
From:
Sent: 01 December 2020 10:34
To: CDconsultations
Subject: FAO Dennis Berg

I am writing in support of the extension of protections for customers having a prepayment meters installed. We work with tenants who are at risk of having prepayment meters installed and often insufficient efforts have been made to contact the tenant to provide other options. For example a tenant may be written to about an outstanding balance when the tenant in question is visually impaired and cannot read the letter. Or a tenant who relies on power because of medical needs have suppliers try to fit a prepayment meter – perhaps because they have not asked the tenant about their needs.

Please let me know if you have any questions.

Best wishes,

Charlie.

Charlie Payne | Energy Advice Officer | St Aldates Chambers, 2.6 | Oxford City Council | 01865 252425
(Tues,Wed,Thurs)

Stop the virus from spreading. Keep Oxford safe.

Follow the guidance: Clean hands. Wear a face mask. Keep your distance. Get tested if you have symptoms.

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