

Energy Company Obligation (ECO)

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De-duplication of ECO measures

This note describes the ECO2 de-duplication process and outlines Ofgem E-Serve's and the obligated suppliers' responsibilities. It also outlines the general timeframes for this process.

Why we carry out de-duplication

We carry out de-duplication of ECO2 measures to make sure that all savings claimed under ECO2 reflect actual savings. When more than one measure of the same type is notified for the same address, there is a risk that the savings of one installation are claimed multiple times. Therefore we need to determine which of the duplicated measures are valid notifications and which are invalid notifications.

The de-duplication process

1) In the first week of every month:

We assess new ECO2 measures to identify any measures duplicated with another ECO (ECO1 or ECO2) measure. Two or more measures are duplicated if they are the same measure type installed at the same address. For example, two heating control measures installed at the same address under ECO will be duplicated measures.

For guidance on how the de-duplication process correlates with other ECO processes, please refer to our [ECO Toolkit](#).

2) Then, we provide suppliers with details of their duplicates. This includes the newly identified duplicate measures from that month, as well as duplicates from previous months that remain unresolved.

We split duplicated measures into two sub-categories:

- **intra-supplier duplicates** - duplicated measures notified by the same supplier
- **inter-supplier duplicates** - duplicated measures notified by different suppliers

3) Suppliers then investigate these to determine which notifications are valid and which notifications are invalid. To do this, we would expect suppliers to engage with their supply chain and base their decision on the evidence available to them.

We have a 'pro forma' that suppliers may send to installers, to gather information to support a claim that a particular measure is valid. All fields must be completed, with 'N/A' entered into those that are not relevant to the particular measure type. The supply chain will need to respond promptly to allow suppliers to meet response deadlines. Each month suppliers should provide these responses (by the last working day of the month). If we do not receive a response for three months after the date from which the measures are identified as duplicates we will be minded to reject/revoke the measure.

In the case of inter-supplier duplicates suppliers should work together to achieve a resolution.

We expect suppliers to look into all identified duplicates by the end of each month. Any unresolved duplicates will be included in the next month's batch.

Outcomes of the process

We carry out de-duplication of ECO2 measures to make sure that all savings claimed under ECO2 reflect actual savings.

Where a notification is found to be invalid, we will issue a [Minded-To Notice \(MTN\)](#) that allows suppliers to make a representation on the measure. The measure will go through our rejections process for refusing, revoking or approving a measure.

Where a notification is found to be valid it will be reviewed to determine whether it is an eligible measure under the scheme.