

Making a positive difference for energy consumers

Domestic Renewable Heat Incentive



**Issue 14** 



### Dear stakeholder,

#### Welcome to your latest Domestic Renewable Heat Incentive (RHI) newsletter. We hope you'll find it informative.

It includes details about new RHI Regulations which were laid last month and information about bank sort code changes which could impact on your payments. There is also details about new guidance for the scheme and an update on wood pellet availability.

We hope you find this update useful. If you have any thoughts on what you would like to see included in the newsletter we'd welcome your <u>feedback</u>.

We are also pleased to let you know that we have reached another milestone on the Domestic RHI with over 60,000 accreditations on the scheme so far.



#### Quick Links

**Essential Guide for Installers** 

FAQs for Applicants

Tariffs and Payments

Heat Demand Limit

Changes to the scheme

# **Latest News**



#### **Regulations update**

New Regulations for the Domestic RHI were laid on 7 February 2018. The Regulations are expected to come into force in spring 2018 subject to the completion of the parliamentary process.

These changes include: metering for performance for heat pumps, new Metering and Monitoring Service Package (MMSP) payment schedules and enforcement powers, revised degression thresholds, as well as extending the RHI's budget management mechanism until the end of 2020/21.

Assignment of Rights are also included in these regulations but are not expected to come into effect until 27 June 2018. Find out more about the Regulations and what it will mean for you in <u>our</u> <u>factsheet</u>.

See more information



# New guidance published

We've published new guidance to help you get up to speed with <u>MyRHI</u>, submitting meter readings, metering and monitoring service packages (MMSP), and much more.

You can find all of our recently published guidance in <u>our publications library</u>, which is updated every time we publish something new. We've also updated our <u>privacy policy</u> and <u>terms and</u> <u>conditions</u> of the Domestic RHI.

If you have any feedback or questions, you can let us know by emailing <u>DomesticRHI@ofgem.gov.uk</u>.

#### See new guidance



#### Bank sort code changes

As part of ring-fencing legislation some banks are changing sort codes and account numbers. Banks say for most personal and business customers, affected by these changes, they will automatically update regular payments like standing orders and direct debits.

As RHI payments aren't direct debits or standing orders, participants who are affected by these changes will need to update their bank details using <u>MyRHI</u>. Ofgem will contact you if we require any supporting documentation. Updating your bank details is part of your ongoing obligations. See page 7 of the <u>Guide to</u> <u>MyRHI</u> on how to do this.

If you don't update your bank details, your payments will be delayed as they can't be processed and payments will be returned to us.

Update your details

# Other news and updates

# Your RHI anniversary

Is your anniversary coming around soon? Every year as a participant of the Domestic RHI, you'll have a unique anniversary date based on when you were accredited to the scheme. You'll need to submit declarations confirming you continue to meet the scheme requirements and <u>your responsibilities</u>. It's also a good time to think about checking meters, keeping fuel receipts or having a system check to make sure your installation is in good working order. See our new step-by-step <u>Helpsheet: How to complete and submit annual declarations</u>.

### Wood pellet availability

Anyone having trouble locating or getting wood pellets this winter may wish to see the UK Pellet Council's <u>list of members</u> with pellet availability. Before buying fuels from any new suppliers you should check they are suitable for your boiler and comply with the sustainability requirements and if they are listed on the <u>Biomass</u> <u>Suppliers List</u> (BSL).

#### **Consumer codes**

Following the recent Regulations which were laid for the RHI that included proposed changes on Assignment of Rights, you may want to find out more about consumer codes. There are currently three consumer codes: <u>Renewable Energy</u> <u>Consumer Code</u> (RECC), <u>Home Insulation & Energy Systems</u> (HIES) and <u>Glass</u> and <u>Glazing Federation</u> (GGF). For further information about consumer codes, see <u>our website</u>.

# About the Domestic RHI

The Domestic RHI is a government environmental programme that promotes the use of renewable heat technologies. It's designed for domestic consumers, and aims to reduce the UK's carbon emissions. We administer the scheme on behalf of government. Find out more in <u>About the Domestic RHI</u>.