



Making a positive difference
for energy consumers

Electricity market participants,
industrial, commercial and
domestic consumers, and other
interested stakeholders.

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Update letter on ACER's study into practices for setting electricity Value of Lost Load (VoLL) across European Member States

Ofgem is an active member of the Agency for the Cooperation of Energy Regulators (ACER), as the national regulatory authority for Great Britain (GB). ACER are interested in national views on the Value of Lost Load (VoLL) for electricity.

ACER have asked consultants from Cambridge Economic Policy Associates (CEPA) to undertake a study on VoLL. Part of this study will be informed by responses to two surveys by domestic consumers and by business (industrial and commercial) consumers.

To ensure that the study by CEPA considers views from GB stakeholders, we'd encourage any interested consumers to provide your views via the survey – details are shared below.

The survey is about how important electricity is to you and your business or leisure activity. The survey is being conducted by Cambridge Economic Policy Associates, an economics and policy consultancy, on behalf of the Agency for the Cooperation of Energy Regulators. The aim of this research is to help us make informed decisions on future developments of the electrical system.

Your support could inform real policy and is much appreciated!

Survey for domestic consumers: <https://www.surveymonkey.co.uk/r/M6TKB69>

Survey for business consumers: <https://www.surveymonkey.co.uk/r/MZ93LX7>

In GB we set VoLL based on our 2014 decision on the Electricity Balancing Significant Code Review¹ for the purposes of cash-out. ACER's study is independent of this process. We do not intend for it to have a direct impact on GB cash-out arrangements.

If you have any questions on this letter or the work by ACER or CEPA, please get in touch with David Hall: david.hall@ofgem.gov.uk or 020 7901 0532.

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¹ <https://www.ofgem.gov.uk/publications-and-updates/electricity-balancing-significant-code-review-final-policy-decision>