within the Licensee's Internal Costs in Regulatory Year t-1, and will be zero except where the Licensee has failed to comply fully with its obligations under or pursuant to the SEC in relation to the management of SEC Parties' credit cover and the recovery of bad debt, in which event it will have such value as may be determined by the Authority.
 - RR_{t-1} means the Regulated Revenue in Regulatory Year t-1.

- ASR_t means the Average Specified Rate, as defined in Condition 35 (Definitions for the Price Control Conditions), in Regulatory Year t
- <u>F_t</u> means the factor determined in accordance with paragraph 36.17
- <u>INT_t</u> means the interest rate adjustment in Regulatory Year t made in respect of the relevant amount of over-recovery of Regulated Revenue as determined in accordance with paragraph 36.17.

36.17 The value of the interest rate adjustment INT_t is determined as follows:

- (a) if, in respect of Regulatory Year t–1, RR_{t-1} exceeds the threshold of 110 per cent of AR_{t-1} , the Licensee must, by no later than 31 July of the Regulatory Year t, explain and demonstrate to the Authority in writing why that event is justified. After considering the explanation provided and after consulting with the Licensee and SEC Parties, the Authority may direct the Licensee to apply the value of 3 to INT_t for any proportion (F_t) of the difference between RR_{t-1} and AR_{t-1} that the Authority determines has not been justified by the Licensee; or
- (b) if the Authority has not directed the Licensee to apply any value to $INT_{\underline{t}}$, it will take the value of 0; and
- the Authority may adjust the threshold percentage and the value of the interest rate adjustment INT_t that are set out in paragraph (a) above in respect of any Regulatory Year by direction, after consulting with the Licensee and SEC Parties.

Part G: Interpretation

- 36.187 For the purposes of this condition, **Retail Prices Index** means:
 - (a) the general index of retail prices that is published by the Office for National Statistics each month in respect of all items; or
 - (b) if that index in respect of any month that is relevant for the purposes of this condition has not been published on or before the last day of February, such price index as the Authority, after consultation with the Licensee, may determine to be appropriate; or
 - (c) if there is a material change in the basis of that index, such other index as the Authority, after consultation with the Licensee, may determine to be appropriate.
- 36.198 Appendices 1 and 2 follow immediately below.