

Jonathan Blagrove Ofgem 9 Millbank London SW1P 3GE

By email: vulnerability@ofgem.gov.uk

12 July 2016

Dear Jonathan

RE: Priority Services Register Review Statutory Consultation and Notices

We welcome the proposed changes to the Priority Service Register licence conditions. Ofgem's responses to questions and comments raised during the December 2015 consultation have addressed many areas of uncertainty and concern.

Being an active member of the Safeguarding Customers Working Group, we remain absolutely committed to working with other industry participants to develop and implement two way data sharing. We do however feel it important to share the risk that recent delays to Nexus implementation may impact meeting the proposed June 2017 date for two way data sharing for gas.

If you have any further questions, please don't hesitate to contact me.

Yours sincerely

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