

Annex 6 - Response Template

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| Title | Licence Development Consultant |
| Organisation | SP Energy Networks |

| <u>Question</u> | <u>Response</u> |
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| <i>Q1: Do you have any comments on the scope and purpose of this consultation?</i> | <p>We are fully supportive of the proposed ED1 Annual Performance Reporting commitment.</p> <p>Please see covering letter for detail.</p> |
| <i>Q2: What do you think about the information we suggest including in an infographic-style report included in Table 1?</i> | <p>The ‘impact on household bill’ metric is very complex. This would need to be considered in greater detail as many assumptions are used to calculate this.</p> <p>We emphasise the need for specific guidance for any data used and emphasise that this should be prescribed by Ofgem with assistance from DNOs. This will ensure that companies can be compared on a ‘like for like’ basis as far as they possibly can.</p> <p>We do support the premise of what the scorecard aims to achieve; <u>summarised</u> key messages/metrics for stakeholders.</p> |
| <i>Q3: Are there any other metrics you would wish to see included in an infographic-style report and why? You will find more information on data collected in the RIGs on our website.</i> | <p>Please see the ENA’s blank template data request (attached to this response).</p> |

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| <p><i>Q4: Do you have any comments on the sample infographic-style report included in Annex 1 and the suggested content for an infographic-style report included in Annex 2?</i></p> | <p>We support the use of an infographic style; however, to fit all the required information into one table, we would recommend that the trend over time is not included in this table. We suggest that the trend over time is included as a separate graph so that our stakeholders can view the graph with ease.</p> <p>We also note that the rank against other DNOs is dependent on Ofgem publishing their annual report in advance for this to be meaningful.</p> |
| <p><i>Q5: Should an infographic provide information at DNO or DNO group level?</i></p> | <p>This is dependent on how Ofgem prepare their annual report as we would recommend consistency.</p> |
| <p><i>Q6: Are there any metrics included in Table 2 which you do not think are relevant or important? Why?</i></p> | <p>The metrics requested are reasonable and should be linked to regulatory reporting templates for consistency amongst DNOs. The metrics should be reported on the basis of business category such as connections or stakeholder engagement and not by the level of stakeholder.</p> |
| <p><i>Q7: Are there any other metrics not included in Table 2 which you would also like to see reported in a mid-level report? Why? You can find more information on data collected in the RIGs on our website.</i></p> | <p>-</p> |
| <p><i>Q8: Would you like information and/or data published to reflect in-year performance or are you also interested in performance up to date and/or forecast or cumulative data? If so, why?</i></p> | <p>-</p> |
| <p><i>Q9: Do you have any comments on the templates provided by stakeholders in annexes 2 and 3?</i></p> | <p>Annex 3 (Template provided by British Gas) is drastically different to the template provided by Citizens Advice. It is clear from the Citizens Advice template that stakeholders want key metrics or meaningful messages. Should DNOs be required to report on Annex 3, stakeholders would be required to have an assumed understanding of DNOs existing regulatory</p> |

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| | <p>reporting.</p> <p>This template request is excessive and we do not believe to be value adding. We currently share our 5 year revenue forecasts with British Gas regularly and will continue to do so (this includes vast data sets). Therefore putting this extra information into the stakeholder world will cause confusion.</p> |
| <p>Q10: Would you be interested in the bill impact of each individual incentive or is overall bill impact a more useful measure?</p> | <p>A bill impact “methodology” must be agreed amongst Ofgem and DNOs as there are many assumptions which must be used. If we do not, this message could potentially be meaningless if no comparison can be made.</p> |
| <p>Q11: What additional data or information submitted in the RIGs would you like to see made publically available and why? You will find more information on data collected in the RIGs on our website.</p> | <p>-</p> |
| <p>Q12: Do you have any preferences on the way data and information is presented?</p> | <p>This should be simplified as much as possible with key messages as bullet points/brief paragraphs. Please see the SP Transmission annual report.</p> |
| <p>Q13: What data should the DNOs publish?</p> | |
| <p>Q14: What are your views on what data Ofgem should publish?</p> | <p>This should be as high level as possible whilst providing our key stakeholders with the information they wish to see. DNOs and Ofgem should agree the dataset as part of a one- off working group to ensure that no confusing data is published.</p> |
| <p>Q15: Based on the examples in annexes 1 and 4, and in tables 1 and 2 above, what do you think about using ranking and/or traffic lights? What are the advantages and disadvantages? Are there any alternative systems?</p> | <p>These are very confusing and open to interpretation. As these are so subjective we recommend that traffic lighting is not used.</p> |
| <p>Q16: Are there any particular aspects of DNO performance that you are interested in and think are well-suited to ranking and/or traffic lights?</p> | <p>-</p> |
| <p>Q17: What information or data would you like us to publish on our website?</p> | <p>Only the annual report as this should contain all relevant information.</p> <p>Publishing excessive information has the potential to lead to confusion. Unless being prepared by a relevant industry expert, raw data sets cannot be easily interpreted.</p> |
| <p>Q18: Keeping in mind the reporting requirements and timings set out in Annex 5, is there any specific data or information which you would like to see</p> | <p>-</p> |

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| <i>reported on more than an annual basis? If so, why?</i> | |
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