

Feedback Form

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Launch Statement? Q2.

Do you agree with our proposed governance model for the Target Operating Model, outlined on pages 6-8 of the Launch Statement and detailed in Appendix 2A? This includes the Terms of Reference for the DWG and DAB in Appendices 2C and 2D.

Yes we agree with the proposed governance model for the Target Operating Model (TOM). We have found the open and transparent approach followed by the faster switching programme team and the quantity and level of engagement opportunities offered by the team helps us plan for and deliver our inputs into the programme and we welcome a similar approach for this change programme.

Q3.

Do you agree with the Target Operating Model Design Principles, set out in Appendix 2B?

Yes we agree with the TOM Design Principles regarding Network Charging 2.9 and 2.10 wherein the TOM should facilitate changes aimed at improving the accuracy of data used for the billing of, and determining charges for, distribution networks and take account of and accommodate any changes to the network charging regime which have an impact on HHS.

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