

Domestic Renewable Heat Incentive (RHI)

www.ofgem.gov.uk/drhi

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I have a newly built house. Am I eligible?

Most renewable technologies installed in newly built properties are not eligible, the exception are those installed in custom-builds.

The Domestic RHI was designed to support the retrofit of renewable heating systems in existing homes but if you have a renewable technology that was installed in a new custom-built property it could be eligible.

We define 'custom-build' as: where a builder is contracted by a home owner to create a 'custom-built' home or where a private individual builds their home as a DIY 'self-build' project. To be eligible to apply for the Domestic RHI a custom-builder must be an **individual** not an organisation.

How this affects my application

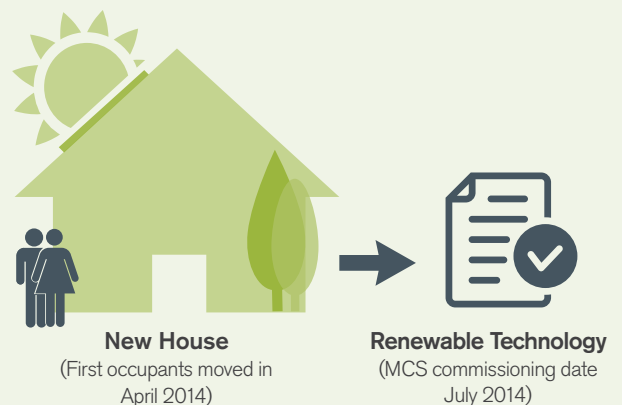
Question 14 of the application form asks you to confirm if your property was occupied before or after your renewable heating technology was commissioned.

If your renewable heating technology was commissioned after your property was first occupied (by you or by a previous occupant) see **figure 1** and follow pathway 1.

If your renewable heating technology was commissioned before your property was first occupied (by you or by a previous occupant) it will have been installed as part of a conversion, custom-build or by the developer that built the property. See **figure 2** and follow either pathway 2 or 3.

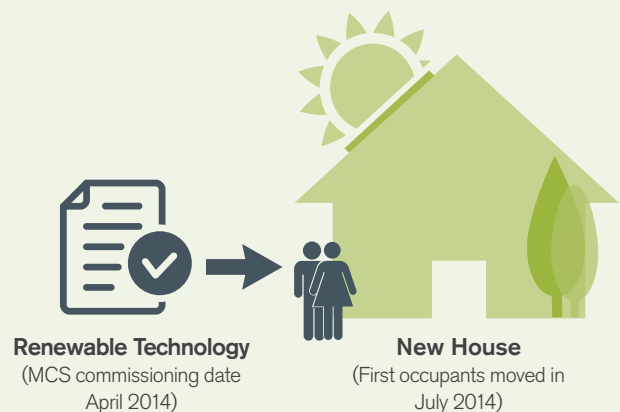
See the application pathways on the following page.

Figure 1. My renewable technology was commissioned **after** I moved in.



See application pathway 1 on the following page.

Figure 2. My renewable technology was commissioned **before** I moved in.



See application pathway 2 or 3 on the following page.

¹ Custom-builds are technically known as 'eligible new-builds'.

These are examples only and not representative of all situations.

Application pathways

1 Renovation/Retrofit	2 Custom-build Conversion	3 Commercial development
		
Applicant Individual or Organisation	Applicant Individual ONLY	Applicant Individual or Organisation
↓	↓	↓
Major renovation, extension or heating system replacement.	You (or the first owner) converted the building into a domestic property / built it myself (not as an organisation).	Your new house was built and first owned by an organisation eg a developer and the renewable technology was installed before you moved in.
↓	↓	↓
This is an existing domestic property and it will have been occupied, at some point, before your renewable heating technology was commissioned.	You custom-built a house, converted a NON domestic property or you split a single domestic property into multiple domestic properties.	This is a new domestic property that you have bought with a renewable heating system.
↓	↓	↓
The age of the building does not affect your application (new or old).	We will consider this to be a "custom-build".	The renewable heating system is the original heating system.
↓	↓	↓
When you apply	When you apply	Not eligible
You will need metering if the property has been occupied for less than 183 days in the last 12 months.	You will not need metering if the property has been occupied for less than 183 days in the last 12 months.	Not eligible for the Domestic RHI

You will still need to comply with the scheme's general eligibility criteria. For more information about custom-build eligibility criteria see <https://www.ofgem.gov.uk/key-term-explained/Custom-builds>

If you need help

www.ofgem.gov.uk/drhi

Telephone: 0300 003 0744 **Email:** DomesticRHI@ofgem.gov.uk

RHI enquiry line open Monday to Friday 9am-5pm