

Response template – Incentive on Connections Engagement

Question	Response																																		
About you and your work																																			
1. What is the name of your company?	MJS Grid Services Ltd																																		
2. Which DNO's ICE submission is your response related to? Please indicate clearly in your response to the questions below whether your comments refer to the DNO's plans as a whole, or to one of the DNO's licence areas. If you wish to provide a response to the ICE submission of more than one DNO, please use a separate template for each DNO.	Northern Power Grid																																		
3. What type of connection do you generally require? And for each type of connection, how many connection applications, including total MVA (Mega Volt Ampere) of connections have you made in the past year?	<table border="1"> <thead> <tr> <th colspan="2">Type of connection</th><th>Total number of connections</th><th>Total MVA of connections</th></tr> </thead> <tbody> <tr> <td rowspan="4">Metered Demand Connections</td><td>Low Voltage (LV) Work</td><td>0</td><td>00</td></tr> <tr> <td>High Voltage (HV) Work</td><td>0</td><td>0</td></tr> <tr> <td>HV and Extra High Voltage (EHV) Work</td><td>0</td><td>0</td></tr> <tr> <td>EHV work and above</td><td>0</td><td>0</td></tr> <tr> <td rowspan="2">Metered Distributed Generation (DG)</td><td>LV work</td><td>0</td><td>0</td></tr> <tr> <td>HV and EHV work</td><td>40</td><td>1000</td></tr> <tr> <td rowspan="3">Unmetered Connections</td><td>Local Authority (LA) work</td><td>0</td><td>0</td></tr> <tr> <td>Private finance initiatives (PFI) Work</td><td>0</td><td>0</td></tr> <tr> <td>Other work</td><td>0</td><td>0</td></tr> </tbody> </table>	Type of connection		Total number of connections	Total MVA of connections	Metered Demand Connections	Low Voltage (LV) Work	0	00	High Voltage (HV) Work	0	0	HV and Extra High Voltage (EHV) Work	0	0	EHV work and above	0	0	Metered Distributed Generation (DG)	LV work	0	0	HV and EHV work	40	1000	Unmetered Connections	Local Authority (LA) work	0	0	Private finance initiatives (PFI) Work	0	0	Other work	0	0
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Consultation questions

Section 1: Looking Back report 2017/18

We want your views on how well the DNOs have performed over the last regulatory year

Your engagement with the DNO

1. How many DNO stakeholder engagement events have you been invited to this year? (This can include engagement outside official events)	none	1	2	3	4	5	6	>6
			X					
2. How many DNO Stakeholder events have you been to? This can also include meetings outside of official engagement events	none	1	2	3	4	5	6	>6
		X						
3. Tell us about how the DNO engaged with you a) What did the DNO do? b) How did the DNO do it c) Did the DNO have a robust engagement strategy?	<p>Provided invites to attend Engagement events using various electronic communication – e-mail and generic on linked-in</p> <p>I attend the NPG Connections forum when able. This covers a broad range of parties and issues, which means a lack of clarity on certain issues.</p>							

The DNO's work plan

4. Objectives: Have you seen the DNOs work plans? a) Does it take into consideration your needs? If so, how? b) If it doesn't please explain why	Improving access to up-front info with NPG is key and their Heat Maps are very good, although always feel a little out of date and as such could do with becoming dynamic.
5. Actions: Do you think the DNO has delivered its work plan? a) How has the DNO done this?	NPG has carried out the tasks and aims it has taken from engaging with their stakeholders.

b) If you do not think the DNO has delivered its work plan, please explain why				
6. Outputs: Were the outputs (KPIs, targets etc) in the DNO's work plan appropriate? Please explain why	It feels like some of the plan are quick 'nice and easy' wins which whilst ticking boxes, don't necessarily add that much value.			
Your feedback on performance				
7. Do you think the DNO's strategy, activities and outputs have taken into account ongoing feedback from broad and inclusive range of connections stakeholders?	Since my recent involvement, SPEN seem keen to listen to my feedback and where possible, action those points.			
8. How satisfied are you with the DNO's overall performance?	very unsatisfied	not satisfied	satisfied	very satisfied
		X		
9. General feedback	<p>NPG and generally quite difficult to deal with. If you know 'the right person' you can get answers, but if not, it feels that they will adhere to the specific rules and not provide guidance or assistance on projects.</p> <p>There is a distinct lack of consistency across the regions</p> <p>The way NPG introduced the connection expenses was particularly harsh to the industry. We had minimal notice of the implementation and there was zero engagement with stakeholders over these. These fees have now been implemented for over 3 months and there has been no sharing of if this has created ad rop off in applications or not.</p> <p>NPG need to be prepared to talk to their stakeholders who these changes have affected and either explain how their expensive (in comparison to other DNO's) charges are built, etc. as we see no improvement in service, yet now have to pay up front for them.</p>			

Section 2: Looking Forward plans 2018/19

We want your views on what the DNO aims to achieve in the coming year

10. Are you satisfied that the DNO has a comprehensive and robust strategy for engaging with connection stakeholders and facilitating joint discussions where appropriate?	They need to improve their stakeholder engagement for the different specific sectors and hold specific events to allow relevant stakeholders to attend.
11. Do you agree that the DNO has a comprehensive work plan of activities (with associated delivery dates) that will meet the requirements of its connection stakeholders? If not, has the licensee provided reasonable and well-justified reasons? What other activities should the DNOs do?	Have not had chance to review the coming years plan as haven't been sent it by NPG at the date of writing this response.
12. Do you consider that the DNO has set relevant outputs that it will deliver during the regulatory year (eg key performance indicators, targets, etc.)?	
13. Would you agree that the DNO proposed strategy, activities and outputs have been informed and endorsed by a broad and inclusive range of connection stakeholders? If they have not been endorsed, has the	

licensee provided robust evidence that it has pursued this?	
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Annex 1 - Consultation on the Incentive of Connections Engagement (ICE)

- 1.1. We would like to hear the views of interested parties in relation to any of the issues set out in our open consultation letter.
- 1.2. The questions we have asked are directly linked to the minimum criteria set out in the ICE guidance document. You can find this on our website.
- 1.3. If you have any questions on this document please contact:

ICE Team
Ofgem, 10 South Colonnade, Canary Wharf, E14 4PU
0207 901 7000
Connections@Ofgem.gov.uk
- 1.4. **Responses should be sent by e-mail by 20 July 2018 to the address above.**
- 1.5. Unless marked confidential, all responses will be published by placing them in Ofgem's library and on its website www.ofgem.gov.uk. Respondents may request that their response is kept confidential. Ofgem shall respect this request, subject to any obligations to disclose information, for example, under the Freedom of Information Act 2000 or the Environmental Information Regulations 2004.
- 1.6. Respondents who wish to have their responses kept confidential should clearly mark the document/s to that effect and include clear reasons for confidentiality. Respondents are asked to put any confidential material in the appendices to their responses.
- 1.7. Next steps: We will consider the responses to this consultation and these will be used alongside other evidence for our assessment of the ICE plans.
- 1.8. Each of the questions asked by this consultation is set out in the template above.

- 1.9. Please ensure that you **indicate the DNO or specific licence area** to which your experiences relate. You can refer to annex 2 for a map of the DNO's licence areas. Please note, Northern Ireland is not subject to this consultation.
- 1.10. When considering your responses to these questions, please consider your experiences, the actions that the DNO has undertaken or committed to undertake, and the actions that you consider it could reasonably undertake.
- 1.11. Please make sure you highlight which year a specific event happened in. The regulatory year runs from 1 April to 31 March**

Annex 2 – DNO's Licence Areas Map and List



ELECTRICITY DISTRIBUTION NETWORKS

- Scottish & Southern Electricity Networks
 - SP Energy Networks
 - Electricity North West
 - Northern Powergrid
 - UK Power Networks
 - Western Power Distribution
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	Distribution network owner	Distribution network operator
1.	Electricity North West Limited	Electricity North West Limited
2.	Northern Powergrid	Northern Powergrid (Northeast) Limited Northern Powergrid (Yorkshire) plc
3.	Western Power Distribution	Western Power Distribution (West Midlands) plc Western Power Distribution (East Midlands) plc Western Power Distribution (South Wales) plc Western Power Distribution (South West)
4.	UK Power Networks	London Power Networks plc South Eastern Power Networks Eastern Power Networks plc
5.	SP Energy Networks	SP Distribution plc SP Manweb plc
6.	Scottish & Southern Electricity Networks	Scottish Hydro Electric Power Distribution plc Southern Electric Power Distribution plc