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29 July 2019

Rachel Clark
Ofgem
10 South Colonnade
Canary Wharf
London
E14 4PU

Dear Rachel,

SPAA Executive Committee response to Ofgem's Switching Programme and Retail Code Consolidation: Proposed changes to licences and industry codes consultation.

The SPAA Executive Committee (EC) welcomes the opportunity to respond to Ofgem's 'Switching Programme and Retail Code Consolidation: Proposed changes to licences and industry codes' consultation, which sets out proposals in relation to the new Retail Energy Code (REC), including licence changes and the approach to the Significant Code Reviews.

The SPAA EC is fully supportive of Ofgem's proposal to develop a dual fuel retail code incorporating the new switching arrangements. SPAA has actively supported the delivery of the Switching Programme, including advisory for the end to end, regulatory and delivery design teams, as well as funding for the Programme Assurance function.

The SPAA EC has a keen interest in the delivery of the REC, in particular the transition of SPAA provisions resulting in closure of SPAA. We agree that this process would be best facilitated with leadership from Ofgem and progressed in parallel with the activities delivered under the Switching Programme, as noted in the consultation. We would request that a clear, detailed plan is developed to support the closure of the SPAA, outlining how and when the migration activities from SPAA to REC will be managed.

Should you have any questions regarding our response, please contact Stephanie Catwell at SPAA@electralink.co.uk.

Yours sincerely,

Chris Anastasi

SPAA EC Independent Chair