

Response template – Incentive on Connections Engagement

Question		Response
About you and your work		
1. What is the name of your company?		Lightsource BP Renewable Energy Investments Limited
2. Which DNO's ICE submission is your response related to? Please indicate clearly in your response to the questions below whether your comments refer to the DNO's plans as a whole, or to one of the DNO's licence areas. If you wish to provide a response to the ICE submission of more than one DNO, please use a separate template for each DNO.		Western Power Distribution (WPD)
3. What type of connection do you generally require? And for each type of connection, how many connection applications, including total MVA (Mega Volt Ampere) of connections have you made in the past year?		

Consultation questions

Section 1: Looking Back report 2017/18

We want your views on how well the DNOs have performed over the last regulatory year

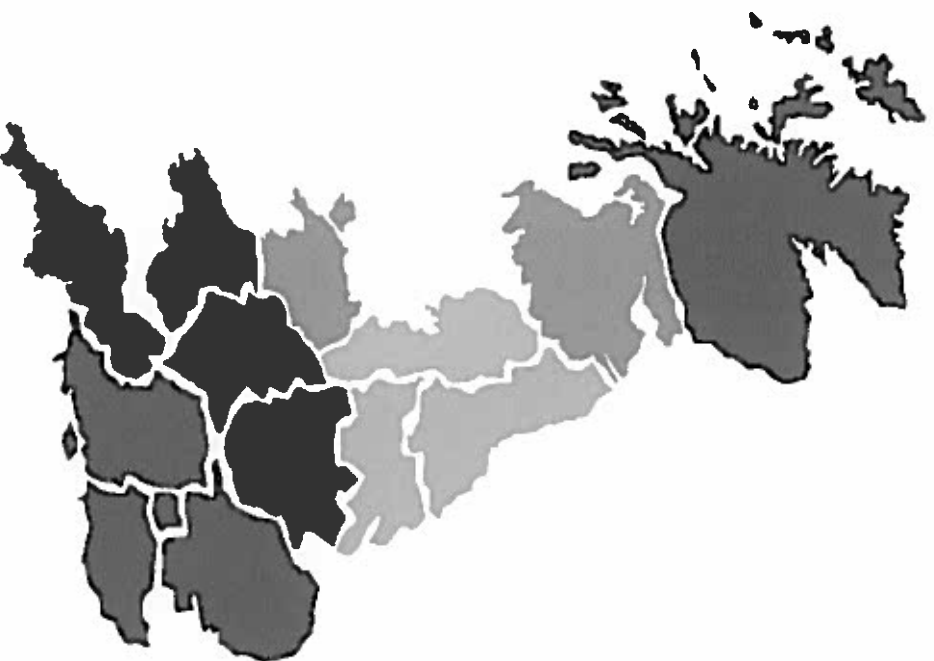
Your engagement with the DNO								
1. How many DNO stakeholder engagement events have you been invited to this year? (This can include engagement outside official events)	none	1	2	3	4	5	6	>6
								X
2. How many DNO Stakeholder events have you been to? This can also include meetings outside of official engagement events	none	1	2	3	4	5	6	>6
								X
3. Tell us about how the DNO engaged with you a) What did the DNO do? b) How did the DNO do it c) Did the DNO have a robust engagement strategy?	WPD has several mailing lists for communicating with a range of stakeholders, including; Distributed Generation (DG) Customers, DG Owners Operators and the wider Stakeholder 'Steering Group'. Lightsource BP has been invited to events for each of these stakeholder groups throughout the 2016/17 regulatory year.							
	WPD has put a lot of effort into establishing an DG Owner Operator (OO) Forum for those customer's managing connected generation assets. They have regular meetings with OOs and have implemented a communication channels and online systems for outage information.							
The DNO's work plan								
4. Objectives: Have you seen the DNOs work plans? a) Does it take into consideration your needs? If so, how? b) If it doesn't please explain why	<p>The WPD work plan was comprehensive and took most of our needs into consideration.</p> <p>One area not addressed by the work plan was post-connection modifications, i.e. the handling of applications to alter the characteristics of an existing connection. We have been making a number of these applications – some for adding storage to existing solar PV sites and others for adding solar PV</p>							

	'behind the meter' at an existing large energy user (airports, factories, water treatment facilities, etc.) – and we have typically found that the systems DNOs have in place do not differentiate between these 'modification applications' and applications for brand new connections. This extends to the connection offers that come back – these need to be tailored 'modification offers' rather than offers for a new connection.			
5. <i>Actions:</i> Do you think the DNO has delivered its work plan? a) How has the DNO done this? b) If you do not think the DNO has delivered its work plan, please explain why	It would appear most targets have been met.			
6. <i>Outputs:</i> Were the outputs (KPIs, targets etc) in the DNO's work plan appropriate? Please explain why	KPIs were mostly appropriate and quantifiable but no targets were set for new processes. We hoped for an indication of what WPD would consider a mark of success.			
Your feedback on performance				
7. Do you think the DNO's strategy, activities and outputs have taken into account ongoing feedback from broad and inclusive range of connections stakeholders?	Yes; most notably the introduction of the DG Owner Operator Forum and the new internal Statement of Works Team are testament to how WPD listen to stakeholders and act on feedback.			
8. How satisfied are you with the DNO's overall performance?	very unsatisfied	not satisfied	satisfied	very satisfied
				X
9. General feedback				

1.4. Responses should be sent by e-mail by 20 July 2018 to the address above.

- 1.5. Unless marked confidential, all responses will be published by placing them in Ofgem's library and on its website www.ofgem.gov.uk. Respondents may request that their response is kept confidential. Ofgem shall respect this request, subject to any obligations to disclose information, for example, under the Freedom of Information Act 2000 or the Environmental Information Regulations 2004.
- 1.6. Respondents who wish to have their responses kept confidential should clearly mark the document/s to that effect and include clear reasons for confidentiality. Respondents are asked to put any confidential material in the appendices to their responses.
- 1.7. Next steps: We will consider the responses to this consultation and these will be used alongside other evidence for our assessment of the ICE plans.
- 1.8. Each of the questions asked by this consultation is set out in the template above.
- 1.9. Please ensure that you **indicate the DNO or specific licence area** to which your experiences relate. You can refer to annex 2 for a map of the DNO's licence areas. Please note, Northern Ireland is not subject to this consultation.
- 1.10. When considering your responses to these questions, please consider your experiences, the actions that the DNO has undertaken or committed to undertake, and the actions that you consider it could reasonably undertake.
- 1.11. **Please make sure you highlight which year a specific event happened in. The regulatory year runs from 1 April to 31 March**

Annex 2 – DNO's Licence Areas Map and List



ELECTRICITY DISTRIBUTION NETWORKS

- Scottish & Southern Electricity Networks
- SP Energy Networks
- Electricity North West
- Northern Powergrid
- UK Power Networks
- Western Power Distribution

Distribution network owner		Distribution network operator	
1.	Electricity North West Limited	Electricity North West Limited	
2.	Northern Powergrid	Northern Powergrid (Northeast) Limited	
		Northern Powergrid (Yorkshire) plc	
3.	Western Power Distribution	Western Power Distribution (West Midlands) plc	
		Western Power Distribution (East Midlands) plc	
		Western Power Distribution (South Wales) plc	
		Western Power Distribution (South West)	
4.	UK Power Networks	London Power Networks plc	
		South Eastern Power Networks	
		Eastern Power Networks plc	
5.	SP Energy Networks	SP Distribution plc	
		SP Manweb plc	
6.	Scottish & Southern Electricity Networks	Scottish Hydro Electric Power Distribution plc	
		Southern Electric Power Distribution plc	