

Grendan Thompson
Head of ESO Regulation
Ofgem
10 South Colonnade
Canary Wharf
London
E14 4PU

Electricity North West
Hartington Road, Preston,
Lancashire, PR1 8AF

Email: enquiries@enwl.co.uk
Web: www.enwl.co.uk

Direct line: 07766 512394

Email: Alison.scott@enwl.co.uk

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Sent by e-mail: esoperformance@ofgem.gov.uk

Dear Grendan

Electricity North West response to consultation on the evaluation process for the 2019-20 regulatory and incentives framework

Thank you for the opportunity to respond to the consultation on the evolution of the ESO regulatory and incentives framework, it is important for stakeholders to be able to feed-in to the development of the regulatory and incentives framework.

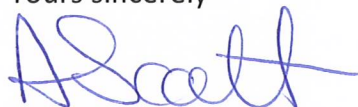
Electricity North West is the Distribution Network Operator for the service area that serves 2.4 million customers in urban Manchester, Lancashire and rural Cumbria to the Scottish Border through our grid supply points.

Based on the information provided in the consultation as to the experience noted by the Performance Panel and the ESO during the Mid-Year Review and the difficulties in some cases in separating out activities and evidence which may overlap principles, we agree with the proposed changes from Ofgem with the evaluation process being per role area, rather than per principle in line with your Table 1.

It remains important for the SO to have sufficient focus on both short-term and medium to longer term issues and therefore any changes to the incentive regime should remain cognisant of this requirement. We recognise that not all principles will have equal consumer value and therefore further work may be able to better weight these principles in the future.

I hope these comments are helpful. Please do not hesitate to contact me if you would like to follow up on any particular aspect of our response.

Yours sincerely



Alison Scott
Regulation Manager