

Attachment E - Accepted Risks Extract

ofgem

Accepted risks

| Landscape | Risk description | Current Mitigation Likelihood Score | Current Mitigation Impact Score | Current Mitigation Score/Risk Rating |
|------------------|---|-------------------------------------|---------------------------------|--------------------------------------|
| PGL (exceptions) | R112: There is a risk that there could be a high number of exceptions raised in either Xoserve or participants' systems and that as a result operations are impaired. | 3.0 | 3.0 | 9.0 |
| PGL (iGT data) | R073: There is a risk that there are inconsistencies between the iGT data recorded on the Xoserve database and the details for the same MPRNs held by shippers which could lead to operational issues in customer switching and settlement post Go Live | 3.0 | 3.0 | 9.0 |
| | R074: There is a risk that the data used to test transactions involving iGT MPRNs during market trials may not have been sufficiently representative of live data, leading to a high level of defects than anticipated for iGT sites after Go Live | 3.0 | 3.0 | 9.0 |
| | R084: There is a risk that participants (iGTs) cleanse their data in relation to the 37 new transformation rules but misinterpret the transformation rules. This could lead to non-compliant data that is subsequently rejected in production. | 3.0 | 3.0 | 9.0 |
| | R110: There is a risk that problems with the production of IDL files and also the mechanism by which catch-up is effected when files have been missed will result in iGTs' portfolios being out of alignment in Go Live. | 2.0 | 4.0 | 8.0 |

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| PGL (participant readiness) | R085: There is a risk that a lack of understanding of businesses process causes an increase in the number of incorrectly raised defects / queries and an increased number of rejected defects post Go Live. | 3.0 | 3.0 | 9.0 |
| | R089: There is a risk that participants do not fully attain the GONG readiness criteria or misrepresent their attainment during the GONG assessment. | 2.0 | 4.0 | 8.0 |
| | R090: There is a risk that suppliers who use a 3rd party shipper may not have been engaged adequately by the shipper (or may have chosen themselves not to engage with their shipper). This could lead to a lack of gas supplier readiness. | 3.0 | 2.0 | 6.0 |
| | R093: There is a risk that participants have not fully understood the consequences of the deferral of the RAASP component. | 2.0 | 3.0 | 6.0 |
| | R104: There is a risk that lack of CMS training for iGTs will result in difficulty for iGTs operating in the production environment. | 3.0 | 3.0 | 9.0 |
| | R108: There is a risk that a number of Gas Suppliers and Shippers are reliant on the same third party IT providers providing them their Nexus ready solution, delivering the transition activity and supporting operations (e.g. emergency fixes) | 2.0 | 4.0 | 8.0 |

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| PGL (solution) | R052: There is a risk that PCD templates may not undergo proper end to end testing during Market Trials, due to mismatch of naming conventions. | 3.0 | 1.0 | 3.0 |
| | R059: There is a risk that files and reports that have not undergone functional changes, but are produced by the new Xoserve SAP UK Link system or by legacy systems have not been fully tested in Market Trials. | 2.0 | 3.0 | 6.0 |
| | R100: There is a risk that the system is unable to process the required quantity of meter reads. | 1.0 | 5.0 | 5.0 |
| | R111: There is a risk that as a result of some market participants being unable to test the AML files for an extended period in MT and MTR that unforeseen issues may be encountered post go-live. | 2.0 | 3.0 | 6.0 |

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| PGL (Xoserve readiness) | R075: There is a risk that the lack of a confirmed and agreed release approach for post go-live could result in inadequate testing of defects and CRs that are deployed post Go Live or could pose a threat to production code stability. | 2.0 | 3.0 | 6.0 |
| | R076: There is a risk to settlement and customers as a result of a lack of clear and well functioning governance and decision making post Go Live | 3.0 | 4.0 | 12.0 |
| | R106: There is a risk that the effect (cumulative or singular) of the manual workarounds in place could be negatively impactful on operations and/or accuracy (due to the unsustainability of workarounds and/or human error executing a workaround). This could be felt by either Xoserve and/or market participants. | 2.0 | 4.0 | 8.0 |

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| Residual Project Risk (cutover) | R071: There is a risk around the generation and delivery of the IIL file to iGTs during cutover. | 2.0 | 4.0 | 8.0 |
| | R078: There is a risk that there will be insufficient Variant Non-Business Days during the catch-up period to allow for Xoserve to process the backlog of files generated during the Non-Effective Day period. | 3.0 | 2.0 | 6.0 |
| | R086: There is a risk that the cutover will encounter problems due to a lack of coordination between Xoserve and market participants. | 3.0 | 3.0 | 9.0 |
| | R098: There is a risk that key governance decisions required to be made in the run up to and during cutover are delayed or cannot be made due to a lack of clarity on the status of key items or a lack of clarity on who needs to be involved in decisions | 2.0 | 5.0 | 10.0 |

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| Residual Project Risk (cutover)- continued | R102: There is a risk that any upwards deviation from the assumption on which Xoserve's cutover plans have been built (which is that normal volumes of transactions will be submitted both in run-up to the cutover and during the cutover period itself) will negatively impact cutover timescales. This includes large scale data cleansing activities which would result in larger volumes in the delta data loads. | 3.0 | 3.0 | 9.0 |
| | R107: There is a risk that one or more Market Participants makes changes to their code after the end of Market Trials Regression, which means that their files are not correctly processed or rejected by Xoserve's systems during catch up. | 2.0 | 4.0 | 8.0 |
| | R109: There is a risk that there are high number of open transition queries outstanding prior to cutover. | 3.0 | 3.0 | 9.0 |

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