

Response template – Incentive on Connections Engagement

Question	Response																																		
About you and your work																																			
1. What is the name of your company?	MJS Grid Services Ltd																																		
2. Which DNO's ICE submission is your response related to? Please indicate clearly in your response to the questions below whether your comments refer to the DNO's plans as a whole, or to one of the DNO's licence areas. If you wish to provide a response to the ICE submission of more than one DNO, please use a separate template for each DNO.	SSE – all footprints																																		
3. What type of connection do you generally require? And for each type of connection, how many connection applications, including total MVA (Mega Volt Ampere) of connections have you made in the past year?	<table border="1"> <thead> <tr> <th colspan="2">Type of connection</th><th>Total number of connections</th><th>Total MVA of connections</th></tr> </thead> <tbody> <tr> <td rowspan="4">Metered Demand Connections</td><td>Low Voltage (LV) Work</td><td>0</td><td>00</td></tr> <tr> <td>High Voltage (HV) Work</td><td>0</td><td>0</td></tr> <tr> <td>HV and Extra High Voltage (EHV) Work</td><td>0</td><td>0</td></tr> <tr> <td>EHV work and above</td><td>0</td><td>0</td></tr> <tr> <td rowspan="2">Metered Distributed Generation (DG)</td><td>LV work</td><td>0</td><td>0</td></tr> <tr> <td>HV and EHV work</td><td>20</td><td>250</td></tr> <tr> <td rowspan="3">Unmetered Connections</td><td>Local Authority (LA) work</td><td>0</td><td>0</td></tr> <tr> <td>Private finance initiatives (PFI) Work</td><td>0</td><td>0</td></tr> <tr> <td>Other work</td><td>0</td><td>0</td></tr> </tbody> </table>	Type of connection		Total number of connections	Total MVA of connections	Metered Demand Connections	Low Voltage (LV) Work	0	00	High Voltage (HV) Work	0	0	HV and Extra High Voltage (EHV) Work	0	0	EHV work and above	0	0	Metered Distributed Generation (DG)	LV work	0	0	HV and EHV work	20	250	Unmetered Connections	Local Authority (LA) work	0	0	Private finance initiatives (PFI) Work	0	0	Other work	0	0
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Consultation questions

Section 1: Looking Back report 2017/18

We want your views on how well the DNOs have performed over the last regulatory year

Your engagement with the DNO

1. How many DNO stakeholder engagement events have you been invited to this year? (This can include engagement outside official events)	none	1	2	3	4	5	6	>6
				X				
2. How many DNO Stakeholder events have you been to? This can also include meetings outside of official engagement events	none	1	2	3	4	5	6	>6
	X							
3. Tell us about how the DNO engaged with you a) What did the DNO do? b) How did the DNO do it c) Did the DNO have a robust engagement strategy?	<p>Provided invites to attend Engagement events using various electronic communication – e-mail and generic on linked-in</p> <p>As a regular attendee and stakeholder at these events, it may be nice to receive a call checking why I wasn't able to attend some events.</p> <p>Feel that the communication with stakeholders could be better and clearer on who to contact, although the website information is a positive addition as to events.</p>							

The DNO's work plan

4. Objectives: Have you seen the DNOs work plans? a) Does it take into consideration your needs? If so, how? b) If it doesn't please explain why	Yes I've seen it. The bulk of my work is around Distributed Energy Resources and this is a critical part of their plan.
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<p>5. Actions: Do you think the DNO has delivered its work plan? a) How has the DNO done this? b) If you do not think the DNO has delivered its work plan, please explain why</p>	<p>For the segments I've been interested in, UKPN have been able to listen to feedback from stakeholders and pushed through with changes and improvements.</p>			
<p>6. Outputs: Were the outputs (KPIs, targets etc) in the DNO's work plan appropriate? Please explain why</p>	<p>It feels like some of the plan are quick 'nice and easy' wins which whilst ticking boxes, don't necessarily add that much value.</p>			
<p align="center">Your feedback on performance</p>				
<p>7. Do you think the DNO's strategy, activities and outputs have taken into account ongoing feedback from broad and inclusive range of connections stakeholders?</p>	<p>From my involvement, SSE seem keen to listen to feedback and where possible, action those points.</p>			
<p>8. How satisfied are you with the DNO's overall performance?</p>	very unsatisfied	not satisfied	satisfied	very satisfied
			X	
<p>9. General feedback</p>	<p>Overall, improving year on year. All DNO's can do better and ensure that they are engaging with stakeholders on future issues, along with current (e.g. where are the markets heading, etc.).</p> <p>Prepared to work with me on a number of enquiries to help reduce workload all round.</p>			

Section 2: Looking Forward plans 2018/19

We want your views on what the DNO aims to achieve in the coming year

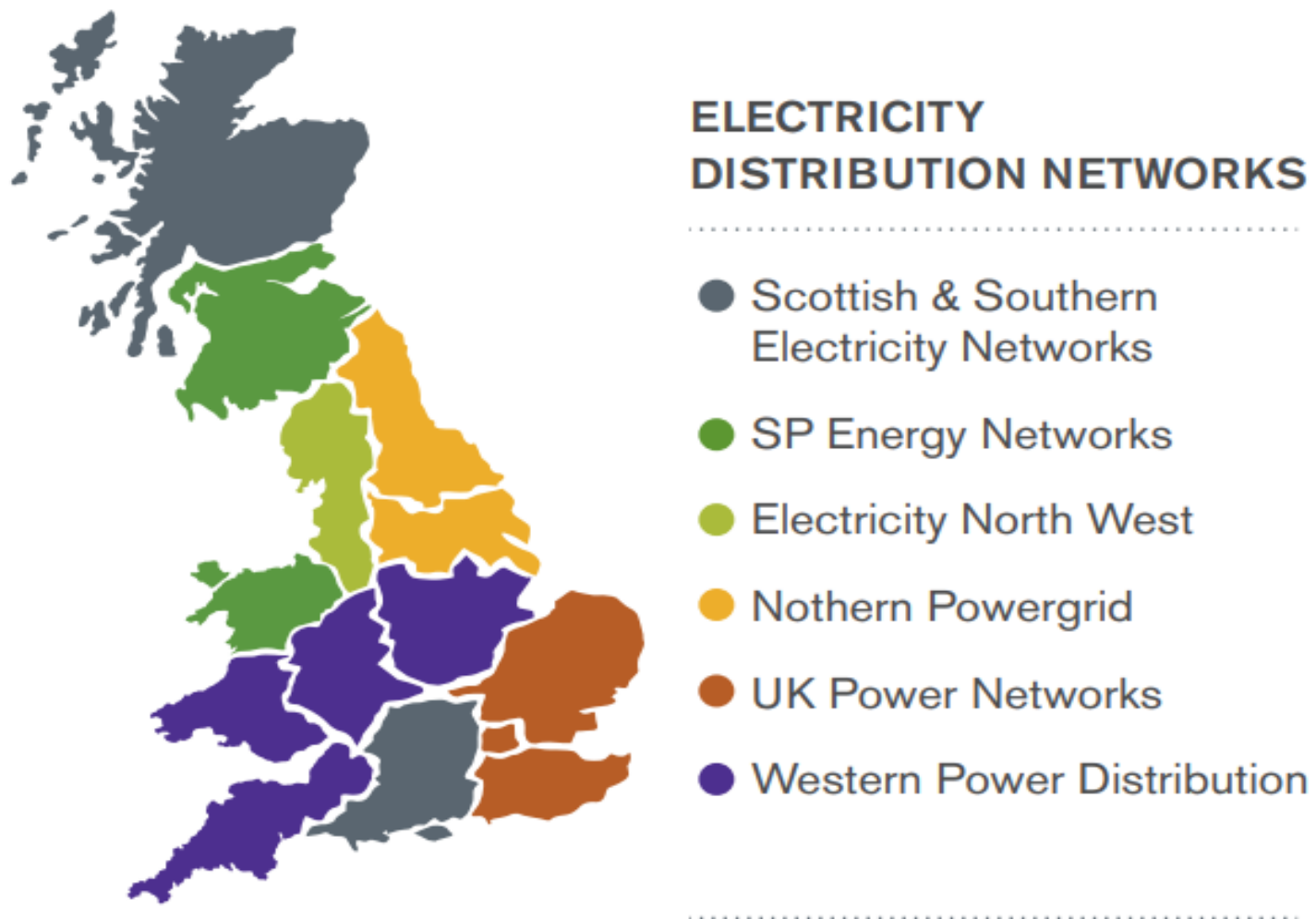
10. Are you satisfied that the DNO has a comprehensive and robust strategy for engaging with connection stakeholders and facilitating joint discussions where appropriate?	SSE are hosting varied workshops across a number of areas, including hosting 'shared' workshops with other DNO's (SPEN & UKPN). This is recognising the changing market place and the fact that DNO's behaviours do impact the other DNO's/
11. Do you agree that the DNO has a comprehensive work plan of activities (with associated delivery dates) that will meet the requirements of its connection stakeholders? If not, has the licensee provided reasonable and well-justified reasons? What other activities should the DNOs do?	Agree on these points being relevant for the segments I am interested in.
12. Do you consider that the DNO has set relevant outputs that it will deliver during the regulatory year (eg key performance indicators, targets, etc.)?	Setting time deadlines are a good measure, but it needs to be ensured that this is not at the detriment of being able to deliver a worthwhile product/service, etc.
13. Would you agree that the DNO proposed strategy, activities and outputs have been informed and endorsed by a broad and inclusive range of connection stakeholders? If they have not been endorsed, has the licensee provided robust evidence that it has pursued this?	I have been asked to review the ICE plan and have no issues with it.

Annex 1 - Consultation on the Incentive of Connections Engagement (ICE)

- 1.1. We would like to hear the views of interested parties in relation to any of the issues set out in our open consultation letter.
- 1.2. The questions we have asked are directly linked to the minimum criteria set out in the ICE guidance document. You can find this on our website.
- 1.3. If you have any questions on this document please contact:

ICE Team
Ofgem, 10 South Colonnade, Canary Wharf, E14 4PU
0207 901 7000
Connections@Ofgem.gov.uk
- 1.4. **Responses should be sent by e-mail by 20 July 2018 to the address above.**
- 1.5. Unless marked confidential, all responses will be published by placing them in Ofgem's library and on its website www.ofgem.gov.uk. Respondents may request that their response is kept confidential. Ofgem shall respect this request, subject to any obligations to disclose information, for example, under the Freedom of Information Act 2000 or the Environmental Information Regulations 2004.
- 1.6. Respondents who wish to have their responses kept confidential should clearly mark the document/s to that effect and include clear reasons for confidentiality. Respondents are asked to put any confidential material in the appendices to their responses.
- 1.7. Next steps: We will consider the responses to this consultation and these will be used alongside other evidence for our assessment of the ICE plans.
- 1.8. Each of the questions asked by this consultation is set out in the template above.
- 1.9. Please ensure that you **indicate the DNO or specific licence area** to which your experiences relate. You can refer to annex 2 for a map of the DNO's licence areas. Please note, Northern Ireland is not subject to this consultation.
- 1.10. When considering your responses to these questions, please consider your experiences, the actions that the DNO has undertaken or committed to undertake, and the actions that you consider it could reasonably undertake.
- 1.11. Please make sure you highlight which year a specific event happened in. The regulatory year runs from 1 April to 31 March**

Annex 2 – DNO's Licence Areas Map and List



Distribution network owner	Distribution network operator
1. Electricity North West Limited	Electricity North West Limited
2. Northern Powergrid	Northern Powergrid (Northeast) Limited
	Northern Powergrid (Yorkshire) plc
3. Western Power Distribution	Western Power Distribution (West Midlands) plc
	Western Power Distribution (East Midlands) plc
	Western Power Distribution (South Wales) plc
	Western Power Distribution (South West)
4. UK Power Networks	London Power Networks plc
	South Eastern Power Networks
	Eastern Power Networks plc
5. SP Energy Networks	SP Distribution plc
	SP Manweb plc
6. Scottish & Southern Electricity Networks	Scottish Hydro Electric Power Distribution plc
	Southern Electric Power Distribution plc