



Making a positive difference
for energy consumers

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Date: 3 August 2017

Dear David,

Decision on G2 Energy IDNO Limited's proposed Safety and Security of Supplies Enquiry Service Statement

This letter describes our decision to approve G2 Energy IDNO Limited's Safety and Security of Supplies Enquiry Service Statement ("Statement").

Standard licence condition ("SLC") 8 of the Distribution Licence requires that you have in force a statement approved by us¹ that sets out details of the Safety and Security of Supplies Enquiry Service.

The purpose of this service is to enable any person to receive reports and offer information, guidance, or advice about any matter or incidence that:

- affects or is likely to affect the maintenance of the security, availability, and quality of service of the licensee's Distribution System, or
- arises from or in connection with the operation of, or otherwise relates to, the licensee's Distribution System and causes danger, or requires urgent attention, or is likely to cause danger or to require urgent attention.

We consider that your proposed Statement describes how you will operate and maintain this service. We have therefore decided to approve the proposed Statement.

If you have any questions in relation to this letter please contact Stephen Perry at stephen.perry@ofgem.gov.uk or on 0207 901 1806

Yours faithfully,

Frances Warburton
Partner, Energy Systems

Signed on behalf of the Authority and authorised for that purpose by the Authority

¹ The use of "we", "us" and "our" refers to the Authority