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| **Draft Determination Publication** | |
| **Network Queries** | |
| **Network Reference number** | NGN \_DDQ\_37 |
| **Licence** | Northern Gas Networks |
| **Topic/Activity:** | Average Duration of Interruptions |
| **Question:** | Can you please confirm if there are any exclusions for calculating the average duration of interruptions targets? For example, are all Third party interference incidents included |
| **Confidential** | No |
| **DDQ raised by** | Greg Dodd |
| **Date query raised** | 04/08/2020 |
| **Expected response date** | 10/08/2020 |
| **Ofgem Response:** The average duration targets include all interruptions reported on Table 7.2 of the RRPs. The intention is to measure the average time taken to restore supply, regardless of the original cause, or the type of interruption. | |
| **Attachments:** | |