

## Response template – Incentive on Connections Engagement

Question	Response												
<b>About you and your work</b>													
1. What is the name of your company?	Galliard Construction Ltd												
2. Which DNO's ICE submission is your response related to?  <b>Please indicate clearly in your response to the questions below whether your comments refer to the DNO's plans as a whole, or to one of the DNO's licence areas.</b>  If you wish to provide a response to the ICE submission of more than one DNO, please use a separate template for each DNO.	UKPN												
3. What type of connection do you generally require? And for each type of connection, how many connection applications, including total MVA (Mega Volt Ampere) of connections have you made in the past year?	<table border="1"> <thead> <tr> <th>Type of connection</th><th>Total number of connections</th><th>Total MVA of connections</th></tr> </thead> <tbody> <tr> <td rowspan="4"><b>Metered Demand Connections</b></td><td>Low Voltage (LV) Work</td><td>10</td></tr> <tr> <td>High Voltage (HV) Work</td><td>6</td></tr> <tr> <td>HV and Extra High Voltage (EHV) Work</td><td></td></tr> <tr> <td>EHV work and above</td><td></td></tr> </tbody> </table>	Type of connection	Total number of connections	Total MVA of connections	<b>Metered Demand Connections</b>	Low Voltage (LV) Work	10	High Voltage (HV) Work	6	HV and Extra High Voltage (EHV) Work		EHV work and above	
Type of connection	Total number of connections	Total MVA of connections											
<b>Metered Demand Connections</b>	Low Voltage (LV) Work	10											
	High Voltage (HV) Work	6											
	HV and Extra High Voltage (EHV) Work												
	EHV work and above												

	<b>Metered Distributed Generation (DG)</b>	LV work	0	0
		HV and EHV work	0	0
	<b>Unmetered Connections</b>	Local Authority (LA) work	0	0
		Private finance initiatives (PFI) Work	0	0
		Other work	0	0

**Consultation questions**

**Section 1: Looking Back report 2017/18**

**We want your views on how well the DNOs have performed over the last regulatory year**

**Your engagement with the DNO**

1. How many DNO stakeholder engagement events have you been invited to this year? (This can include engagement outside official events)	none	1	2	3	4	5	6	>6
								8
2. How many DNO Stakeholder events have you been to? This can also include meetings outside of official engagement events	none	1	2	3	4	5	6	>6
						5		
3. Tell us about how the DNO engaged with you <b>a)</b> What did the DNO do? <b>b)</b> How did the DNO do it <b>c)</b> Did the DNO have a robust engagement strategy?	Connections Forum x 2 Ask the expert S/stn construction and 1.5 Mva s/stn install Disconnections work shop							

**The DNO's work plan**

4. <b>Objectives:</b> Have you seen the DNOs work plans?	Yes UKPN have a clear message and direction on the way forward
--	--

<b>a)</b> Does it take into consideration your needs? If so, how? <b>b)</b> If it doesn't please explain why	a) Yes as it clearly allows for competition in the connections market b) UKPN are able to demonstrate a clear cut difference between CiC and the main business			
5. <b>Actions:</b> Do you think the DNO has delivered its work plan? <b>a)</b> How has the DNO done this? <b>b)</b> If you do not think the DNO has delivered its work plan, please explain why	Yes UKPN have delivered on their ICE Plan e.g. speeding up of connections & how they are dealt with improvement on substation legals			
6. <b>Outputs:</b> Were the outputs (KPIs, targets etc) in the DNO's work plan appropriate? Please explain why	Yes UKPN have again delivered on the statements made in the ICE Plan			
<b>Your feedback on performance</b>				
7. Do you think the DNO's strategy, activities and outputs have taken into account ongoing feedback from broad and inclusive range of connections stakeholders?	Yes they are always willing to listen and set up a dedicated forum relating to any specific issues.			
8. How satisfied are you with the DNO's overall performance?	very unsatisfied	not satisfied	satisfied	very satisfied
				y
9. General feedback	My colleagues & I have attended a number of engagements which have been very informative and well attended. It is an invaluable way of taking note of any changes and allows the opportunity to ask questions and put forward any items for future discussions.  UKPN are always willing to assist and are clearly engaging in any items of concern.			

## Section 2: Looking Forward plans 2018/19

### We want your views on what the DNO aims to achieve in the coming year

10. Are you satisfied that the DNO has a comprehensive and robust strategy for engaging with connection stakeholders and facilitating joint discussions where appropriate?	Yes – connections workshops are well run and very informative
11. Do you agree that the DNO has a comprehensive work plan of activities (with associated delivery dates) that will meet the requirements of its connection stakeholders? If not, has the licensee provided reasonable and well-justified reasons? What other activities should the DNOs do?	Yes - Scrutiny Panel, Ask the Expert & direct communication with account managers
12. Do you consider that the DNO has set relevant outputs that it will deliver during the regulatory year (eg key performance indicators, targets, etc.)?	Yes
13. Would you agree that the DNO proposed strategy, activities and outputs have been informed and endorsed by a broad and inclusive range of connection stakeholders? If they have not been endorsed, has the licensee provided robust evidence that it has pursued this?	UKPN offer a wide range of activities from a single one off connection to complex connections and try to satisfy a large customer base.  Their web pages and G81 information is easily navigated and all information to allow for an informed decision.

## **Annex 1 - Consultation on the Incentive of Connections Engagement (ICE)**

- 1.1. We would like to hear the views of interested parties in relation to any of the issues set out in our open consultation letter.
- 1.2. The questions we have asked are directly linked to the minimum criteria set out in the ICE guidance document. You can find this on our website.
- 1.3. If you have any questions on this document please contact:  
  
ICE Team  
Ofgem, 10 South Colonnade, Canary Wharf, E14 4PU  
0207 901 7000  
[Connections@Ofgem.gov.uk](mailto:Connections@Ofgem.gov.uk)
- 1.4. **Responses should be sent by e-mail by 20 July 2018 to the address above.**
- 1.5. Unless marked confidential, all responses will be published by placing them in Ofgem's library and on its website [www.ofgem.gov.uk](http://www.ofgem.gov.uk). Respondents may request that their response is kept confidential. Ofgem shall respect this request, subject to any obligations to disclose information, for example, under the Freedom of Information Act 2000 or the Environmental Information Regulations 2004.
- 1.6. Respondents who wish to have their responses kept confidential should clearly mark the document/s to that effect and include clear reasons for confidentiality. Respondents are asked to put any confidential material in the appendices to their responses.
- 1.7. Next steps: We will consider the responses to this consultation and these will be used alongside other evidence for our assessment of the ICE plans.
- 1.8. Each of the questions asked by this consultation is set out in the template above.
- 1.9. Please ensure that you **indicate the DNO or specific licence area** to which your experiences relate. You can refer to annex 2 for a map of the DNO's licence areas. Please note, Northern Ireland is not subject to this consultation.

1.10. When considering your responses to these questions, please consider your experiences, the actions that the DNO has undertaken or committed to undertake, and the actions that you consider it could reasonably undertake.

**1.11. Please make sure you highlight which year a specific event happened in. The regulatory year runs from 1 April to 31 March**

## **Annex 2 – DNO's Licence Areas Map and List**



## ELECTRICITY DISTRIBUTION NETWORKS

---

- Scottish & Southern Electricity Networks
  - SP Energy Networks
  - Electricity North West
  - Northern Powergrid
  - UK Power Networks
  - Western Power Distribution
-

	Distribution network owner	Distribution network operator
1.	Electricity North West Limited	Electricity North West Limited
2.	Northern Powergrid	Northern Powergrid (Northeast) Limited Northern Powergrid (Yorkshire) plc
3.	Western Power Distribution	Western Power Distribution (West Midlands) plc Western Power Distribution (East Midlands) plc Western Power Distribution (South Wales) plc Western Power Distribution (South West)
4.	UK Power Networks	London Power Networks plc South Eastern Power Networks Eastern Power Networks plc
5.	SP Energy Networks	SP Distribution plc SP Manweb plc
6.	Scottish & Southern Electricity Networks	Scottish Hydro Electric Power Distribution plc Southern Electric Power Distribution plc