

Crest Nicholson has been building new homes for over 50 years and is firmly established as a leading developer. Crest Nicholson London, a division of Crest Nicholson, has been operating for over 6 years and has worked with UKPN throughout this time.

In the last three years we have seen a huge improvement in the customer facing element of UKPN. In this time, Crest London has been allocated a dedicated customer representative as a first point of contact. We have always found this person to be easily contactable and able to communicate with the relevant technical or build resource. Monthly meetings with our customer representative ensure that all site requirements are reported back and actioned. In addition, there have been several stakeholder events to keep us informed of changes and business development within UKPN.

On site, we have found the engineers to be responsive and show up when they are supposed to, kit has been on site when promised and connected as planned. Overall, personnel at UKPN are friendly and easy to deal with and they remain our preferred power supplier across our current projects.