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Eich Cyf / Your Ref:

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RE: Ofgem Open letter consultation: how we report on electricity distribution company performance

The Energy Island Programme Team welcomes the opportunity to provide views and comment on Ofgem's how we report on electricity distribution company performance open letter consultation.

The Isle of Anglesey County Council with key stakeholders established the Anglesey Energy Island Programme (EIP). The EIP aspires to establish the Island as a world renowned centre of excellence for producing, demonstrating and servicing low carbon energy, which in turn will provide a sound base to encourage economic diversification and transition, delivering positive benefits over the long term.

Content

- Information on innovation is useful to raise awareness of innovative scheme approvals elsewhere in the country. It is also useful as it allows us to learn how other regions are adapting to low carbon energy and creating new ideas that could potentially be replicated elsewhere.
- Reporting information is satisfactory. It would be useful to learn which DNO's are the best performers from both investments in areas alongside cost of bills to the residents and businesses alike.
- Graphs and colour coded information is a useful and effective method of presenting information rather than a lot of written information. This engages the reader to take note of what is being presented.
- Using the trends like in annex 1 is a good way of showing performance data as you can see whether there is an improvement in performance simply by looking at a line graph.

Publication Split

- Information on health and safety and the number of connection days lost would be useful to ascertain DNO performance.
- Information on cost per unit would be useful for comparison purposes.
- When presenting information, the traffic light system is useful, but believe a different method rather than showing information through different sized circles would be beneficial.
- However, using traffic lights to show data is not always appropriate, because an indicator could have a red coloured traffic light showing that it is not performing well, where in reality, it could have improved from last year/ the last period. The same goes for a green coloured traffic light, which shows that you are performing well, but in reality it could have been performing worse than in previous years.

Timings

- We would welcome electrical capacity information and heat maps on a six-monthly basis if possible as this information is useful to understand the constraints on the network to provide advice to businesses on the locations of the most likely places to have less electrical constraints at that particular time. This would give us a better understanding of the capacity available and to utilise the information to attract inward investment. Colour coding of the heat maps would be very useful e.g. less than 250kv available = red; 251kv – 500kv = orange; more than 500kv = green.

We hope the comments provided will be of use to you as you consider how you report on electricity distribution company performance in future. Should you wish to discuss any aspect of the response further please do not hesitate to contact John Idris Jones on 01248 752435 or e-mail johnijones@ynysmon.gov.uk .



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