

Mohamed Khalif  
Manager, Charging & Access  
Ofgem  
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20 July 2018

By email only

Dear Mohamed,

**Openreach response to Ofgem's consultation on the Incentive on Connections Engagement ("ICE"):  
Looking Back Reports 2017-18, and Looking Forward Reports 2018-19.**

Further to our meeting on 5 July, I am pleased to provide Openreach's response to Ofgem's ICE consultation.

The response is comprised of:

1. a summary document setting out Openreach's views and concerns in relation to the performance of Distribution Network Operators (DNOs) when power restoration is required following a Road Traffic Incident (RTI);
2. comments on individual DNOs (using the Ofgem response template provided); and
3. examples of RTIs in areas covered by the DNOs.

Part 3 of the response (i.e. the examples of RTIs) should be treated in confidence between Openreach, Ofgem and the relevant DNO. The other documents are non-confidential.

We would welcome further engagement with Ofgem on this matter, and would also be willing to provide further information on the matters raised in our response as required.

Yours sincerely,



Matt Madden  
Head of Operational Regulation, Openreach

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Head of Operational Regulation

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