



Making a positive difference
for energy consumers

Feedback Form

Once completed, please send this form to
HalfHourlySettlement@ofgem.gov.uk by 1 September 2017.

Organisation: Hudson Energy Supply UK Limited

Contact: James Evans jevans@justenergy.com

Is your feedback confidential?

YES

NO

Q1.

Do you agree with our proposal to opt for *SCR Option 3: Ofgem leads an end-to-end SCR process, as outlined on pages 5-6 of the Launch Statement?*

We do agree that Option 3: Ofgem leads an end-to-end SCR process is the most likely approach to achieve the stated objectives of defining and implementing settlement reform. However, this does introduce risks that not all participants may be able to engage sufficiently in the development of the Target Operating Model or develop a clear understanding of the measures proposed. While teleconferences will provide some mitigation for this risk, Ofgem should also consider specific stakeholder workshops to articulate designs as they develop with clear publication of the TOM as it is progressed.

Q2.

Do you agree with our proposed governance model for the Target Operating Model, outlined on pages 6-8 of the Launch Statement and detailed in Appendix 2A? This includes the Terms of Reference for the DWG and DAB in Appendices 2C and 2D.

Yes we agree with the proposed governance structure.

Q3.

Do you agree with the Target Operating Model Design Principles, set out in Appendix 2B?

We agree that the Design Principles as set out will support the objective of developing the Target Operating Model. However, we note that the principle to develop a method of managing the mass migration of sites to HHS is contingent on the Policy decision reserved by Ofgem on Data retrieval and processing. We encourage Ofgem to provide clarity of policy at the earliest stage possible to avoid the necessity of developing multiple operating models that are dependent on the decision to centralise functions or not.