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Our ref

Your ref

Date

-

09 October 2015

Dear Clothilde

### **Open letter: how we report on electricity distribution company performance**

I am writing on behalf of Western Power Distribution (South Wales) plc, Western Power Distribution (South West) plc, Western Power Distribution (East Midlands) plc and Western Power Distribution (West Midlands) plc.

WPD fully support the response sent by the Electricity Networks Association (ENA) to this consultation.

WPD consulted with stakeholders in January 2015 about how they would like us to report our RIIO-ED1 performance and delivery of our Business Plan outputs. Feedback from stakeholders was clear and fits well with Ofgem's proposals for reporting. Stakeholders asked WPD to provide multi-layered reporting, with increasing levels of detail and disaggregation by licence area the more detailed the reporting becomes. In summary they have asked WPD to provide:

- **A single one page summary**, covering all six output areas and displaying traffic light metrics to summarise overall performance in each category. This should also include a high-level view of the annual bill impact at DNO group-level.
- **A short summary report (20-30 pages maximum)** covering all six output areas, giving more details about the key aspects of DNO performance that contributed to the traffic light summary table. Performance information should be separated by licence area, as should the bill impact.
- **A more in-depth report, containing data tables** and detailed commentaries. Stakeholders would like a separate report per output area.

WPD are therefore supportive of the proposed information in Tables 1 and 2 of Ofgem's consultation document, as this fits well with what our stakeholders have requested.

Stakeholders requested WPD's own Business Plan reporting should be annual and published in September following the end of the regulatory year on 31<sup>st</sup> March. We would welcome Ofgem publishing comparative summary information for all DNO licence areas

(containing performance rankings and traffic light summary metrics) annually and publishing these short summaries online around October/November each year.

If there are any aspects of this letter that you would like to discuss further then please contact Alex Wilkes at [awilkes@westernpower.co.uk](mailto:awilkes@westernpower.co.uk) or on 01332 827647.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'AS', written in a cursive style.

ALISON SLEIGHTHOLM  
Regulatory & Government Affairs Manager