

Internal Only

Further to your consultation on DNO ICE penalties, I am responding on behalf of Roadnight Taylor to your invitation to comment on UKPN's engagement activities.

Whilst Roadnight Taylor is not active in the specific market segments you highlight in the UKPN section of your consultation, I was very surprised to see that UKPN could incur a penalty at all – let alone the highest level of ICE penalty at Ofgem's disposal. Our own experience of UKPN's engagement activities – and we have been exposed to many – has been overwhelmingly positive. Further, I sit on connections steering groups for four of the six DNOs and have heard a number of my stakeholder colleagues singing UKPN's praises this year, on a number of occasions. My own experience, my team's experience and anecdotally, UKPN has out-performed most of the other DNOs – and in terms of improvement, has undoubtedly out-performed them all.

I would be very happy to speak with you on the above.

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