

Data Working Group 09

From: Laura McHugh

Date: 17 July 2019

Time: 10:30am –
1:00PM

Location:
Gemserv, Gartmore House, 8
Fenchurch Pl, London,
EC3M4AJ

1. Welcome and Introduction

Present

Andrew Amato (Ofgem), Laura McHugh (PwC), Colin Bezant (PwC), Richard Clarke (DCC), Laura Kanabe (DCC), Mark Riley (DCC), Sarah Mower (Gemserv), Glenn Sheern (Gemserv), Bryan Hale (Centrica), Martin Hewitt (UK Power Networks), Sharon Bond (UK Power Networks), Elaine Carr (SP Energy Networks), Steven Warbrick (Landmark), Anahita Saghafi (Netcompany), Michael Paley (Xoserve), Emma Lyndon (Xoserve), John Wiggins (Electralink)

Dial-In:

Claire Trew (Orsted), Christopher Preddy (SSE), Olga Skinner (DCC), Michelle Whittington (EDF), Adam Rolph (First Utility), Kalra Radhika (Eon Energy), Jonathan Mason (Scottish Power), Lindsay Biginton (Utilita), Steph Podgorski (Generis), Adam Iles (Centrica), Colin Paine (Engie), Sue Field (GTC-UK), Paul Rutter (Utiligroup), Susan Turner (Opus Energy), Nigel Johnson (BU-UK), Derek Clark (cngltd), Andy Kelly (Scottish Power), Laura Richer (Just Energy), Andy Morgan (Eonenergy), Andy Boojers (DCC), Colin Denny (candcuk), Shaheeni Vekaria (Utility Warehouse), Rowena Laing (Just Energy), Christy Ward (Isupply), Andy Matthews (Haven Power), Leanne Yates (Northern Powergrid), Colin Paine (engie), Nigel Johnson (BU-UK), Luke Speakes (Uilitgroup), Matt Townson Jones (Ovo Energy)

2. Actions Review

Ref	Area	Action	Owner	Due Date	Status	Comments
DWGO 4-A03	D0312 Flow Changes - Contracted Agents.	Supplier attendees to engage with their contracted agents to ensure that they are aware of the change and the role they need to play as it proceeds.	Suppliers	July 2019	Open	Ongoing – Action ongoing following Stage 0 and is being overseen by FSEG with a watching brief from DWG.
DWGO 4-A04	Industry Engagement - Cleansing.	AA to discuss with Gemserv how to effectively ensure parties collaborate including actions for those parties not accessing reporting.	Ofgem	June 2019	Closed	Ofgem to write to parties in relation to cleansing performance.

DWGO 4-A05	Generation/ Derivation of RELs.	Programme coordinator and Ofgem data lead to discuss potential with address provider and develop an assurance approach to monitoring the generation/ derivation of RELs and feedback to Data Working Group in May.	Andrew Amato	September 2019	Open	Ongoing – Anticipate workshop with Landmark to discuss approach ahead of DWG discussion in September.
DWGO 6-A04	Data Cleanse Targets.	Andrew Amato to confirm suitable targets for the completion of data cleanse.	Ofgem	August 2019	Open	Anticipate discussion of proposals at August DWG.
DWGO 7-A01	AddressData Quality.	DWG to gain understanding of the parties who have conducted an exercise on the current levels of address quality - Ofgem to develop and circulate a survey to understand current levels of address data quality and capture other learnings.	Ofgem	TBC	Open	In progress will develop survey and circulate soon.
DWGO 7-A03	MPxN match pair data.	Suppliers to provide reasons why MPxN match pair data may not be provided.	Suppliers	September 2019	Open	Suppliers to provide feedback by September DWG.
DWGO 7-A07	Technical Subgroup.	SI to establish the date for the technical subgroup and its attendees.	Netcompany	August 2019	Open	Dates to be confirmed following development of CSSIP.
DWGO 8-A01	Identifying primary and secondary MPANS.	To share guidance to supplier on identifying primary and secondary MPANS.	Gemserv	August 2019	Open	Gemserv have circulated supplier engagement guidance and are awaiting feedback.
DWGO 8- A02	Related MPAN Cleansing (GDPR).	Ofgem/ Gemserv to investigate GDPR aspects and provide guidance as necessary.	Ofgem/FSEG	July 2019	Open	FSEG to issue further information.
DWGO 8- A03	Address Quality Data.	Will add foreign keys to the survey that queries the levels of address data quality and capture other learnings.	Ofgem	July 2019	Closed	Closed – Included in Survey (DWG07-A01).
DWGO 8- A04	TRAS Data.	Ofgem to investigate potential for access to supplier data via TRAS and report back to DWG.	Ofgem	July 2019	Open	Initial discussion with SPAA on potential options. Raised at TIG (16 July).
DWGO 8- A05	Test Data.	Participants are to provide feedback on provision of test data and any constraints.	DWG	September 2019	Open	Members to respond by September DWG.

DWGO 8-A06	CSSIA	Members to provide comments & questions regarding the CSSIA (Data Migration & Transition chapter) by 9th July.	DWG	July 2019	Closed	Covered in the comments for the CSSIA.
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3. CSSIA Review Comments Discussion

Previously submitted comments provided by DWG members during the CSSIA cycle 3 review were reviewed by the SI ahead of the meeting with discussion on a subset of comments at the meeting.

A complete and updated version of the Central Systems and Services Integration Approach will be shared with industry on Friday 19th July. Further timings for further review/feedback will be confirmed at that time.

For detailed comment on the CSSIA please see attached spreadsheet (which contains updated comments from the SI).

DWGO 09- A01- ACTION – Ofgem and SI to investigate Switching domain data for testing.

NOTE – There was a request during the comments review for Ofgem to send out industry wide communications on the detailed aspects of the transition to the new arrangements e.g (dates of switches in queues, cooling off and home moves) to ensure all suppliers handle these in the same manner. This will be coordinated by the Cutover Working Group, which will be established later this year. Anything related to the process of in-flight activities should be discussed at the Cutover Working Group; however, where data improvements or cleansing are required to resolve a cutover issue, these should be brought to the Data Working Group.

4. Progress Update

4.1 Electricity

Significant activity has occurred at the end of June with the successful release of the stage 0 changes including the migration of data from ECOES to MPAS. There have been some flow rejections experienced since the release and these are being investigated and managed at FSEG.

Lessons learned on the work of stage 0 will be presented at a future Data Working Group.

Work covered by FSEG on 16th July from an action at the DWG focusing at Plot to Postal data and de-energisation was discussed and in depth analysis on plot addresses will be addressed on de-energised sites in particular. Lessons learned and best practice will be circulated on how to best cleanse these.

5. REC Consultation

On 17th June Ofgem issued a consultation "Switching Programme and Retail Code Consolidation: Proposed changes to licences and industry codes".

The consultation closes on 9th August, however views are sought earlier (29th July) on proposals related to the REC Manager role and MPAS governance.

It was noted that two schedules, Address Management and Data Management are of particular interest to DWG. If there are questions on the schedules that would support responses to the consultation, please email Switching PMO SwitchingPMO@ofgem.gov.uk.

6. Forward Look

The anticipated forward look for upcoming meetings was summarised as below:

August

- Standing Items-Progress Reporting-Risk review
- Physical Design Overview
- Data Cleanse Strategy & Targets Discussion
- CSS Data Cleanse Prioritisation

September

- Standing Items-Progress reporting
- Risk deep dive
- Test data availability
- DBT plan overview
- Data assurance plan
- Electricity Stage 0 Lessons Learned

October

- Standing Items-Progress Reporting-Risk review
- Data Migration Solution Review
- Address quality benchmarking

7. AOB

There was no other AOB at this meeting.

The next Data Working Group will be held at **Ofgem** on 21st August at 10:30am.