

## Internal Only

With regards to UK Power Networks and comments on their performance, I would respond in particular respect to consultation questions 15-19.

With regards to single point of contact Q15

I have been involved over the last few years on the 100 Bishopsgate Projects which is supplied via the 33kV network.

The project has been through various stages of development and initially the 33kV networks were being run via sub consultancy to UKPN. This did not prove particularly satisfactory.

However since the project has progressed we have had a single point of contact, Srikanth Prabhugari, for the delivery and also for minor modifications to the TBS and a small offshoot project 15 St Helens Place which whilst this forms part of the overall development is supplied via the 11kV network.

The latter stages of the scheme both through the development and delivery, despite client requirements changing during the delivery period have been dealt with by Srikanth whose enthusiasm and diligence has been key in delivering the project from UK Power Networks side.

In more general terms we have noted that appointed project engineers do now stay with projects throughout quotation, design and delivery process and this aids all parties.

At Hilson Moran we also benefit from an appointed UKPN Customs Relationship Manager, Frances Powell who assists with any issues and keeps abreast of all of our live projects whether they are in the quotation, design or delivery process.

In terms of quotation delivery we have noted a marked improvement in recent years in terms of delivery of quotations.