

REMIT Registration¹ Privacy Notice

This notice

This Privacy Notice tells you what to expect when we collect your personal information under REMIT registration.

It applies to information we collect about:

- Market participants and their employees
- People who contact Ofgem with a query or subject access request regarding REMIT registration

This Privacy Notice only addresses REMIT registration information and covers the processing of information relating to this.

To find out how we use information we collect from you outside of REMIT registration, for instance how we collect and process customer survey data, please see the [Ofgem Umbrella Privacy Notice](#).

Data Controller

The Data Controller for the processing of any personal information as outlined in this privacy notice is the Gas and Electricity Markets Authority, (GEMA). For ease of reference this privacy notice refers to the administrative office of GEMA, "Ofgem" throughout.

Your Information

1. What personal information do we collect?

Information collected directly:

- Information submitted to us as part of the registration process (please see our REMIT registration user guide for full details)
- Emails and correspondence sent to us as part of the process or with queries regarding registration

2. Why we need to collect and process your information

¹ The REMIT Registration referred to in this notice refers to the registration obligation under Article 9 of the EU Regulation 1227/2011 on Wholesale Market Integrity and Transparency (as amended)

We only collect information that we need in order to effectively administer REMIT registrations and to fulfil our obligations under Article 9 REMIT.

Registration is a core obligation of the REMIT legislation as amended by The Electricity and Gas (Market Integrity and Transparency) (Amendment) (EU Exit) Regulations 2019 SI 2019/534.

- In order to fulfil our legal obligations under amended Article 9.2 REMIT
- To help us identify instances of market abuse in the wholesale energy market pursuant to amended Article 7.1 REMIT

Your information is not used to make automatic decisions (decisions made solely by automated means without any human involvement) or for profiling (automated processing of personal data to evaluate certain things about an individual eg marketing).

3. How we collect your information

We collect your information if you:

- Submitted to us directly as part of the registration process;

You can find out how we use cookies [here](#)

4. How and when we will disclose your information

We will only disclose your personal information in the following circumstances:

- where the disclosure is permitted by law, statutory directions, court orders, or government regulations;
- where you give us explicit permission to disclose it;
- processing and sharing information during audits; or
- where we consider it is appropriate to share it with other authorities pursuant to amended Article 16 REMIT.

5. Legal basis for processing your information

- We collect and process your information as part of our obligations as a National Regulatory Authority under the REMIT legislation
- If we did not collect your information we would fail our legal obligation.

6. How long do we keep your information?

We will retain your registration information for as long as you continue to be a registered Market Participant

7. Your rights

If we hold information about you, you have specific rights in relation to that information, you have the right to;

- know how we use your personal information
- access your personal information
- have personal information corrected if it is inaccurate or incomplete
- ask us to delete personal information when we no longer need it
- ask us to restrict how we process your information
- get your information from us and re-use it across other services
- object to certain ways we use your information
- be safeguarded against risks where decisions based on your information are taken entirely automatically
- tell us if we can share your information with 3rd parties
- tell us your preferred frequency, content and format of our communications with you

You can exercise these rights by contacting our Data Protection Officer (contact details below).

8. Disclosure of personal information

You can also get information about:

- agreements we have with other organisations for sharing information;
- circumstances where we can pass on your personal information without consent for example, to prevent and detect crime and to produce anonymised statistics;
- our instructions to staff on how to collect, use and delete personal information;
- how we check that the information we hold is accurate and up to date.

9. How to contact us or make a complaint to us

If you would like to:

- make an FOI or EIR request please refer to Freedom of Information section.
- make a complaint about Ofgem please refer to Complaints about Ofgem section.
- make a Subject Access Request please refer to Subject Access Request section.

- exercise any of your rights and/or request information about our privacy policy please contact our Data Protection Officer by email on dpo@ofgem.gov.uk or alternatively write to us at:

The Data Protection Officer
Ofgem
10 South Colonnade
Canary Wharf
London
E14 4PU

10. Complaints to the Information Commissioner

You have a right to complain to the Information Commissioner

If you want to complain about how we have handled your information you can report it direct to the Information Commissioner's Office at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
Online: [Live chat](#)

We regularly review our privacy notice and this notice was last updated on 31 December 2020. During this update we made changes to bring the wording of this policy in line with the General Data Protection Regulations and Data Protection Act 2018.