

Response – Incentive on Connections Engagement – SPEN

About you and your work																															
5. What is the name of your company?	Scottish Renewables																														
6. Is your response confidential? Please explain which parts and why. For a fair process, we prefer the DNOs to be able to respond to any comments made, particularly if they are negative. So please consider carefully before marking any part of your response confidential.'	No.																														
7. Which DNO's ICE submission is your response related to? If you wish to provide a response to the ICE submission of more than one DNO group, please use a separate template for each group.	SPEN (We have submitted a separate response for SSEN)																														
8. What type of connection do you generally require? For each type of connection, how many connection applications, including total MVA (Mega Volt Ampere) of connections have you made in the past year?	<table border="1"> <thead> <tr> <th colspan="2">Type of connection</th> <th>Total number of connections</th> <th>Total MVA of connections</th> </tr> </thead> <tbody> <tr> <td colspan="2">None – Scottish Renewables is a trade association, representing over 260 organisations working to deliver Scotland's renewable energy industry.</td> <td></td> <td></td> </tr> <tr> <td rowspan="4">Metered Demand Connections</td> <td>Low Voltage (LV) Work</td> <td></td> <td></td> </tr> <tr> <td>High Voltage (HV) Work</td> <td></td> <td></td> </tr> <tr> <td>HV and Extra High Voltage (EHV) Work</td> <td></td> <td></td> </tr> <tr> <td>EHV work and above</td> <td></td> <td></td> </tr> <tr> <td rowspan="2">Metered Distributed Generation</td> <td>LV work</td> <td></td> <td></td> </tr> <tr> <td>HV and EHV</td> <td></td> <td></td> </tr> </tbody> </table>			Type of connection		Total number of connections	Total MVA of connections	None – Scottish Renewables is a trade association, representing over 260 organisations working to deliver Scotland's renewable energy industry.				Metered Demand Connections	Low Voltage (LV) Work			High Voltage (HV) Work			HV and Extra High Voltage (EHV) Work			EHV work and above			Metered Distributed Generation	LV work			HV and EHV		
Type of connection		Total number of connections	Total MVA of connections																												
None – Scottish Renewables is a trade association, representing over 260 organisations working to deliver Scotland's renewable energy industry.																															
Metered Demand Connections	Low Voltage (LV) Work																														
	High Voltage (HV) Work																														
	HV and Extra High Voltage (EHV) Work																														
	EHV work and above																														
Metered Distributed Generation	LV work																														
	HV and EHV																														

	(DG)	work		
	Unmetered Connections	Local Authority (LA) work		
		Private finance initiatives (PFI) Work		
		Other work		

Section 1: Looking Back report 2018/19

We want your views on how well the DNOs have engaged with connections stakeholders over the last regulatory year

14. How many of the DNO's stakeholder engagement events have you been invited to this year? (This can include engagement outside official events.) Please tick a box.	none	1	2	3	4	5	6	>6
								X
15. How many DNO Stakeholder events have you been to? This can also include meetings outside of official engagement events. Please tick a box.	none	1	2	3	4	5	6	>6
					X			
16. Tell us about how the DNO engaged with you: d) What did the DNO do? e) How did the DNO do it? f) Did the DNO have a robust engagement strategy?	<p>g) SPEN has clearly worked to form a strong relationship with Scottish Renewables, allowing us and our industry membership to engage readily. SPEN has a strong events programme, which is key to enabling us and our members to engage, learn and discuss key issues. SPEN was also a visible participant in a number of key industry events, such as All Energy and the Scottish Renewables Hydropower Conference.</p> <p>h) Direct B2B relationships have been part of this, with staff building a strong working relationship. Additionally, we – and our members – were in receipt of emails and newsletters. Publications and consultation responses were well advertised, with good opportunity for industry feed-in. Social media activity gave another layer of useful visibility.</p> <p>c) Yes, we believe SPEN to have operated a robust engagement strategy.</p>							

The DNO's work plan

17. <i>Objectives:</i> Have you seen the DNOs work plans and the objectives they outline? c) Does it take into	Yes.
--	------

consideration your needs? If so, how? d) If it doesn't please explain why.				
18. <i>Actions</i> : Do you think the DNO has delivered its work plan? d) How has the DNO done this? e) If you do not think the DNO has delivered its work plan, please explain why.	Yes. a) It is clear that along with a robust events programme SPEN has delivered on its commitments taking into account stakeholder feedback in doing so.			
19. <i>Outputs</i> : Were the outputs (KPIs, targets etc) in the DNO's work plan appropriate? Did the DNO meet these outputs? Please explain why.	Yes. We believe that appropriate outputs were identified (and received considerable stakeholder engagement as they were drawn up). In our view these outputs have been met.			
Your feedback on the DNOs stakeholder engagement performance				
20. Do you think the DNO's strategy, activities and outputs have taken into account ongoing feedback from a broad and inclusive range of connections stakeholders?	Yes – particularly around improving the navigation of the website.			
21. How satisfied are you with the DNO's overall engagement performance?	very unsatisfied	not satisfied	satisfied	very satisfied
				X
22. General feedback – please provide any further feedback on the DNO's 2018/19 engagement performance not covered in your responses above.	Scottish Renewables continues to question whether ICE is the most appropriate mechanism for driving good performance from DNOs around connections. It is evident that a considerable amount of resource is put into a very robust engagement programme, and while this is welcome, it needs to be noted that industry (particularly small businesses) have limited capacity to engage.			

Section 2: Looking Forward plans 2019/20

We want your views on what the DNO aims to achieve in the coming year

23. Are you satisfied that the DNO has a comprehensive and robust strategy for engaging with connection stakeholders and facilitating joint discussions where appropriate?	Yes
24. Do you agree that the DNO has a comprehensive work plan of activities (with associated delivery dates) that will meet the requirements of its connection stakeholders? If not, has the DNO provided reasonable and well-justified reasons? What other activities should the DNO do?	Yes, the work plans are robust, and easily digestible. Scottish Renewables believes that work plans across the DNOs must look to enable our transition to 'net-zero carbon emissions' within the timescales committed to by Government. We are therefore pleased to see several commitments from SPEN around areas such as DSO – 'project fusion'; and LV engine.
25. Do you consider that the DNO has set relevant outputs that it will deliver during the regulatory year (eg key performance indicators, targets, etc.)?	Yes – we believe these to be robust.
26. Would you agree that the DNO's proposed strategy, activities and outputs have been informed and endorsed by a broad and inclusive range of connection stakeholders? If not, has the DNO provided robust evidence that it has pursued this engagement?	Yes – in our view it is evidence that strategy, activities and outputs have been informed and endorsed by a broad and inclusive range of connection stakeholders.