

Non-Domestic Renewable Heat Incentive

Quarterly newsletter

July 2017

Issue 22



Dear Stakeholder

Welcome to your latest quarterly update on the Non-Domestic Renewable Heat Incentive (RHI).

It includes an update on forthcoming changes to the RHI regulations, requirements for using waste wood as fuel and information about our customer service surveys.

We hope you find the update useful. If you have thoughts on what you would like to see included in the newsletter, we'd welcome [your feedback](#).

Accreditations update

Between April and June 2017, we accredited 556 full applications. Over the same period we also registered 8 Biomethane producers.

This brings the total to 17,124 accredited installations and 81 registered producers of Biomethane in Great Britain.

[View latest quarterly figures](#)

Quick Links

[Periodic Data Submissions](#)

[Tariffs and Payments](#)

[Sustainability Guidance](#)

[Log in to MyRHI](#)

[How do I apply?](#)

News in brief



Regulation changes update

Ahead of the RHI reforms, BEIS have laid regulations in Parliament to update both the Domestic and Non-domestic RHI with the latest version of the Microgeneration Certification Scheme (MCS) installer standard for heat pumps (version 5.0 of MIS 3005), which was published by MCS on 28 April.

This change is to allow heat pumps installed in accordance with the updated standard to be eligible to apply to the RHI and will come into force on 31 July 2017.

No further amendments have been made to the RHI at this time and an update will be provided on the proposed RHI reforms referred to in previous newsletters as soon as possible.



Customer satisfaction surveys

We regularly run customer satisfaction surveys for applicants and participants covering topics from our internal register to our customer service line. If you receive a survey request, please let us know your thoughts because they make a big difference.

You'll receive them by email and should only take 5-10 minutes to complete.

We continuously review our customer satisfaction survey scores to improve all aspects of our service.



Waste wood awareness

Burning waste wood is subject to Environmental Agency or Local Authority controls. If you're using waste wood as fuel, you need to ensure that you hold the correct environmental permit for your particular fuel or you risk compliance action. This is in addition to meeting the [RHI Sustainability Requirements](#).

Please ensure that before accepting fuel from your supplier that it is:

- as described,
- of the right quality and type
- and if it is waste it is in accordance with the restrictions set out in any exemptions or permit conditions you hold.

See your relevant environmental agency for information: [England](#), [Scotland](#), and [Wales](#).

[Waste wood factsheet](#)

Other news and updates

Top 5 tips on making an amendment

1. Remember to email the Notifications Team (rhi.notification@ofgem.gov.uk) within 28 days of making a significant change to your heating system. Ensure that your RHI number is included in the notification email.
2. Do not submit periodic data after the change has occurred. You will be able to do so when your amendments have been approved.
3. If there are new components on the system e.g. replacement meter, provide a clear photo of the nameplate details.
4. You will need to update your existing RHI application via the register – make sure you follow the instructions provided to you by email carefully.
5. Once you've finished amending your RHI application, you must resubmit it so that your amendments can be reviewed.

BSL Supplier Registration

If you burn woody biomass, you must source fuel from a registered supplier on the Biomass Suppliers List (BSL) to remain compliant with the scheme rules. Alternatively, you can self-report on the sustainability of your fuel. Please ensure your supplier is still registered if you are sourcing from the BSL as some suppliers registered on the BSL have been removed. You can check your supplier's registration on the [BSL website](#).

Annual Report 2016/17

The fifth Non-Domestic Renewable Heat Incentive (RHI) [annual report](#) has been published. It provides an update on the scheme from April 2016 to March 2017. It includes key statistics and a summary of activity covering the past year.

Got your metering right?

See our [Easy Guide to metering requirements for the Non-Domestic RHI](#)

How to get your periodic data submissions right?

See our [Easy Guide to Periodic Data Submissions](#)

Degression

From 1 July 2017 there is a 10 percent reduction to the biomethane for injection tariff, a 10 percent reduction to the small, medium and large biogas tariffs, a 10% reduction to the medium biomass tariff, and a 5% reduction to the small biomass tariff. You can find out more about these tariff changes on [our website](#).

About the Non-Domestic RHI

The Non-Domestic Renewable Heat Incentive (RHI) is a government environmental scheme that supports the uptake of renewable heat through financial incentives. We administer the scheme on behalf of government and provide quarterly reports as part of our statutory duties. [View the full scheme details](#).
