

# Non-Domestic Renewable Heat Incentive (RHI)

Quarterly newsletter

January 2018

Issue 24



Dear stakeholder,

## Welcome to your latest quarterly update on the Non-Domestic Renewable Heat Incentive (RHI).

It includes information about further changes to the RHI, the results of recent audit campaigns and what you need to know about authorised signatories.

We hope you find the update useful. If you have thoughts on what you would like to see included in the newsletter, we'd welcome [your feedback](#).

### Accreditations update

Between October 2017 and January 2018, we accredited 333 full applications and 3 preliminary applications.

This brings the total to 17,873 accredited installations and 82 registered producers of Biomethane in Great Britain.

[View latest quarterly figures](#)

#### Quick Links

[Periodic data submissions](#)

[Tariffs and Payments](#)

[Sustainability Guidance](#)

[Log in to RHI Register](#)

[How do I apply?](#)

# News in brief



## Regulation changes update

Regulations are due to be laid in early 2018 in-line with the December 2016 consultation.

The regulations will come into force after, and subject to, the completion of the parliamentary process. We will publish [guidance](#) with information on how the new regulations will affect your participation in the scheme.

The Department for Business, Energy and Industrial Strategy (BEIS) is also due to publish a response in early 2018, to their 'further proposed amendments' [consultation](#).

**Further information**



## Update on our audit campaigns

As part of our inspection regime, two separate targeted audit campaigns were carried out in response to the June tariff degression for biomass installations and regulatory changes to tariffs in September 2017. This included 90 unannounced site visits.

We found evidence of boilers yet to be commissioned or installed and the submission of false commissioning evidence. As a result of this we are carrying out fraud investigations and have rejected some applications. As part of these campaigns and other audit checks we are also investigating participants using heat for drying to ensure compliance with eligibility requirements.

Ofgem has a zero tolerance approach to fraud and will investigate suspicious behaviour.

**More details**



## Bank sort code changes

As part of ring-fencing legislation some banks are changing sort codes and account numbers. Banks say for most personal and business customers, affected by these changes, they will automatically update regular payments like standing orders and direct debits.

As RHI payments aren't direct debits or standing orders participants who are affected by these changes, will need to update their bank details using the [RHI register](#). Ofgem will contact you if we require any supporting documentation. Updating your bank details is part of your ongoing obligations. See page 24 of the [Register User guide](#) on how to do this.

If you don't update your bank details, your payments will be delayed as they can't be processed and payments will be returned to us.

**Read more**

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## Other news and updates

### Top tips on how to demonstrate you qualify for non-single domestic status

1. Make sure you send a clear and up-to-date copy of your business rates bill.
2. If you don't have a rates bill, please ensure you complete the non-single domestic questionnaire and upload it to your application form. You can download the form on [our website](#).
3. If your building is a holiday home, provide evidence that it's available for rent at least 140 days per year.
4. If your non-domestic building is connected to a domestic building, you will need to prove that the building is used for non-domestic purposes in the majority and/or that it is a self-contained building.
5. For multiple domestic premises, send a clear and up-to-date copy of two separate council tax bills that cover the properties.

For further information see [our website](#).

### No degression

BEIS announced on 30 November that there would be no degression on 1 January 2018. You can see a full account of current and historical tariff rates on [our website](#).

### Authorised Signatory responsibility

Every installation must have an authorised signatory who is responsible for all of the information provided to Ofgem including applications and meter readings. Your installer can't be held responsible, under the RHI Regulations, for providing incorrect information as it is always the authorised signatory who is accountable for verifying information. If your installer provides you with incorrect information, you may be able to raise a dispute with them through commercial channels. However, this needs to be separate from any compliance issues between the authorised signatory and Ofgem. Further information is on [our website](#).

### Getting your metering right

See our [Easy Guide to metering requirements](#)

### Want to know if you are eligible for the RHI?

See our [Easy Guide to eligibility](#)

## Wood pellet availability

Anyone having trouble locating or obtaining wood pellets this winter may wish to see the UK Pellet Council's [list of members](#) with pellet availability. Before buying fuels from any new suppliers you should check they are suitable for your boiler and comply with the sustainability requirements. Woody fuels will usually be listed on the [Biomass Suppliers List](#) (BSL) and non-woody fuels on the [Sustainable Fuel Register](#) (SFR).

## Forward Work Programme consultation

The Ofgem Forward Work Programme sets out our priority areas of work for the next financial year. We're interested in hearing your views on our Forward Work Programme consultation in the next couple of months. You can submit your consultation response on [our website](#) until 16 February 2018.

## About the Non-Domestic RHI

The Non-Domestic Renewable Heat Incentive (RHI) is a government environmental scheme that supports the uptake of renewable heat through financial incentives. We administer the scheme on behalf of government and provide quarterly reports as part of our statutory duties. [View the full scheme details.](#)