



Ofgem

Submitted by email  
to [smartermetering@ofgem.gov.uk](mailto:smartermetering@ofgem.gov.uk)

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16 June 2017  
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Dear Sirs,

**SSE response to Ofgem's consultation on the implementation of the Operational Performance Regime and direction to populate Schedule 4 of the Smart Meter Communication Licence.**

SSE welcomes the opportunity to respond to this consultation. We have provided responses to your specific questions in the attached Annex. If you have any questions or comments, please do not hesitate to contact me.

Yours faithfully,

Paul Clark  
Regulation and Smart Technology Lead  
Retail Transformation Programme



**Annex: SSE response to Ofgem’s consultation on the implementation of the Operational Performance Regime and direction to populate Schedule 4 of the Smart Meter Communication Licence**

***Question 1: Do you agree that the accompanying draft direction reflects the policy intent for the enduring regime? If not, please explain using evidence.***

SSE agrees that the accompanying draft direction reflects the policy intent for the enduring regime.

***Question 2: Do you agree with our minded to position to begin the enduring OPR in April 2018 without an interim regime in this regulatory year? If not, please explain using evidence.***

SSE supports your ‘minded to’ position including the transference of the margin originally proposed to be at risk for the interim regime to now be spread across the OPR for the remaining years of the rollout.

***Question 3: Do you agree that the treatment of exceptional events in DCC’s performance reporting needs to remain consistent between the OPR and SEC and Service provider performance measures reported in DCC’s Monthly Performance Measures report? If not, please explain using evidence.***

SSE agrees that consistency is important.