To: Smart DCC Limited

Direction issued by the Gas and Electricity Markets Authority pursuant to licence condition 33.7 of the Smart Meter Communication Licences granted pursuant to section 7AB(2) and (4) of the Gas Act 1986 and section 6(1A) and (1C) of the Electricity Act 1989 (the "Direction")

WHEREAS

- 1. Smart DCC Limited ("the Licensee") holds the Smart Meter Communication Licences granted pursuant to section 7AB(2) and (4) of the Gas Act 1986 and section 6(1A) and (1C) of the Electricity Act 1989 ("the Licence")
- 2. The Gas and Electricity Markets Authority has the power pursuant to condition 38.9 of the Licence to develop and populate the provisions of Schedule 4 (The Operational Performance Regime), which it exercised on 4 September 2017.
- 3. The Gas and Electricity Markets Authority ("the Authority") has the power pursuant to condition 33.7 of the licence to modify the Regulatory Instructions and Guidance ("RIGS") by giving the licensee a direction for that purpose after complying with the requirements of Part B of condition 33 of the licence.
- 4. The Authority has complied with the requirements of Part B of condition 33.
- 5. The Authority gave notice of its intention to modify the RIGS to the licensee on 4 September 2017 and has considered all representations duly made in coming to its decision on how to modify the RIGS.

NOW THEREFORE

- 6. The Authority hereby directs that the RIGS be modified in accordance with the version published on Ofgem's website, and found in the link provided in Appendix 1 to this Direction.
- 7. This Direction shall take effect on 1 December 2017
- 8. The following documents constitute notice pursuant to section 49A Electricity Act 1989 and section 38A Gas Act 1986:
 - a. This Direction
 - Decision letter on modifications and issuing of new Regulatory Instructions and Guidance for the Data and Communications Company (DCC), dated 1 December 2017
 - c. Notice of proposal to modify and issue new Regulatory Instructions and Guidance for the Data and Communications Company under Part B of Condition 33 of the Smart meter Communications Licence, dated 04 September 2017.

Dated: 1 December 2017

Rob Salter-Church

Partner, Consumers and Competition

Authorised for that purpose by the Authority

Appendix 1:

The modified DCC RIGS are available on the Authority's website at: https://www.ofgem.gov.uk/publications-and-updates/data-communications-company-dcc-regulatory-instructions-and-guidance-2017