

Good Morning,

Consultation on increasing DCC's revenue at risk against the Operational Performance Regime

Thank you for giving us the opportunity to respond to this consultation.

Shell Energy Retail agree with Ofgem's minded-to position of Option 1. Option 1 recognises your important point made at consultation, that system performance should have the largest weighting as it is fundamental to assessing the outcomes of the DCC's performance and has a direct impact on the experience of the end consumers. We do believe the DCC needs to improve contract management, but we would still like to see greater weighting for system performance.

Many thanks and if you have any questions, please let me know.

Regards
Paul

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