

Energy Company Obligation (ECO): Appropriate Guarantees¹

Information regarding 'appropriate guarantees' for ECO insulation measures

Cavity, solid wall and mobile home insulation systems have respective standard lifetimes² of 42, 36 and 30 years where an installation is accompanied by an *appropriate guarantee*. An appropriate guarantee is one which meets all of the four criteria listed on page 55 of the ECO2 Guidance: Delivery.³

This document lists the guarantees that Ofgem has reviewed, and that Ofgem considers meet the criteria for an appropriate guarantee. If a supplier uses a guarantee listed here, Ofgem will, when assessing the savings notified by the supplier for cavity wall (including party wall), solid wall or mobile home insulation (and subject to no amendments being made to the listing as described below), accept that the guarantee is an appropriate guarantee.

Please note that this list contains appropriate guarantees that have been submitted to us to date. This list will be updated periodically to reflect any guarantees subsequently added.

Ofgem does not approve or endorse any guarantee listed here. Any person wishing to use one of the guarantees listed here must make their own assessment as to whether that guarantee provides adequate cover and whether the guarantee will be honoured. With respect to a guarantee listed here, Ofgem makes no judgement as to these matters. In particular, Ofgem makes no judgement as to the likelihood that a particular guarantee will be honoured if the issuing body ceases to exist or does not have sufficient funds to honour the guarantee. Neither a supplier, a body that has issued a guarantee listed here nor any other party is permitted to use the Ofgem logo or Ofgem E-Serve logo in the course of marketing or otherwise represent that a guarantee is endorsed or approved by Ofgem. If any person has concerns that a supplier or company is misusing Ofgem's logos or claiming Ofgem's endorsement of a guarantee, they can contact the ECO team at eco@ofgem.gov.uk.

A supplier is not required to use a guarantee listed here. A supplier may choose to use another guarantee that the supplier considers meets the criteria for an appropriate guarantee. In this case Ofgem will, when assessing the savings notified by the supplier, make a judgement as to whether the guarantee is an appropriate guarantee. If the guarantee does not meet the criteria for an appropriate guarantee, Ofgem will be unable to attribute the savings notified by the supplier.

Ofgem may, without notice to the issuing body, amend any listing in this document if Ofgem is no longer satisfied that a particular guarantee meets the criteria for an appropriate guarantee. Such amendments will consist of the addition to the listing of the date after which the guarantee is no longer considered to meet the criteria for an appropriate guarantee. In particular, Ofgem will amend a listing in this way if we become aware that a particular guarantee being issued to ECO suppliers has been modified such that it no longer meets the criteria for an appropriate guarantee. Ofgem may also amend a listing in this way if the issuing body is unable to provide independent verification as to the adequacy of the quality assurance framework underlying the guarantee.

¹ This is referred to as an appropriate warranty in the ECO2 Order.

² The solid wall insulation standard lifetime is given in ECO2 Order. The lifetimes for mobile home insulation and cavity wall insulation have been determined by Ofgem.

³ Available at: <https://www.ofgem.gov.uk/publications-and-updates/energy-company-obligation-2015-17-eco2-guidance-delivery>.

Suppliers, and other parties, should regularly check for updates to this document and should be alert to the fact that Ofgem may amend details of a listed guarantee. The effect of a listed guarantee being amended will not be retrospective.

Please contact us at eco@ofgem.gov.uk if you have any questions.

Issuing Body	Cavity Insulation Guarantee Agency (CIGA)
Guarantee Name	CIGA Party Wall Insulation Guarantee
Version	Version 5.0
Valid for	Party Cavity Wall Insulation
Date Assessed	14 January 2015
Address	CIGA House, 3 Vimy Court, Vimy Road Leighton Buzzard Bedfordshire, LU7 1FG
Contact Details	Phone: 01525 853300 Fax: 01525 385926 info@ciga.co.uk
Website	http://www.ciga.co.uk/
Ofgem Code	CPWCIG14

Issuing Body	REIGA Energy Conservation Limited
Guarantee Name	REIGA Guarantee
Version	Version 1
Valid for	<p>Cavity wall insulation installations (standard) Hard to treat cavity wall insulation installations, as follows:</p> <ul style="list-style-type: none"> i. where the cavity is less than 50mm wide; ii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building; iii. in a building with 3 or more storeys where each storey has cavity walls and <u>where the building is not more than 12 metres in height</u>; i. where a chartered surveyor has reported the cavity wall is not suitable to insulate with standard materials or techniques (partial fill only).
Date Assessed	06 June 2014
Address	66 Victoria Road Burgess Hill West Sussex RH15 9LH
Contact Details	Phone: 01273 245513
Website	www.reigaec.org.uk
Ofgem Code	REIEIC13

Issuing Body	Warranty Services Ltd on behalf of Guarantee Protection Insurance Limited
Guarantee Name	Kinnell Green Deal Guarantee
Note	This guarantee will only be issued for projects with combined funding from ECO and Green Deal
Version	V4
Valid for	Cavity wall insulation installations (standard) Park Home External Wall Insulation Systems Solid wall insulation installations (including non-traditional construction types)
Date Assessed	5 November 2013 [Updated: 16 Dec 2013]
Address	37 Carrick Street Ayr KA7 1NS
Contact Details	Phone: 01292 268020
Website	http://www.kinnell-holdings.co.uk/green-deal
Ofgem Code	KGDGPI12

UPDATE:	This guarantee is no longer available from 26 February 2015
Issuing Body	Independent Warranty in conjunction with Elite Insurance Company Limited
Guarantee Name	IWA ECO Guarantee
Version	Version 3
Valid for	<p>Solid Wall Insulation Park Home External Wall Insulation Systems Cavity wall insulation installations (standard) Hard to treat cavity wall insulation installations, as follows:</p> <ul style="list-style-type: none"> i. where a chartered surveyor has reported that the cavity is not suitable to insulate with standard materials or techniques due to severe or very severe exposure to wind driven rain or risk of water penetration; ii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building; iii. in a building with 3 or more storeys.
Date Assessed	22 July 2013 [Updated 31 March 2014; 26 February 2015]
Available Until	25 February 2015 [Guarantee no longer offered after this date]
Address	20 Billing Road Northampton NN1 5AW
Contact Details	Phone: 01604 604511 E-mail: sarah@iwa.biz
Website	www.iwa.biz
Ofgem Code	IWAEIC11

Issuing Body	Jelf Insurance Partnership Services Ltd and Guarantee Protection Insurance Ltd.
Guarantee Name	Jelf Insurance Partnership ECO Guarantee
Version	Version 1
Valid for	<p>Cavity wall insulation installations (standard) Hard to treat cavity wall insulation installations, as follows:</p> <ul style="list-style-type: none"> i. where the cavity is less than 50mm wide; ii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate with standard insulation materials or techniques due to severe or very severe exposure to wind driven rain or risk of water penetration; iii. in uneven cavities in walls constructed of natural stone or from natural stone outer leaf and block or brick inner leaf; iv. in a building with 3 or more storeys where each storey has cavity walls and where the building is not more than 12 metres in height; v. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building.
Date Assessed	27 June 2013
Address	Partnership House Priory Park East Hull HU4 7DY
Contact Details	Phone: 01482 388597
Website	www.insurance-partnership.com
Ofgem Code	JIPGPI10

Issuing Body	Jelf Insurance Partnership Services Ltd and Guarantee Protection Insurance Ltd.
Guarantee Name	BUFCA ECO BASF Walltite CV 100 Guarantee
Version	Version 2
Valid for	Cavity wall insulation installations (standard) Hard to treat cavity wall insulation installations, as follows: <ul style="list-style-type: none"> i. where the cavity is less than 50mm wide; ii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate with standard insulation materials or techniques due to (a) severe or very severe exposure to wind driven rain or risk of water penetration, including flood risk areas, or (b) failed wall ties; iii. in uneven cavities in walls constructed of natural stone or from natural stone outer leaf and block or brick inner leaf (including where these walls have stone wall ties); iv. in a building with 3 or more storeys where each storey has cavity walls and where the building is not more than 12 metres in height; v. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building.
Date Assessed	29 May 2013 [Updated 28 Nov 2013]
Address	Partnership House Priory Park East Hull HU4 7DY
Contact Details	Phone: 01482 388597
Website	www.bufcawarranty.co.uk
Ofgem Code	BBWGPI09

Issuing Body	Home Insulation & Energy Systems Quality Assured Contractors Scheme (HIES) in conjunction with Consumer Protection Insurance Ltd and Enterprise Insurance Plc.
Guarantee Name	Enterprise ECO Guarantee
Version	V1
Valid for	Cavity Wall Insulation (standard) Solid Wall Insulation
Date Assessed	28 May 2013
Address	West One 114 Wellington Street Leeds, West Yorkshire LS1 1BA
Contact Details	Phone: 0844 324 5242 Email: info@hiesscheme.org.uk
Website	http://www.hiesscheme.org.uk
Ofgem Code	EEGHIE08

Issuing Body	Consumer Protection Insurance Ltd (CPI) in conjunction with Enterprise Insurance Plc.
Guarantee Name	Enterprise ECO Guarantee
Version	V1
Valid for	Cavity Wall Insulation (standard) Solid Wall Insulation
Date Assessed	28 May 2013
Address	Astley House 29 Queens Road Chorley, Lancs PR7 1JU
Contact Details	Phone: 0845 634 3771 Email: info@cpiltd.org.uk
Website	http://www.cpiltd.org.uk
Ofgem Code	EEGCPI07

Issuing Body	The Green Deal & Eco Guarantee Company in conjunction with Enterprise Insurance Plc.
Guarantee Name	Enterprise ECO Guarantee
Version	V1
Valid for	Cavity Wall Insulation (standard) Park Home External Wall Insulation Systems Solid Wall Insulation (including non-traditional construction types)
Date Assessed	28 May 2013 [Updated: 02 Feb 2015; 02 March 2015]
Address	Centurion House Leyland Business Park Centurion Way Leyland, Lancashire PR25 3GR
Contact Details	Phone: 08453 400 523 Email: info@gdgc.co.uk
Ofgem Code	EEGGDG06

Issuing Body	Jelf Insurance Partnership Services Ltd and Guarantee Protection Insurance Ltd.
Guarantee Name	BUFCA ECO Technitherm Guarantee
Version	Version 5
Valid for	<p>Cavity wall insulation installations (standard) Hybrid wall insulation installations Hard to treat cavity wall insulation installations, as follows:</p> <ul style="list-style-type: none"> i. where the cavity is less than 50mm wide; ii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate with standard insulation materials or techniques due to (a) severe or very severe exposure to wind driven rain or risk of water penetration, including flood risk areas, (b) a missing or defective damp-proof course, or (c) failed wall ties; iii. in uneven cavities in walls constructed of natural stone or from natural stone outer leaf and block or brick inner leaf, (including where these walls have stone wall ties); iv. in a building with 3 or more storeys where each storey has cavity walls; v. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building.
Date Assessed	05 April 2013 [Additional categories: 03 May 2013; 29 May 2013, 17 June 2013; 19 July 2013; 28 May 2014; 25 June 2014; 16 Oct 2014]
Address	Partnership House Priory Park East Hull HU4 7DY
Contact Details	Phone: 01482 388597
Website	www.bufcawarranty.co.uk
Ofgem Code	BTGGPI05

Issuing Body	Cavity Insulation Guarantee Agency (CIGA)
Guarantee Name	CIGA HTT Guarantee
Version	Version 1.0
Valid for	Hard to treat cavity wall insulation installations, as follows: <ul style="list-style-type: none"> i. where the cavity is less than 50mm wide (including partial fill); ii. in a building with 3 or more storeys where each storey has cavity walls; iii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building; iv. where a chartered surveyor has reported the cavity wall is not suitable to insulate with standard materials or techniques (including partial fill); v. in uneven cavities in walls constructed of natural stone or from natural stone outer leaf and block or brick inner leaf.
Date Assessed	27 March 2013 [Additional categories: 16 Jul 2013; 12 Nov 2013]
Address	CIGA House, 3 Vimy Court, Vimy Road Leighton Buzzard Bedfordshire, LU7 1FG
Contact Details	Phone: 01525 853300 Fax: 01525 385926 info@ciga.co.uk
Website	http://www.ciga.co.uk/
Ofgem Code	CHGCIG04

Issuing Body	Warranty Services Ltd on behalf of Guarantee Protection Insurance Limited
Guarantee Name	Kinnell ECO Guarantee
Version	V4
Valid for	Cavity wall insulation installations (standard) Park Home External Wall Insulation Systems Solid wall insulation installations (including non-traditional construction types)
Date Assessed	21 March 2013 [Updated: 24 July 2013; 16 Dec 2013]
Address	37 Carrick Street Ayr KA7 1NS
Contact Details	Phone: 01292 268020
Website	http://www.kinnelleco.co.uk
Ofgem Code	KEGGPI03

Issuing Body	Cavity Insulation Guarantee Agency (CIGA)
Guarantee Name	CIGA 25 Year Guarantee
Version	Version 3.0
Valid for	Cavity wall insulation installations (standard)
Date Assessed	20 March 2013
Address	CIGA House, 3 Vimy Court, Vimy Road Leighton Buzzard Bedfordshire, LU7 1FG
Contact Details	Phone: 01525 853300 Fax: 01525 385926 info@ciga.co.uk
Website	http://www.ciga.co.uk/
Ofgem Code	CYGCIG02

Issuing Body	Solid Wall Insulation Guarantee Agency (SWIGA)
Guarantee Name	SWIGA Solid Wall Guarantee
Version	Version 1.1
Valid for	Solid wall insulation installations (including non-traditional construction types)
Date assessed	19 March 2013 [Updated 04 Dec 2013]
Address	3 Vimy Court, Vimy Road, Leighton Buzzard, Bedfordshire LU7 1FG
Contact Details	Phone: 01525 853300 Fax: 01525 385926 E-mail: info@swiga.co.uk
Website	http://www.swiga.co.uk/
Ofgem Code	SSWSWI01