

From: Andrew Wilson [mailto:Andrew.Wilson@eigroupplc.com]
Sent: 26 June 2018 11:51
To: Connections <Connections@ofgem.gov.uk>
Subject: Looking Back report - UKPN

Hello.

I am the Utility Manager for a large pub company with 4600 pubs across England & Wales.

As a result of an issue with a piece of work in London, I was added to the distribution list for UKPN Stakeholder Meetings in March 2017.

I was then invited to attend a session in May 2017 (which I could not attend), one in September which I did attend and one in March 2018 (which I could not attend).

As a result of the September meeting, I arranged for a number of my colleagues involved in utility related activity, to meet with representatives of UKPN in their offices in Potters Bar in November 2017.

Both these meetings were professional, informative and hugely beneficial.

Since these meetings, the relationship with Stakeholder Engagement & Account Manager has had a positive impact on the work my company carries out in the UKPN areas.

As I work for a pub company, some of the detail provided by UKPN is of no interest.

I also live in the north of England so attending sessions in London is not always possible unless the agenda contains items of specific interest.

I do receive regular e-mail updates from UKPN which I have passed to M&E contractors we use in the UKPN areas.

I trust this feedback is adequate however should you have any further questions, please call me.

Kind regards,

Andrew

Andrew Wilson

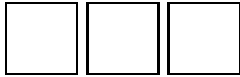
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