

In response to comments raised within Annex 5 – UK Power Networks (UKPN)

Project: Viridor Beddington ERF new 33kV connection to the UKPN Croydon B network.  
Task required a 2.2kM cable installation through a traffic sensitive area.

I write to confirm that our customer experience reflects a positive nature confirming that we have had engagement and guidance from the original application, followed by receipt of the formal offer which included our requirement to request several changes through the offer process and would add this did not delay the offer being issued.

Our construction phase has required monthly meetings which UKPN point of contact and Project Manager have attended providing full support and keeping us informed of their program and delivery. This was successfully completed on Saturday 2nd September 2017, within our own project delivery timescales. The communication, wayleave and legal process I have found to be one of the most helpful and concise operated by any of the DNO's.

In addition UKPN have openly accepted Director level discussions and meetings when requested.