

Response template – Incentive on Connections Engagement

Question	Response																																		
About you and your work																																			
1. What is the name of your company?	MJS Grid Services Ltd																																		
2. Which DNO's ICE submission is your response related to? Please indicate clearly in your response to the questions below whether your comments refer to the DNO's plans as a whole, or to one of the DNO's licence areas. If you wish to provide a response to the ICE submission of more than one DNO, please use a separate template for each DNO.	UK Power Networks – EPN, SPN & LPN																																		
3. What type of connection do you generally require? And for each type of connection, how many connection applications, including total MVA (Mega Volt Ampere) of connections have you made in the past year?	<table border="1"> <thead> <tr> <th colspan="2">Type of connection</th><th>Total number of connections</th><th>Total MVA of connections</th></tr> </thead> <tbody> <tr> <td rowspan="4">Metered Demand Connections</td><td>Low Voltage (LV) Work</td><td>10</td><td>0.500</td></tr> <tr> <td>High Voltage (HV) Work</td><td>5</td><td>3</td></tr> <tr> <td>HV and Extra High Voltage (EHV) Work</td><td>0</td><td>0</td></tr> <tr> <td>EHV work and above</td><td>0</td><td>0</td></tr> <tr> <td rowspan="2">Metered Distributed Generation (DG)</td><td>LV work</td><td>0</td><td>0</td></tr> <tr> <td>HV and EHV work</td><td>100</td><td>2000</td></tr> <tr> <td rowspan="3">Unmetered Connections</td><td>Local Authority (LA) work</td><td>0</td><td>0</td></tr> <tr> <td>Private finance initiatives (PFI) Work</td><td>0</td><td>0</td></tr> <tr> <td>Other work</td><td>0</td><td>0</td></tr> </tbody> </table>	Type of connection		Total number of connections	Total MVA of connections	Metered Demand Connections	Low Voltage (LV) Work	10	0.500	High Voltage (HV) Work	5	3	HV and Extra High Voltage (EHV) Work	0	0	EHV work and above	0	0	Metered Distributed Generation (DG)	LV work	0	0	HV and EHV work	100	2000	Unmetered Connections	Local Authority (LA) work	0	0	Private finance initiatives (PFI) Work	0	0	Other work	0	0
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Consultation questions

Section 1: Looking Back report 2017/18

We want your views on how well the DNOs have performed over the last regulatory year

Your engagement with the DNO

1. How many DNO stakeholder engagement events have you been invited to this year? (This can include engagement outside official events)	none	1	2	3	4	5	6	>6
								X
2. How many DNO Stakeholder events have you been to? This can also include meetings outside of official engagement events	none	1	2	3	4	5	6	>6
							X	
3. Tell us about how the DNO engaged with you a) What did the DNO do? b) How did the DNO do it c) Did the DNO have a robust engagement strategy?	<p>Provided invites to attend Engagement events using various electronic communication – e-mail and Eventbrite</p> <p>As a regular attendee and stakeholder at these events, it may be nice to receive a call checking why I wasn't able to attend some events.</p>							

The DNO's work plan

4. Objectives: Have you seen the DNOs work plans? a) Does it take into consideration your needs? If so, how? b) If it doesn't please explain why	Yes I've seen it. The bulk of my work is around Distributed Energy Resources and this is a critical part of their plan.
5. Actions: Do you think the DNO has delivered its work plan? a) How has the DNO done this?	For the segments I've been interested in, UKPN have been able to listen to feedback from stakeholders and pushed through with changes and improvements.

b) If you do not think the DNO has delivered its work plan, please explain why	
6. Outputs: Were the outputs (KPIs, targets etc) in the DNO's work plan appropriate? Please explain why	It feels like some of the plan are quick 'nice and easy' wins which whilst ticking boxes, don't necessarily add that much value. There are some key areas which require significant investment (Vectorising plans for example) that are not part of these plans as the investment needed to complete is significant.
Your feedback on performance	
7. Do you think the DNO's strategy, activities and outputs have taken into account ongoing feedback from broad and inclusive range of connections stakeholders?	<p>UKPN engage in the main very well in comparison to other DNO's.</p> <p>An area where they let themselves down (as did all DNO's) was the re-introduction of A&D fees or Connection Offer Expenses. The level of engagement was very poor and we were just told us that these were coming in from a specific date.</p> <p>Once the date of implementation was released, they also tried to retrospectively introduce the fees for any developers who submitted 'significant numbers' of schemes in the week leading up to the full implementation. Unfortunately, any deadline, especially a deadline with a costs associated, will always see drastic increases in volumes just before introduction due to the industries nature.</p> <p>As soon as the details of the A&D fees were released, I immediately responded to the Connections Director in UKPN with concerns and points, including lack of engagement. Mark Adolphus, immediately replied and took ownership of my complaint and ensured that we as an industry, were then 'engaged' in the process, including having meetings with a number of key individual stakeholders, before reviewing their proposals.</p> <p>Within a few weeks, UKPN acknowledged that they had not engaged properly but were rectifying this and subsequently invited a number of stakeholders to a meeting to discuss a change to their approach and engage our feedback and views before making changes, rather than just telling us this is what was happening. A positive outcome.</p>

8. How satisfied are you with the DNO's overall performance?	very unsatisfied	not satisfied	satisfied	very satisfied
				X
9. General feedback	Overall, improving year on year. All DNO's can do better and ensure that they are engaging with stakeholders on future issues, along with current (e.g. where are the markets heading, etc.).			

Section 2: Looking Forward plans 2018/19

We want your views on what the DNO aims to achieve in the coming year

10. Are you satisfied that the DNO has a comprehensive and robust strategy for engaging with connection stakeholders and facilitating joint discussions where appropriate?	UKPN are hosting more workshops on larger topics of discussion than previously. This is recognising the changing market place.
11. Do you agree that the DNO has a comprehensive work plan of activities (with associated delivery dates) that will meet the requirements of its connection stakeholders? If not, has the licensee provided reasonable and well-justified	Agree on these points being relevant for the segments I am interested in.

reasons? What other activities should the DNOs do?	
12. Do you consider that the DNO has set relevant outputs that it will deliver during the regulatory year (eg key performance indicators, targets, etc.)?	Setting time deadlines are a good measure, but it needs to be ensured that this is not at the detriment of being able to deliver a worthwhile product/service, etc.
13. Would you agree that the DNO proposed strategy, activities and outputs have been informed and endorsed by a broad and inclusive range of connection stakeholders? If they have not been endorsed, has the licensee provided robust evidence that it has pursued this?	I have been engaged by UKPN frequently and asked to input towards their ICE plan. I have agreed with their points and feel that I am listened to if I have any concerns or different view points.

Annex 1 - Consultation on the Incentive of Connections Engagement (ICE)

- 1.1. We would like to hear the views of interested parties in relation to any of the issues set out in our open consultation letter.
- 1.2. The questions we have asked are directly linked to the minimum criteria set out in the ICE guidance document. You can find this on our website.
- 1.3. If you have any questions on this document please contact:

ICE Team
 Ofgem, 10 South Colonnade, Canary Wharf, E14 4PU
 0207 901 7000
Connections@Ofgem.gov.uk
- 1.4. **Responses should be sent by e-mail by 20 July 2018 to the address above.**

- 1.5. Unless marked confidential, all responses will be published by placing them in Ofgem's library and on its website www.ofgem.gov.uk. Respondents may request that their response is kept confidential. Ofgem shall respect this request, subject to any obligations to disclose information, for example, under the Freedom of Information Act 2000 or the Environmental Information Regulations 2004.
- 1.6. Respondents who wish to have their responses kept confidential should clearly mark the document/s to that effect and include clear reasons for confidentiality. Respondents are asked to put any confidential material in the appendices to their responses.
- 1.7. Next steps: We will consider the responses to this consultation and these will be used alongside other evidence for our assessment of the ICE plans.
- 1.8. Each of the questions asked by this consultation is set out in the template above.
- 1.9. Please ensure that you **indicate the DNO or specific licence area** to which your experiences relate. You can refer to annex 2 for a map of the DNO's licence areas. Please note, Northern Ireland is not subject to this consultation.
- 1.10. When considering your responses to these questions, please consider your experiences, the actions that the DNO has undertaken or committed to undertake, and the actions that you consider it could reasonably undertake.
- 1.11. Please make sure you highlight which year a specific event happened in. The regulatory year runs from 1 April to 31 March**

Annex 2 – DNO's Licence Areas Map and List



ELECTRICITY DISTRIBUTION NETWORKS

- Scottish & Southern Electricity Networks
 - SP Energy Networks
 - Electricity North West
 - Northern Powergrid
 - UK Power Networks
 - Western Power Distribution
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	Distribution network owner	Distribution network operator
1.	Electricity North West Limited	Electricity North West Limited
2.	Northern Powergrid	Northern Powergrid (Northeast) Limited Northern Powergrid (Yorkshire) plc
3.	Western Power Distribution	Western Power Distribution (West Midlands) plc Western Power Distribution (East Midlands) plc Western Power Distribution (South Wales) plc Western Power Distribution (South West)
4.	UK Power Networks	London Power Networks plc South Eastern Power Networks Eastern Power Networks plc
5.	SP Energy Networks	SP Distribution plc SP Manweb plc
6.	Scottish & Southern Electricity Networks	Scottish Hydro Electric Power Distribution plc Southern Electric Power Distribution plc