## **Switching Programme Summary – Issue 8, June 2019**

### Latest news

### **Physical Baseline**

In line with Near Term Milestone Plan set out at the Delivery Group on 18<sup>th</sup> June, the DCC, the System Integrator, the CSS Provider and all the Existing System Providers, have produced the Physical Interface Designs for CSS and non-CSS Interfaces, which you can access <u>here</u>.

These documents have required a substantive amount of work, which has required all of the above parties to work together and collaborate.

We would like to extend a big thank you to all the parties involved for the hard work in producing these documents.

We will now commence the consultation on these documents, in line with the attached Governance Plan (see here), and encourage parties to participate in this consultation.

# **CSS Integration Approach**

The System Integrator has now released the following draft sections of the CSS Integration Approach:

- Testing Management
- Environment Management
- Data Migration

If you would like more information on how these documents are being consulted on, please see the Governance Plan available <a href="here">here</a>.

#### **Latest REC Consultation**

Following the designation of the transitional Retail Energy Code (REC) on 1st February 2019, we've been focusing on the enduring switching operational schedules and planning to deliver the next iteration of the code, including a separate Significant Code Review (SCR) for wider retail code consolidation.

On 17th June, we published our latest REC <u>consultation</u>. This covers questions on the enduring REC, its schedules, its proposed governance, the SCRs to bring it about, the timelines and approach for delivery, indicative licence changes and consequential changes to the impacted industry codes.

This consultation will run for 12 weeks, with responses due on 9th September. There are two areas however that we are looking for earlier responses on: the REC Manager role and future MPAS governance. We are asking for responses to these questions before Monday 29th July.

### DCC survey results

Back in February we encouraged participation in the DCC's stakeholder satisfaction Wave 2 survey. This was the second of three waves, and they enable DCC and the programme to track progress and provide a better service. DCC have now published the results of that Wave 2 survey, along with their report <a href="here">here</a>.

# **Switching Programme Portal**

The Switching Programme Web-Portal has been live for 1 month and we have seen adoption move in a positive direction following the taskforce established to drive up engagement. Currently there are over 200 registered users from over 100 organisations or representative bodies in the industry. Work is ongoing to further increase this and we are looking at relaxing the restrictions on user numbers per organisation so the Programme maximises the capability the Portal has to offer.

We also launched the Programme Parties Mobilised Self-Assessment on 1<sup>st</sup> July 2019. We are already seeing organisations update their status against the criteria. If you are having any issues, please either raise a query in the Web-Portal or contact the Switching PMO.

# What's coming up

### **Programme Parties Mobilised (PPM) assessment**

The PPM assessment was launched on 1 July 2019 within the Switching Programme Web-Portal (Salesforce). The key dates to note are:

- 1 July 2019 Launch
- **17 July 2019** First submission deadline
- **30 July 2019** Report produced for the Implementation Group
- 14 August 2019 Final submission (update of first submission)
- 27 August 2019 Final decision taken to the Delivery Group

Please log in to the portal and review the questions you are required to answer. You can update questions at any point during the submission window. Please do get in touch via the Switching PMO or Salesforce if you need any support.

# What's coming up in diaries

### **Ofgem Meetings:**

### **Data Working Group:**

Wednesday 17<sup>th</sup> July – 10.30am at Gemserv, 8 Fenchurch Place Wednesday 21<sup>st</sup> August – 10.30am at Ofgem, 10 South Colonnade

# **Regulatory Group:**

Please note there are none currently scheduled. We expect to provide dates in our next issue for the first meeting to be held in September.

### **Switching Programme Design Forum:**

Monday 15<sup>th</sup> July – 9.30am (location to be confirmed) Monday 29<sup>th</sup> July – 1pm (location to be confirmed) Monday 12<sup>th</sup> August – 1pm (location to be confirmed)

# **Switching Programme Testing Working Group:**

Wednesday 10<sup>th</sup> July – 2.30pm at Ofgem, 10 South Colonnade Wednesday 7<sup>th</sup> August – 2.30pm at Ofgem, 10 South Colonnade Wednesday 4<sup>th</sup> September – 2.30pm at Ofgem, 10 South Colonnade

### **Switching Delivery Group:**

The next Pre-Delivery Group WebEx will take place on Wednesday 10<sup>th</sup> July, at 1.30pm.

The next Delivery Group meeting will take place on Tuesday 16<sup>th</sup> July.

### **Switching Implementation Group:**

The next Pre-Implementation Group WebEx will take place on Wednesday 24<sup>th</sup> July, at 2pm.

The next Implementation Group meeting will take place on Tuesday 30<sup>th</sup> July.