



Making a positive difference
for energy consumers

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Date: 22 March 2021

Dear Ekta

Consent given by the Gas and Electricity Markets Authority (the "Authority") pursuant to Licence Condition 19 Part D (Procedure for amending any of the service charges) of the Smart Meter Communication Licence¹ to Smart DCC Ltd.

Smart DCC Ltd (DCC) has requested a reduced Notice period in respect of an additional amendment to the Charging Statement for Regulatory Year ending 31 March 2021 (RY2020/21) to reduce the monthly Fixed Charges.

In accordance with Licence Condition 19 Part D, DCC is obliged to give the Authority Notice, not less than three months before the date on which it proposes to amend its Service Charges.

DCC is due to return £12m to its customers. To do this, DCC proposes to reduce Fixed Charges to their customers during the final month of RY2020/21, so that the savings would be effectively returned in full to DCC customers by the end of 2021.

We consent to the reduced Notice period of 7 days on the basis that DCC is proposing to reduce the Fixed Charges in order to return £12m to its customers, and so DCC customers benefit from the proposed amendments to the Charging Statement as they receive the money earlier than had DCC followed the standard correction factor process.

¹ The Smart Meter Communication Licences were granted under both the Gas Act 1986 and the Electricity Act 1989. For ease, in this letter we refer to these licences in the singular. DCC's licence can be found at <https://epr.ofgem.gov.uk/Document>

This is an exception to the obligations set out in the Smart Meter Communication Licence, in particular Part D of Licence Condition 19; and is for the benefit of DCC customers, and in turn end consumers, as they would receive the money quicker than in case we followed the usual process. We expect and encourage DCC to comply with the Licence requirements and give us not less than three months notice ahead of any proposed amendments to the Charging Statement envisaged to take effect.

Yours sincerely,

Jacqui Russell
Head of Metering & Market Operations

Duly authorised on behalf of the Gas and Electricity Markets Authority