



Philippa Pickford
Future Retail Markets
Ofgem
10 South Colonnade
Canary Wharf
London
E14 4PU

16 July 2019

Dear Philippa

Last Resort Supplier Payment (LRSP) claim from Together Energy Limited

We're Green Network Energy – an established mid-sized supplier serving domestic, small business and industrial energy consumers in Great Britain (GB). We're part of Green Network Group S.p.A. who are the fourth largest power supplier by volume in the Italian energy market, a pan-European commodity trader and an operator of solar, wind and biomass generation assets.

In our response to the Octopus LRSP claim in January 2019, we detailed how we believe it would be extremely beneficial for Ofgem to disclose more details of the winning bid and at a time closer to the Supplier of Last Resort (SoLR) event. We consider that more details, even if they are just estimated costs, should be shared of the successful bid when the SoLR is confirmed. This greater clarity of expected levy use and the timing of a claim would enable suppliers to forecast the increased Distribution Use of System charges. This would allow us to absorb these additional costs over a longer period with a lower impact on our customers.

The need for more transparency is especially pertinent given the recent changes to the Distribution Licence that enables Distribution Network Operators to start recovering costs within three months of an LRSP claim. We therefore believe that the expected claim should be published immediately to enable suppliers to appropriately plan and assess risks of further increase.

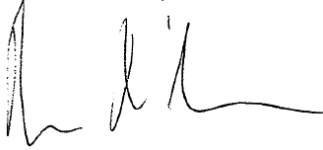
Based on the limited information published, we agree with the Ofgem minded to position on the LRSP claim for Together Energy Limited.

SoLR selection process

We consider it would be useful for Ofgem to provide more information on why certain suppliers were selected and how Ofgem considers criteria between different bids. The current documents published on supplier appointments does not provide sufficient detail. While we understand that some of the information may be commercially sensitive, certain details of different bids could be provided on an anonymised basis. This would help suppliers to submit more competitive tenders in future SoLR events.

We urge you to consider our concerns and the impacts that these have on both us as business and our customers. We'd be very willing to discuss our concerns further with you, and if you require additional information, please do not hesitate to contact Samuel Arnold on 07468 494 721 or S.Arnold@GreenNetwork.co.uk.

Yours sincerely

A handwritten signature in black ink, appearing to read 'P. Di Maria', with a long horizontal flourish extending to the right.

Pietro Di Maria

Chief Operating Officer