

Energy Company Obligation (ECO): Appropriate Guarantees¹

Information regarding 'appropriate guarantees' for ECO insulation measures

Cavity, solid wall and mobile home insulation systems have respective standard lifetimes² of 42, 36 and 30 years where an installation is accompanied by an *appropriate guarantee*. An appropriate guarantee is one which meets all of the four criteria listed in our guidance documents.³

This document lists the guarantees that Ofgem has reviewed, and that Ofgem considers meet the criteria for an appropriate guarantee. If a supplier uses a guarantee listed here, Ofgem will, when assessing the savings notified by the supplier for cavity wall (including party wall), solid wall or mobile home insulation (and subject to no amendments being made to the listing as described below), accept that the guarantee is an appropriate guarantee.

Please note that this list contains appropriate guarantees that have been submitted to us to date. This list will be updated periodically to reflect any guarantees subsequently added.

Ofgem does not approve or endorse any guarantee listed here. Any person wishing to use one of the guarantees listed here must make their own assessment as to whether that guarantee provides adequate cover and whether the guarantee will be honoured. With respect to a guarantee listed here, Ofgem makes no judgement as to these matters. In particular, Ofgem makes no judgement as to the likelihood that a particular guarantee will be honoured if the issuing body ceases to exist or does not have sufficient funds to honour the guarantee. Neither a supplier, a body that has issued a guarantee listed here nor any other party is permitted to use the Ofgem logo in the course of marketing or otherwise represent that a guarantee is endorsed or approved by Ofgem. If any person has concerns that a supplier or company is misusing Ofgem's logos or claiming Ofgem's endorsement of a guarantee, they can contact the ECO team at eco@ofgem.gov.uk.

A supplier is not required to use a guarantee listed here. A supplier may choose to use another guarantee that the supplier considers meets the criteria for an appropriate guarantee. In this case Ofgem will, when assessing the savings notified by the supplier, make a judgement as to whether the guarantee is an appropriate guarantee. If the guarantee does not meet the criteria for an appropriate guarantee, Ofgem will be unable to attribute the savings notified by the supplier.

Ofgem may, without notice to the issuing body, amend any listing in this document if Ofgem is no longer satisfied that a particular guarantee meets the criteria for an appropriate guarantee. Such amendments will consist of the addition to the listing of the date after which the guarantee is no longer considered to meet the criteria for an appropriate guarantee. In particular, Ofgem will amend a listing in this way if we become aware that a particular guarantee being issued to ECO suppliers has been modified such that it no longer meets the criteria for an appropriate guarantee. Ofgem may also amend a listing in this way if the issuing body is unable to provide independent verification as to the adequacy of the quality assurance framework underlying the guarantee.

¹ This is referred to as an 'appropriate warranty' in articles 18(3) and (4) of the Electricity and Gas (Energy Company Obligation) Order 2014 (as amended) "ECO2 Order".

² The solid wall insulation standard lifetime is given in ECO2 Order. The lifetimes for mobile home insulation and cavity wall insulation have been determined by Ofgem.

³ Available at: <https://www.ofgem.gov.uk/environmental-programmes/eco/contacts-guidance-and-resources/eco-guidance>

Suppliers, and other parties, should regularly check for updates to this document and should be alert to the fact that Ofgem may amend details of a listed guarantee. The effect of a listed guarantee being amended will not be retrospective.

Please contact us at eco@ofgem.gov.uk if you have any questions.

Issuing Body	Cavity Insulation Guarantee Agency (CIGA)
Guarantee Name (as applicable)	CIGA 25 Year Guarantee CIGA 25 Year Party Wall Guarantee
Version	5.0
Valid for	<p>Standard cavity wall insulation: i) standard double skin block/brick wall</p> <p>Non-standard cavity wall insulation: i) wall severely exposed to wind-driven rain ii) high-rise wall (over 12m high) iii) narrow cavity (less than 50mm wide) iv) stone wall with uneven cavity v) other constructions covered by the relevant System Technical Approval</p> <p>Party cavity wall insulation: i) insulation of a party cavity wall</p>
Date Assessed	02 November 2015
Address	CIGA House, 3 Vimy Court Vimy Road Leighton Buzzard Bedfordshire LU7 1FG
Contact Details	Phone: 01525 853300 Fax: 01525 385926 info@ciga.co.uk
Website	http://www.ciga.co.uk/
Ofgem Code	CYGCIG02

UPDATE 7 June:

This has been superseded by GDGC – The Quality Assurance Service Co Ltd on behalf of Safe World Insurance Group. The details of this can be found below.

Issuing Body	GDGC in conjunction with Safe World Insurance Group.
Guarantee Name	GDGC ECO Installer Guarantee
Version	2.0
Valid for	<u>External wall insulation (EWI)</u> Solid brick wall i) solid brick wall Non-brick solid wall and frame wall i) metal or timber frame walls ii) metal or timber panel walls iii) walls of concrete construction (incl. pre-cast, in-situ and No fines) iv) solid stone walls v) high-rise buildings (5 or more storeys) Cavity wall i) EWI installed to cavity wall <u>Internal wall Insulation (IWI)</u> Solid brick wall i) solid brick wall Non-brick solid wall i) metal or timber frame walls ii) metal or timber panel walls iii) walls of concrete construction (incl. pre-cast, in-situ and No fines) iv) solid stone walls Cavity wall i) IWI installed to cavity wall <u>Cavity wall insulation (CWI)</u> Standard Cavity Wall Insulations: i) standard double-skin block/brick wall <u>Hybrid Wall Insulation</u> Combination of first three measures (CWI, IWI, EWI): i) single measure type per wall <u>Park home Insulation</u> Park home (walls, ceiling and floor): i) insulation of park home walls, floor and ceiling/roof

Date Assessed	22 June 2016
Address	Centurion House Leyland Business Park Centurion Way Leyland, Lancashire PR25 3GR
Contact Details	Phone: 0345 3400 523 Email: info@gdgc.co.uk
Ofgem Code	EEGGDG06

This guarantee supersedes GDGC ECO Installer Guarantee version 2.0

Issuing Body	GDGC – The Quality Assurance Service Co Ltd on behalf of Safe World Insurance Group
Guarantee Name	Domestic Property Insurance Backed Guarantee
Version	1.0
Valid for	<p><u>External wall insulation (EWI)</u></p> <p>Solid brick wall i) solid brick wall</p> <p>Non-brick solid wall and frame wall i) metal or timber frame walls ii) metal or timber panel walls iii) walls of concrete construction (incl. pre-cast, in-situ and No fines) iv) solid stone walls v) high-rise buildings (5 or more storeys)</p> <p>Cavity wall i) EWI installed to cavity wall</p> <p><u>Internal wall Insulation (IWI)</u></p> <p>Solid brick wall i) solid brick wall</p> <p>Non-brick solid wall i) metal or timber frame walls ii) metal or timber panel walls iii) walls of concrete construction (incl. pre-cast, in-situ and No fines) iv) solid stone walls</p> <p>Cavity wall i) IWI installed to cavity wall</p> <p><u>Cavity wall insulation (CWI)</u></p> <p>Standard Cavity Wall Insulations: i) standard double-skin block/brick wall</p> <p><u>Hybrid Wall Insulation</u></p> <p>Combination of first three measures (CWI, IWI, EWI): i) single measure type per wall</p> <p><u>Park home Insulation</u></p> <p>Park home (walls, ceiling and floor): i) insulation of park home walls, floor and ceiling/roof</p>

Date Assessed	17 May 2018
Address	Centurion House Leyland Business Park Centurion Way Leyland, Lancashire PR25 3GR
Contact Details	Phone: 0345 3400 523 Email: info@theqas.co.uk
Ofgem Code	GDGQAS01

UPDATE

This guarantee will not be considered an ECO Appropriate Guarantee from 5 July 2017.

Issuing body:	J M Glendinning Insurance Brokers and Elite Insurance Company Ltd
Guarantee name:	JMG/Elite Bead Industry Independent Guarantee
Version:	1.0
Valid for:	Standard Cavity Wall Insulation Installations: i) standard double skin block/brick wall ii) partial fill Non standard Cavity Wall Insulation: i) wall severely exposed to wind driven rain ii) high rise wall (over 12m high) iii) narrow cavity (less than 50mm wide) iv) stone wall with uneven cavity
Date assessed:	13 May 2016
Address:	Elmwood House Ghyll Road Guiseley Leeds LS20 9LT
Contact details:	0191 3386 554
Website:	www.beadguarantee.co.uk
Ofgem code:	JMGEBI15

Issuing Body	Warranty Services Ltd on behalf of Guarantee Protection Insurance Limited
Guarantee Name	Kinnell ECO's Consumer Protection Policy
Version	14.0
Valid for	<p>Standard cavity wall insulation (CWI): i) standard double skin block/brick wall</p> <p><u>External Wall Insulation (EWI)</u></p> <p>Solid brick wall i) solid brick wall</p> <p>Non-brick solid wall i) metal or timber frame walls ii) metal or timber panel walls iii) walls of concrete construction (and pre-cast, in-situ and No Fines) iv) solid stone walls v) high-rise buildings (5 or more storeys)</p> <p>Cavity wall i) EWI installed to cavity wall</p> <p><u>Internal Wall Insulation (IWI)</u></p> <p>Solid brick wall i) solid brick wall</p> <p>Non-brick solid wall i) metal or timber frame walls ii) metal or timber panel walls iii) walls of concrete construction (and pre-cast, in-situ and No Fines) iv) solid stone walls</p> <p>Cavity wall i) IWI installed to cavity wall</p> <p><u>Hybrid Wall Insulation</u></p> <p>Combination of first three measures (CWI, IWI, EWI): i) single measure type per wall</p> <p><u>Park home Insulation</u></p> <p>Park home (walls, ceiling and floor): i) insulation of park home walls, floor and ceiling/roof</p>
Date Assessed	20 April 2016
Address	Kinnell ECO PO Box 26332 Ayr

Contact Details	KA7 9BJ Phone: 01292 268020
Website	http://www.kinnelleco.co.uk
Ofgem Code	KEGGPI03

Issuing Body	Solid Wall Insulation Guarantee Agency (SWIGA)
Guarantee Name	SWIGA Solid Wall Guarantee
Version	2.0
Valid for	<p><u>External Wall Insulation (EWI)</u></p> <p>Solid brick wall i) solid brick wall</p> <p>Non-brick solid wall i) metal or timber frame walls ii) metal or timber panel walls iii) walls of concrete construction (and pre-cast, in-situ and No Fines) iv) solid stone walls v) high rise buildings (5 or more storeys)</p> <p>Cavity wall i) EWI installed to cavity wall</p> <p><u>Internal Wall Insulation (IWI)</u></p> <p>Solid brick wall i) solid brick wall</p> <p>Non-brick solid wall i) metal or timber frame walls ii) metal or timber panel walls iii) walls of concrete construction (and pre-cast, in-situ and No Fines) iv) solid stone walls</p> <p>Cavity wall i) IWI installed to cavity wall</p> <p><u>Hybrid Wall Insulation</u> i) IWI and EWI only</p>
Date assessed	07 Dec 2015
Address	3 Vimy Court, Vimy Road, Leighton Buzzard, Bedfordshire LU7 1FG
Contact Details	Phone: 01525 853300 Fax: 01525 385926 E-mail: info@swiga.co.uk
Website	http://www.swiga.co.uk/
Ofgem Code	SSWSWI01

UPDATE

This guarantee will not be considered an ECO Appropriate Guarantee from 1 April 2018.

Issuing Body	Jelf Insurance Brokers Ltd and Guarantee Protection Insurance Ltd.
Guarantee Name	BUFCA ECO Technitherm Guarantee
Version	Version 6
Valid for	<p><u>Cavity wall insulation</u></p> <p>i) Standard double skin block/brick wall</p> <p><u>Non standard cavity wall</u></p> <p>i) Wall in severe exposure to wind driven rain ii) High rise wall (over 12m high) iii) Narrow cavity (less than 50mm wide) iv) Stone wall with uneven cavity v) Wall in very severe exposure to wind driven rain vi) Homes in flood risk areas vii) Risk of water penetration viii) Missing or defective damp proof course ix) Where the cavity is less than 50mm wide (including partial fill) x) Failed wall ties xi) Stone wall with uneven cavity (including where these walls have stone wall ties) xii) Where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building xiii) Where a chartered surveyor has reported the cavity wall is not suitable to insulate with standard materials or techniques (including partial fill) xiv) In uneven cavities in walls constructed of natural stone or from natural stone outer leaf and block or brick inner leaf</p>
Date Assessed	28 July 2016
Address	Partnership House Priory Park East Hull HU4 7DY
Contact Details	Phone: 01482 388597
Website	http://www.bufcawarranty.co.uk/
Ofgem Code	BTGGPI05