



Chris Haworth OFGEM Commonwealth House 32 Albion Street Glasgow G1 1LH

12 September 2019

Dear Chris,

Proposal to make modifications to the Losses Discretionary Reward Guidance Document

Thank you for the opportunity to comment on the proposed changes to the Losses Discretionary Guidance.

Having reviewed the document, we are content with the changes suggested. They are in line with our expectations.

Yours sincerely

Ross Bibby Senior Analyst Networks Regulation

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