

# Switching Programme: Data Working Group 09



- 1. Welcome and Introductions** – Andrew Amato, Ofgem
- 2. Actions Review** – Andrew Amato, Ofgem
- 3. CSSIA Review Comments Discussion** – Anahita Saghafi, Netcompany
- 4. Progress Report** – Andrew Amato, Ofgem (time permitting)
- 5. REC Consultation** – Andrew Amato, Ofgem (time permitting)
- 6. Forward Look** – Andrew Amato, Ofgem
- 7. Any Other Business**
- 8. Date of next meeting: Wednesday 21<sup>st</sup> August at Ofgem.**

# 1. Welcomes and Introductions

## Andrew Amato, Ofgem



## 2. Actions Review

Andrew Amato, Ofgem



Action ID	Area	Description	Owner	Status
<b>DWG04-A03</b>	D0312 Flow Changes - Contracted Agents	Supplier attendees to engage with their contracted agents to ensure that they are aware of the change and the role they need to play as it proceeds.	Suppliers	Ongoing – monitoring continuing
<b>DWG04-A04</b>	Industry Engagement - Cleansing	AA to discuss with Gemserv how to effectively ensure parties collaborate including actions for those parties not accessing reporting.	Ofgem	Propose Close – Ofgem to write to industry parties
<b>DWG04-A05</b>	Generation/ Derivation of RELs	Program coordinator and Ofgem data lead to discuss potential with address provider and develop an assurance approach to monitoring the generation/ derivation of RELs and feedback to Data Working Group in May.	Andrew Amato	Open - Awaiting mobilisation of address service provider.
<b>DWG06-A04</b>	Data Cleanse Targets	Andrew Amato to confirm suitable targets for the completion of data cleanse.	Ofgem	Open – anticipate Initial discussion of approach at July meetings.
<b>DWG07-A01</b>	Address Data Quality.	DWG to gain understanding of the parties who have conducted an exercise on the current levels of address quality - Ofgem to develop and circulate a survey to understand current levels of address data quality and capture other learnings.	Ofgem	Open - In progress will develop survey and circulate soon.
<b>DWG07-A03</b>	MPxN match pair data.	Suppliers to provide reasons why MPxN match pair data may not be provided.	Suppliers	Open – suppliers to feedback by August DWG.
<b>DWG07- A07</b>	Technical Subgroup.	SI to establish the date for the technical subgroup and its attendees.	Netcompany	Open - Suggested date in late August – TBC.

Action ID	Area	Description	Owner	Status
<b>DWG08-A01</b>	Identifying primary and secondary MPANS.	To share guidance to supplier on identifying primary and secondary MPANS.	Gemserv	Open.
<b>DWG08- A02</b>	Related MPAN Cleansing (GDPR)	Ofgem/ Gemserv to investigate GDPR aspects and provide guidance as necessary.	Ofgem/FSEG	Open – FSEG to issue further information
<b>DWG08- A03</b>	Address Quality Data	Will add foreign keys to the survey that queries the levels of address data quality and capture other learnings.	Ofgem	Closed – included in survey (DWG07-A01).
<b>DWG08- A03</b>	TRAS Data	Ofgem to investigate potential ofr access to supplier data via TRAS and report back to DWG.	Ofgem	Open – initial discussions with SPAA on potential options. To be raised at TIG (16 July)
<b>DWG08- A05</b>	Test Data	Participants are to provide information on test data by August DWG, covering what data they can provide and timescales. If there are any constraints full details must be provided together with suggestions on alternative approaches that will allow testing to take place.	DWG	Open – members to respond by August DWG
<b>DWG08-A06</b>	CSSIA	Members to provide comments & questions regarding the CSSIA (Data Migration & Transition chapter) by 9 <sup>th</sup> July.	DWG	Open.

## 4. Progress Report – **Full Report to Follow**

Andrew Amato, Ofgem



Consequential Changes		RAG		Completion Date		Commentary
		JUN	JUL	Baseline	Forecast	
Update of Meter Details to MPAS (DTC CP 3554)	Implementation / testing of data flow changes	C	C	Jun-19	Jun-19	The latest set of DTC Release items are available on the MRASCo website. Required parties should have picked up the latest version of DTC D0312, D0304 and D0386 data flows following go-live on 28 June 2019.
	Implementation / testing of updated business processes for operations	C	C	May-19	May-19	A communication Framework with FAQ's and Migration Support elements has been published on the MRA website and sent to relevant parties.
	Execution of initial data migration	C	C	Jun-19	Jun-19	Data migration on 28-30 June 2019 was successful. Prior to this the dress rehearsal on 14 April 2019 was also successful.

Data Item Creation		RAG		Completion Date		Commentary
		JUN	JUL	Baseline	Forecast	
Related MPANs	Related MPAN Data Item creation - MRA CP0256	C	C	Jun-19	Jun-19	MRA CP0256 was successfully implemented on 27 June 2019 following it's approval. The new indicator will define the 'Primary' and 'Secondary' MPANs. Post migration schedule for Suppliers to update MPAS with the new indicator was agreed at the 15 May 2019 FSEG meeting. Relevant Suppliers have been contacted to inform them of their individual schedules.
	Related MPAN Data Flow creation & amendments DTC CP 3550	C	C	Jun-19	Jun-19	MRA CP3550 was implemented successfully on 27 June 2019 following it's approval. The latest set of DTC Release items are available on the MRASCo website for required parties to pick up the latest versions of impacted DTC data flows.
	Related MPAN transformation/ update/operational processes	AG	AG	Jun-19	Jun-19	The post migration approach to update MPAN's with the related indicator was agreed at the 15 May 2019 FSEG meeting. Gemserv are providing monthly updates through FSEG on Supplier progression and will continue to work with parties where exceptions or business rules need to be applied in given circumstances. Industry Parties are currently progressing their internal data cleanse activities to confirm association of a Related MPAN.

Significant Risk - Immediate mitigation required
  Increased Risk - Urgent mitigation required
  At Risk - Manageable with mitigation
  On track - But being closely monitored
  On track
  Complete



Data Item Creation		RAG		Completion Date		Commentary
		JUN	JUL	Baseline	Forecast	
LEN Indicator	LEN indicator creation – CP TBC	TBC	TBC	TBC	TBC	MIF 290 was presented to the IREG on 12 June 2019. IREG noted that that an indicator shouldn't be created until industry has determined what they need to identify, and how this will be identified. It was noted that this was out of scope of the MRA and that the MRA issue be closed and be raised as a BSC/DCUSA issue. A solution to be brought back to the IREG for development if there is an agreement that a physical data item is needed in MPAS/ECOES.
Import/Export Indicator	Raising & consideration of programme Change Request	C	C	Apr-19	Apr-19	CR-E37 raised and currently within change process – approved per Design Authority 10 May 2019.
	Import / Export indicator creation CP	G	G	Feb-20	Feb-20	CP 3567 raised. Accepted with a modified solution (immaterial amendment) at MDB meeting on 30 May 2019 with an implementation for 27 February 2020.
Domestic/Non - Domestic Indicator	Domestic/Non Domestic indicator creation - DTC CP 3556	C	C	Jun-19	Jun-19	CP3556 implemented on 27 June 2019. The latest set of DTC Release items are available on the MRASCo website. Required parties should have picked up the latest version of DTC data flows following go-live on 28 June 2019. An agenda item to discuss post-migration activity has been scheduled for FSEG meeting on 16 July 2019 where further discussion will take place.
	Domestic/Non Domestic indicator data transformation	TBC	TBC	TBC	TBC	The indicator has been added to MPAS on June 2019 but will not be populated and used until go live for the CSS in 2021. This will be a brand new indicator. Licenced parties will need to assure their systems are able to identify Domestic/ Non Domestic premises under their portfolio and set indicators accurately from the go-live date within the DTC.
RMP Status Indicator	RMP Status Data Item creation - DTC CP 3555	C	C	Jun-19	Jun-19	CP3555 implemented on 27 June 2019. The latest set of DTC Release items are available on the MRASCo website. Required parties should have picked up the latest version of DTC data flows following go-live on 28 June 2019. An agenda item to discuss post-migration activity has been scheduled for FSEG meeting on 16 July 2019 where further discussion will take place.
	RMP Status transformation	TBC	TBC	TBC	TBC	The indicator has been added to MPAS on June 2019 but will not be populated and used until go live for the CSS in 2021.
Metered Status Indicator	Metered Indicator Item Creation - DTC CP3557	C	C	Jun-19	Jun-19	CP3557 implemented on 27 June 2019. The latest set of DTC Release items are available on the MRASCo website. Required parties should have picked up the latest version of DTC data flows following go-live on 28 June 2019. An agenda item to discuss post-migration activity has been scheduled for FSEG meeting on 16 July 2019 where further discussion will take place.
	Metered Indicator transformation	TBC	TBC	TBC	TBC	This will be a brand new indicator. The indicator will be added to MPAS for June 2019 but will not be populated and used until go live for the CSS in 2021.

■ Significant Risk - Immediate mitigation required     
 ■ Increased Risk - Urgent mitigation required     
 ■ At Risk - Manageable with mitigation     
 ■ On track - But being closely monitored     
 ■ On track     
 ■ Complete

Other		RAG		Completion Date		Commentary
		JUN	JUL	Baseline	Forecast	
Meter Point Address Data	Review of Meter Point Address Data	TBC	TBC	TBC	TBC	Mapping of the end to end process and impact assessment of quality of addresses to be discussed at the 16 July 2019 FSEG meeting, with consideration of further discussion to baseline requirements.
	Identification of incomplete addresses	TBC	TBC	TBC	TBC	Mapping of the end to end process and impact assessment of quality of addresses to be discussed at the 16 July 2019 FSEG meeting, with consideration of further discussion to baseline requirements.

ECOES DBT Activity		RAG		Completion Date		Commentary
		JUN	JUL	Baseline	Forecast	
Erroneous Switch Indicator	Erroneous Switch indicator Data Item creation - CP TBC	TBC	TBC	TBC	TBC	Ofgem policy decision to be made which will determine if erroneous switch indicator is required.
REL Process	Creation, testing & implementation of new processes to hold a location address	TBC	TBC	TBC	TBC	CSSP / Address Service Provider has been procured. Awaiting outcome of impact assessment from CSSP. Until the physical design has been baselined there is a working at risk approach which has been adopted. Designs are being managed under the logical design requirements. A full GAP analysis will need to be completed at regular intervals to ensure the overall business requirements are accurate for the given stage within the programme. An agenda item to discuss post-migration activity has been scheduled for FSEG meeting on 16 July 2019 where further discussion will take place.

■ Significant Risk - Immediate mitigation required     
 ■ Increased Risk - Urgent mitigation required     
 ■ At Risk - Manageable with mitigation     
 ■ On track - But being closely monitored     
 ■ On track     
 ■ Complete



# Plot to Postal Report – De-Energised MPANs

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16 July 2019

Nirav Vyas



# MPAN States

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The supply identified by the MPAN can be in one of four states:

- New: A new MPAN has been generated, however, the Topline is not yet complete. The service cable may or may not be installed.
  - MPAN Trading Status: N - New
  - MPAN Trading Status: R - Registered
- Live: Both the service cable and the fuse are in place. The supply is fully operational.
  - MPAN Trading Status: T - Traded
- De-Energised: The service cable is in place, but the fuse has been removed. The meter remains connected to the distribution network, but no electricity can be used.
  - MPAN Trading Status: T – Traded
- Disconnected: The service cable has been removed and the MPAN will not be reused.
  - MPAN Trading Status: X - Disconnected

# Summary analysis



Table contains the breakdown taken from the 1<sup>st</sup> June 2019 data extract for the Plot to Postal report

Energisation Status /MPAN Status	R	T	Grand Total
(blank)	83		83
D		25,474	25,474
E		69,660	69,660
<b>Grand Total</b>	<b>83</b>	<b>95,134</b>	<b>95,217</b>

## MPAN Status: Registered

	MPAN Trading Status	
Supplier Size	R	Grand Total
Large	29	29
Medium	9	9
Small	45	45
<b>Grand Total</b>	<b>83</b>	<b>83</b>

- 83 MPANs that are Registered that do not have an Energisation status associated to them
- All 83 MPANs have a Supplier assigned to them

# Breakdown - Traded

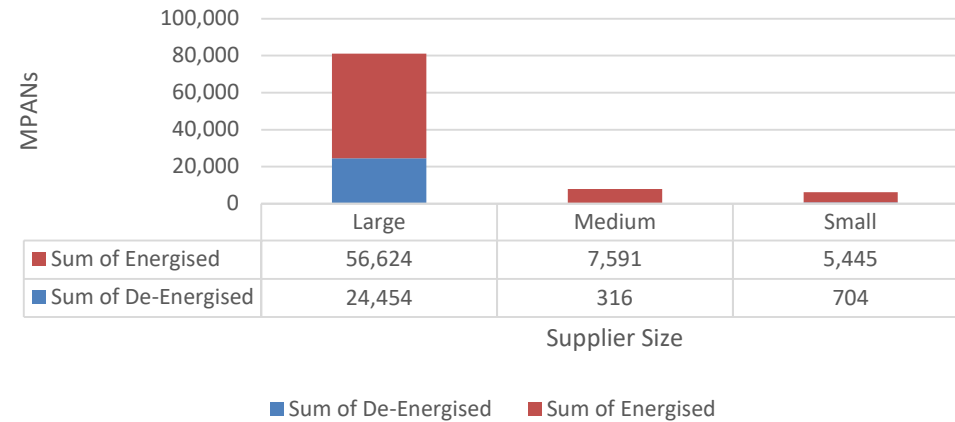


## MPAN Status: Traded

Supplier Size	Energisation Status		Grand Total
	D	E	
Large	24,454	56,624	81,078
Medium	316	7,591	7,907
Small	704	5,445	6,149
Grand Total	25,474	69,660	95,134

- 25,474 MPANs that are De-Energised
  - Large Suppliers at 96%
  - Medium Suppliers at 1%
  - Small Suppliers are 3%
- Summary and breakdown of Energised figures were covered in the 25<sup>th</sup> June 2019 FSEG meeting

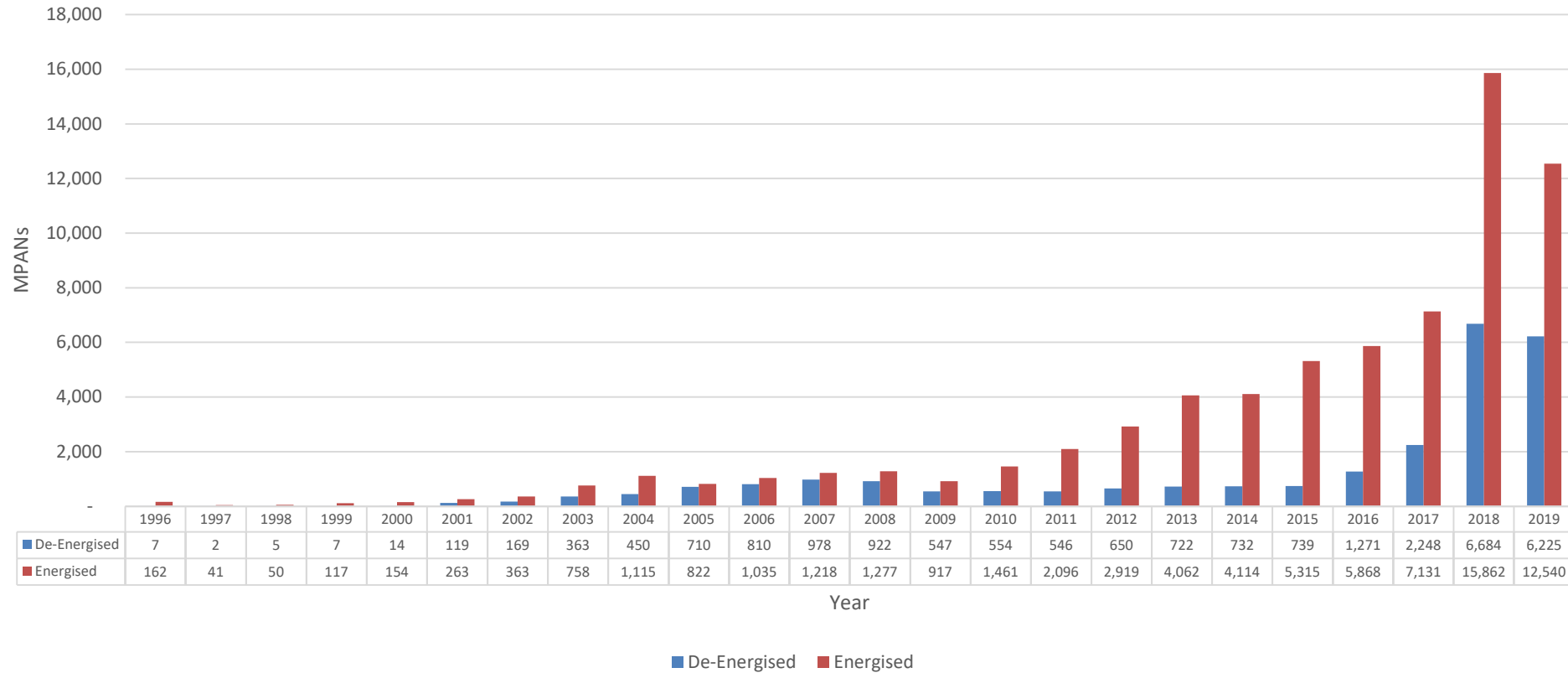
Comparison of Supplier Size for De-Energised and Energised MPANs from May 2019 Plot to Postal



# Breakdown – Energisation year



Comparison of Energisation year for De-Energised and Energised MPANs from May 2019 Plot to Postal



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## 5. REC Consultation

Andrew Amato, Ofgem



- On 17 June Ofgem issued a consultation “*Switching Programme and Retail Code Consolidation: Proposed changes to licences and industry codes*”
- The consultation closes on **9 September**, however views are sought earlier (**29 July**) on proposals relating to REC Manager role and MPAS governance.
- Of particular relevance to the Data Working Group are the *Address Management* and the *Data Management Schedules*
- If DWG members have any specific questions in relation to the consultation or schedules above please raise at the July DWG or contact [SwitchingPMO@ofgem.gov.uk](mailto:SwitchingPMO@ofgem.gov.uk)



Document Name:

Switching Programme and Retail Code Consolidation: Proposed changes to licences and industry codes

<https://www.ofgem.gov.uk/publications-and-updates/switching-programme-and-retail-code-consolidation-proposed-changes-licences-and-industry-codes>

## Address Management Schedule:

- Sets out the arrangements for the maintenance of the REL Address.
- The CSS will be required to establish and maintain the REL Address for each Registrable Measurement Point (RMP).
- The aim of the REL Address is for it to be an address that is easily identifiable for consumers, suppliers and Third Party Intermediaries (via access to this data on enquiry services) to the correct address to be selected for switching. Where there are multiple meter points at a premises, the CSS will link these to the same REL Address.



Document Name:

REC Address Management Schedule

[https://www.ofgem.gov.uk/system/files/docs/2019/06/rec\\_address\\_management\\_schedule.pdf](https://www.ofgem.gov.uk/system/files/docs/2019/06/rec_address_management_schedule.pdf)

## Data Management Schedule:

- Describes the processes, interfaces and timetables related to the update of Switching Domain Data by Data Masters, ie those parties that are responsible for a data item, and their role in making this available to the CSS.
- It also describes the structure and categorisation of CSS Messages and Receipt Responses. The detailed data model, interfaces and further such items will be set out in the REC Technical Specification.



Document Name:

REC Data Management Schedule

[https://www.ofgem.gov.uk/system/files/docs/2019/06/rec\\_data\\_management\\_schedule.pdf](https://www.ofgem.gov.uk/system/files/docs/2019/06/rec_data_management_schedule.pdf)

## 9. Forward Look

Andrew Amato, Ofgem



## August

- Standing Items
  - Progress reporting
  - Risk review
- Physical Design Overview
- Data Cleanse Strategy & Targets Discussion
- CSS Data Cleanse Prioritisation

## September

- Standing items
  - Progress reporting
- Risk deep dive
- Test data availability
- DBT plan overview
- Data assurance plan
- Electricity Stage 0 Lessons Learned

## October

- Standing items
  - Progress reporting
  - Risk review
- Data Migration Solution Review
- Address quality benchmarking

## 10. AOB



**Our core purpose is to ensure that all consumers can get good value and service from the energy market. In support of this we favour market solutions where practical, incentive regulation for monopolies and an approach that seeks to enable innovation and beneficial change whilst protecting consumers.**

**We will ensure that Ofgem will operate as an efficient organisation, driven by skilled and empowered staff, that will act quickly, predictably and effectively in the consumer interest, based on independent and transparent insight into consumers' experiences and the operation of energy systems and markets.**