

Can I please surrender my positive feedback following our engagement with the Highway Services & Disconnections team at UKPN over the past 3 years.

My company are subcontractors for a large advertising company and our operations include the removal and installation of all types of signage and street furniture this also includes the disconnection and reconnection during the operation.

As a company we pride ourselves on the services we can provide and are always looking for new opportunities to ensure our clients gain best value as well as efficiency's, over the past 3 years we have worked very closely with the team at UKPN ...Neil Clarke and Sharon Alexander especially these projects have included "jointer only schemes " as well as "rent a Jointer " and to make these projects work we have constantly bombarded them with new ideas and questions relating to their process and have always found them to be a listening organisation and always receptive to looking at our new ideas as well as answering all of our questions.

We have just completed around 250 disconnections / new supplies within the UKPN footprint and had a massive success with our client because of this ... we always found that Neil and his team delivered our requirements and always on time , this was due to the good communication through his team and also to us and also the interaction between Neil's team and ours .

We often hear a lot of negative feedback through projects where the DNO plays a part ...but my experience working with UKPN has been a totally positive experience and feel that you should know about it !