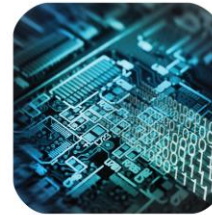


xserve



respect > commitment > teamwork

PNSG

Background

- Following a regime of Fix and deploy during Market Trials , a small list of defects was agreed with the industry, as at 6th January 2017, to be classed as PGL and would be fixed and deployed within the release plan Post Go Live
- During Market Trials Regression, strict governance processes were in place to protect code stability and to ensure :
 - full justification for any fixes with agreement from the industry and Ofgem
 - Agreement for the fix to be carried out Post Go Live, within the PIS Release Plan
 - Agreement of the fix will also include the priority ,any time limitations or workaround constraints
 - All agreements have taken place during the defect call which has taken place every Friday
- When the snapshot was taken for discussion at the Industry Release Group in April, this figure stood at 104, including approved PGL and manual workarounds

Xserve



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Decision Drivers

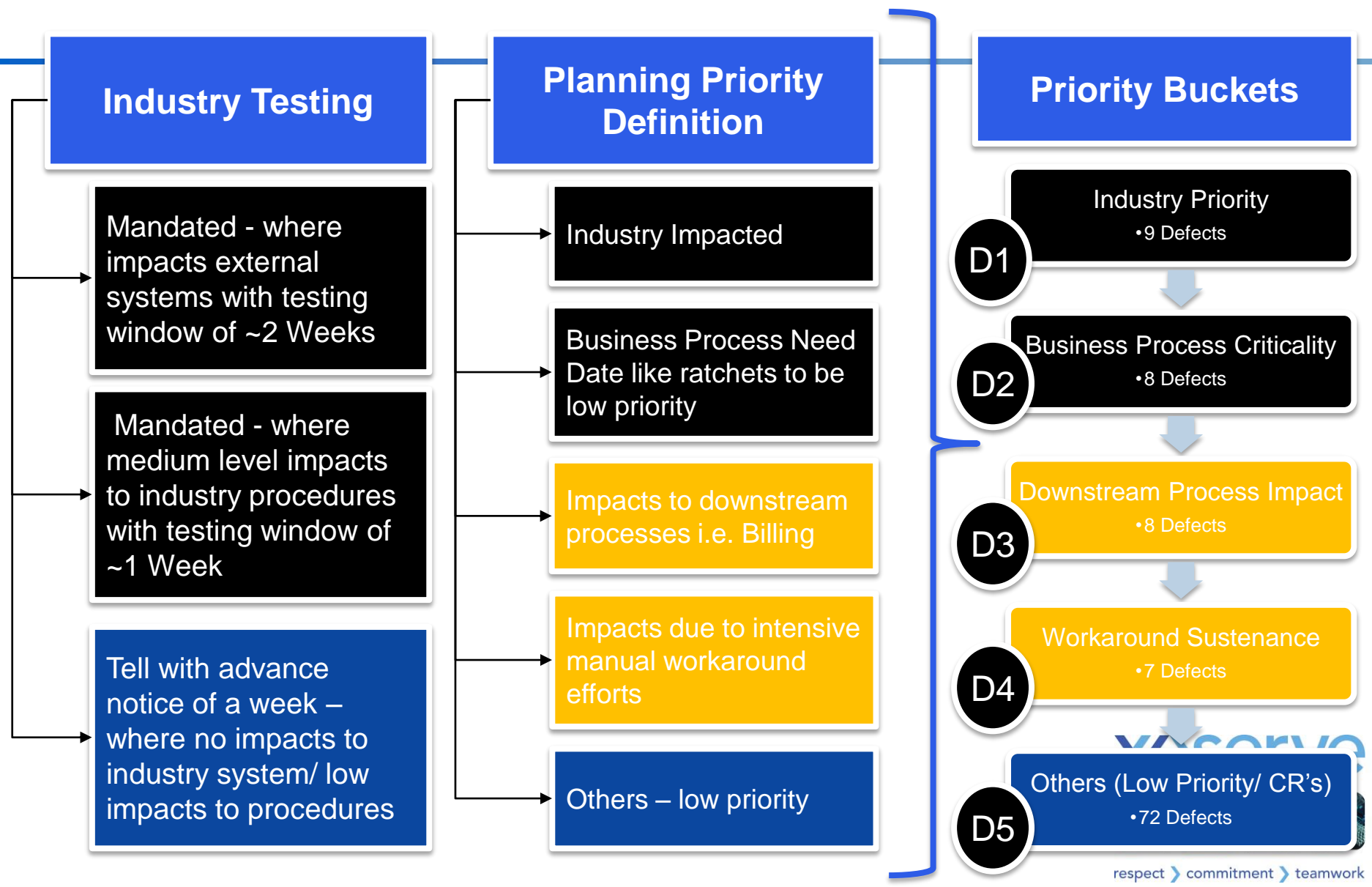
#	Scope Definition	Defect Free Code as soon as possible	Changes to PIS Exit Criteria	Level of Production Code Change	Complexity of Code Management	Planning certainty	Drops
1	Fix P1/ P2 only, all other defects including PGL/WA to be planned for future release	Unsustainable	Yes	Low	Low	High	As per P1/P2 SLA
2	Fix everything in PIS, development starting in mid June	Yes	N	High	Medium	Medium	Weekly Window however depending on volume of reactive defects, window can flex to fortnightly/ monthly
3	Deliver 32 priority defects in PIS – rest deferred until future release. Assumes mid-June development start, relies on BAU environment (MT capability yet to be fully defined in this environment)	N – But improved position as compared to 1 st Option	Yes	Medium	Medium	High	Fortnightly / Monthly

Recommendation

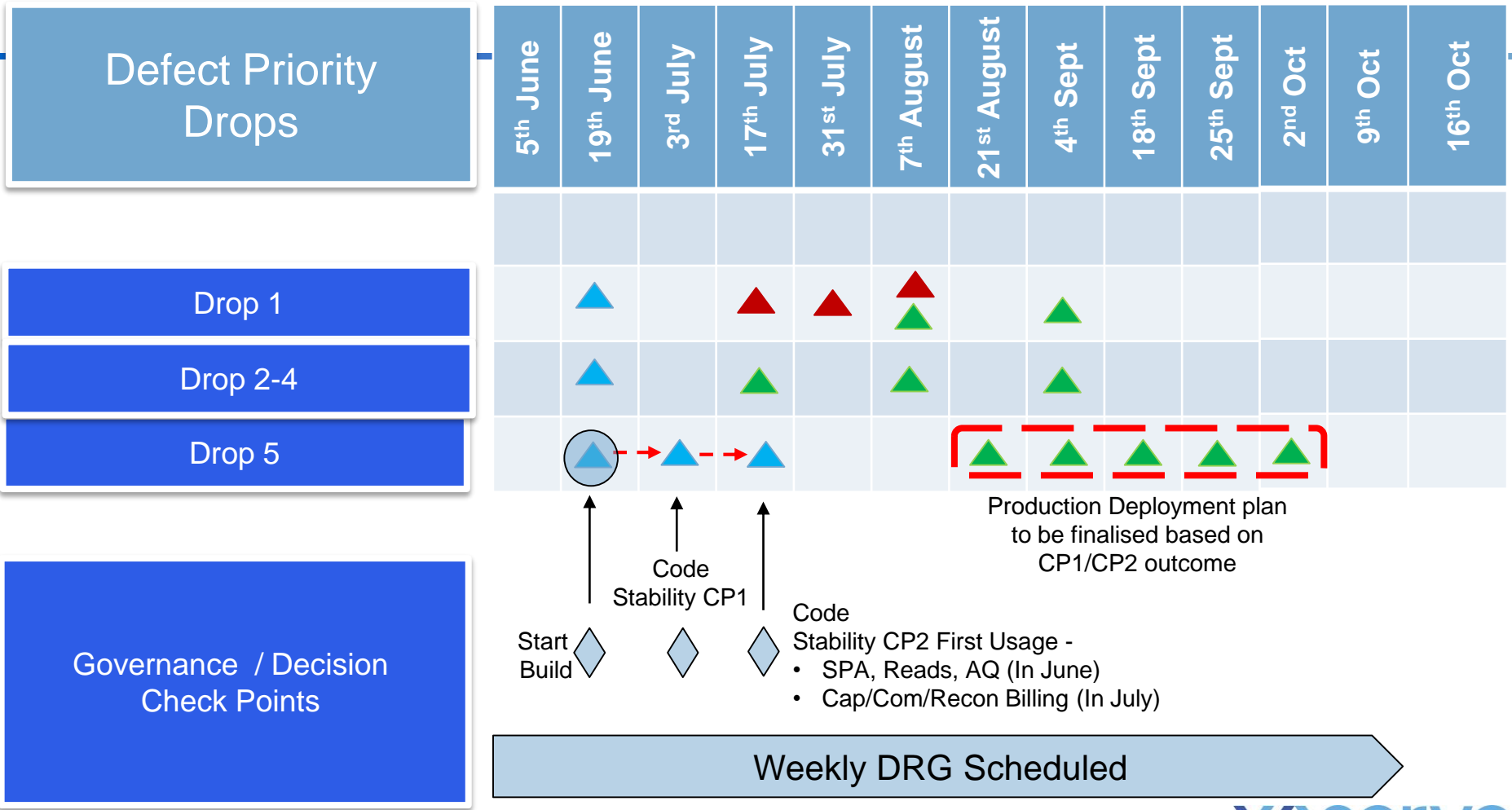


Start with Option 3 scope, have code stability milestone on 30th June with subsequent check on 17th July (in addition to DRG) and switch to Option 2, if level of production defects are in control.

Planning Principles & Bucketing



Proposed Release Plan



- ▲ Start Build
- ▲ Production Drop
- ▲ Industry Test Drop
- ▲ (circled) Delayed Start to Build subjected to Governance

