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| **Energy Company Obligation (ECO)****Technical Monitoring Consultation Questions**  |

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| **Background**The questions below relate to the ECO2 consultation on technical monitoring which can be found on our website:[**https://www.ofgem.gov.uk/environmental-programmes/eco/contacts-guidance-and-resources/consultations-and-feedback**](https://www.ofgem.gov.uk/environmental-programmes/eco/contacts-guidance-and-resources/consultations-and-feedback)**Notes For Completion**Please complete all relevant sections of the document by selecting an answer for the question and then providing reasons/evidence for your response in the box provided. The questionnaire should be completed in typeface and returned via email to **eco.consultation@ofgem.gov.uk**by 11 October 2016**.** |
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| **1. Respondent Details** |
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| Organisation Name: | [     ] |
| Completed By: | [     ] |
| Contact Details: | [     ] |

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| **1. Changing the failure trigger point for score monitoring from 20% to 10%** |
| **1.1** Do you agree that the failure trigger point for score monitoring should be set at 10%?  |
| If not, what do you believe the trigger point should be and why?[     ] |
| **1.2** Do you agree that the score monitoring fail rate above which a subset of measures is considered to be of ‘high concern’ should be set at 25%? |
| If not, what do you believe the threshold should be and why?[     ] |
| **2. Linking requirements for Additional Assurances directly to the Pathway to Compliance** |
| **2.1** Do you agree the required additional assurances should be based on which pathway an installer is placed on? |
| If not, please explain why.[     ] |
| **3. Introducing target ranges for mid-installation inspections for certain measures** |
| **3.1** Do you agree with the introduction of target ranges for mid-installation inspections for measure types with both mid-installation and post-installation questions? |
| If not, please explain why.[     ] |
| **3.2** Do you consider the ranges proposed for each of the measure types listed to be reasonable?**SWI****FRI****UWI** |
| If not, please indicate for each measure type where you disagree what you would consider a reasonable range and why.[     ] |
| **4. Removing best practice questions** |
| **4.1** Do you agree that we should remove the best practice monitoring questions? |
| If not, please explain why.[     ] |
| **5. Score monitoring questions for all measures** |
| **5.1** Do you agree with the proposed common score monitoring questions listed below?**Q1)** ‘*Does the measure installed match the notified measure type*?’**Q2)** *‘Does the primary fuel type match the notified primary fuel type?’***Q3)** *‘Does the property type match the notified property type?’***Q4)** *‘Does the number of bedrooms match the notified number of bedrooms?’***Q5)** *‘Is the claimed percentage of measure installed a reasonable reflection of the actual percentage of measure installed?’***Q6)** *‘Is the claimed percentage of property treated a reasonable reflection of the actual percentage of property treated?’* |
| If not, please indicate which questions you do not agree with and why.[     ] |
| **5.2** Do you think any further common questions should be added?  |
| If yes, please indicate what further questions you want to see included. [     ] |
| **6. Measure specific score monitoring questions** |
| **6.1** Do you agree that the proposed measure specific score monitoring questions listed below will allow us to verify the deemed scores as currently laid out in BEIS’s and our consultations?**Q1)** ‘***Cavity Wall Insulation*** *- Does the product installed at the premises match the product used to determine the notified score?’***Q2)** *‘****Loft Insulation*** *- Is there a pre-existing insulation level declaration present?’***Q3)** *‘****Loft Insulation*** *- Has the loft hatch been insulated to the appropriate standards?’***Q4)** *‘****High performing external doors*** *- Has the correct measure type been selected for the part of the door that is glazed?’***Q5)** *‘****Park Homes*** *- Does the park home size match the notified park home size?’***Q6)** *‘****Solar PV*** *- Does the number of panels installed match the number of panels claimed for?’***Q7)** *‘****Electric storage heater*** *- Does the type of electric storage heater installed match the type of electric storage heater notified?’***Q8)** *‘****Boiler*** *- Does the type of boiler installed match the type of boiler notified?’***Q9)** *‘****Boiler*** *- Do the heating controls installed encompass a programmer, thermostat and TRVs to at least 50% of all radiators?’***Q10)** *‘****Heating controls*** *- Do the heating controls installed encompass a programmer, thermostat and TRVs to at least 50% of all radiators?’***Q11)** *‘****Room-in-Roof measure*** *- If the Room-in-Roof measure has been notified as having insulated the residual loft space, has the residual loft space been insulated?’***Q12)** *‘****All heating measures*** *- Does the wall construction type notified match at least 50% of the total external wall area of the property?’* |
| If not, please propose alternatives and indicate with which questions you disagree, and why.[     ] |
| **6.2** Do you believe any further score monitoring questions are needed for specific measure types? |
| If yes, please indicate what questions you would like to be added and why.[     ] |
| **7. Suitable qualifications** |
| **7.1** Do you agree it should no longer be a requirement for a score monitoring agent to be an accredited DEA or equivalent? |
| If not, please tell us why you disagree.[     ] |
| **8. District Heating System questions** |
| **8.1** Do you think questions DHS.1 and DHS.2 are sufficient to check if the pre-conditions have been met for a DHS measure, where applicable? |
| If not, please indicate if you believe questions should be added, removed, or changed.[     ] |
| **9. Room-in-roof insulation questions** |
| **9.1** Do you agree that the proposed questions will improve standards of installation for RIRI measures? |
| If not, please indicate with which questions you disagree and why.[     ] |
| **9.2** Do you believe that changing the existing RIRI questions from mid-installation to post-installation stage will enable the monitoring agent to better verify whether the RIRI has been correctly insulated?  |
| If not, please explain why.[     ] |
| **10. Further questions** |
| **10.1** Do you agree with the introduction of the questions listed below?**Q1)** *‘****FRI*** *- Has the area between the wall and flat roof slab been insulated to prevent cold bridging?’***Q2)** *‘****PWI*** *- Does the drilling pattern conform to the appropriate materials compliance certificate?’***Q3)** *‘****PWI*** *- Have all injection holes been filled?’***Q4)** *‘****Air source heat pump*** *- Does the heat pump provide working space heating in the domestic premises?’***Q5)** *‘****Air source heat pump*** *- Does the heat pump provide working hot water in the domestic premises?’***Q6)** *‘****Ground source heat pump*** *- Does the heat pump provide working space heating in the domestic premises?’***Q7)** *‘****Ground source heat pump*** *- Does the heat pump provide working hot water in the domestic premises?’***Q8)** *‘****Biomass boiler*** *- Does the boiler provide working space heating in the domestic premises?’***Q9)** *‘****Biomass boiler*** *- Does the boiler provide working hot water in the domestic premises?’* |
| If not, please indicate with which questions you disagree, and why.[     ] |
| **The following questions concern the entire set of technical monitoring questions. All current technical monitoring questions are listed in Appendix 2 of the consultation document.** |
| **10.2** Do you think we should change any of the existing technical monitoring questions? |
| If yes, please indicate which one(s) and explain why it should be changed.[     ] |
| **10.3** Do you think we should remove any of the existing technical monitoring questions? |
| If yes, please indicate which one(s) and explain why it should be removed.[     ] |
| **10.4** Do you think we should add any further technical monitoring questions?  |
| If yes, please indicate what questions you believe should be added, and for what measure type.[     ] |